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# **Innovative Teaching Methods and Approaches in Higher Education on Sustainable and Smart Cities**

**Vol. 1 of Sourcebook Series**

Building Capacity in Higher Education for  
Climate Change and Smart cities

*Edited by: T. Costa Jordão, M. Shahverdi, and P. Šauer*

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## Project Information

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Authors and Co-Authors:

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Lastly, we thank you, the reader, for your interest in this work, and we hope it serves your academic and professional endeavors. We also thank the broader academic community for their interest and engagement, which inspire us to continue our work in this field.

# About the Project SMARTEDUCG

## Overview

The project "Academic Development through Bilateral Peer-Learning Activities on Mission-Oriented Innovation for Climate Neutral and Smart Cities" (SMARTEDUCG) is a pioneering initiative under the Institutional Cooperation Programme of EEA & Norway Grants. Spanning from August 2021 to July 2023, this project is a collaborative endeavor between the Czech Technical University in Prague (CTU) and the University of Stavanger (UiS).

## Objectives

SMARTEDUCG aims to foster bilateral synergy among academic staff from diverse disciplines at CTU and UiS. The project focuses on enhancing education and research activities related to climate change and smart cities through an interdisciplinary approach. It organizes four Peer-Learning Activities (PLAs) to encourage knowledge sharing, co-creation of innovative teaching methodologies, and mission-oriented research goals.

## Intellectual Outputs

The project was set to produce the following intellectual outputs:

- Sourcebook 1: Focuses on innovative teaching methods and curriculum integration related to climate change and smart cities.
- Sourcebook 2: Aims to enhance the synergy between higher education and research, providing frameworks for mission-oriented research.
- Sourcebook 3: Addresses innovative methodologies and digital tools for online education in the field of smart and sustainable cities.

## Expected Outcomes

The project aims to equip academic staff with interdisciplinary skills essential for addressing Europe's grand societal challenges. It also seeks to modernize academic curricula by incorporating citizenship values and challenge-based research approaches. Young researchers will gain valuable skills in publication and grant writing, and the academic community will be better prepared for future initiatives.

## **Target Audience**

The primary beneficiaries are early career researchers and lecturers at CTU and UiS, with secondary beneficiaries including senior lecturers and researchers.

## **Broader Impact**

SMARTEDUCG aims to set the stage for deeper inter-institutional collaboration on education and research related to smart and sustainable cities, particularly within the Horizon Europe programme.

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**Relevant Experience:** Dr. Shahverdi's experience is marked by a deep engagement with the challenges and opportunities presented by digital technology in education. Her research, particularly her bibliometric analysis on the effectiveness of digital technology during the COVID-19 pandemic, showcases her commitment to understanding and improving the educational landscape in the face of global challenges.

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**Notable Achievements:**

- Published on diverse topics including radiofrequency interference, urban security, and COVID-19 pandemic responses.
- Contributions recognized by national authorities in Norway and cited in technical and political science papers.
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**Academic Background:** Dr. Faltus has a robust educational background in transportation telematics, evidenced by his teaching roles in various subjects at both bachelor's and master's levels. His courses include "Theory of Traffic Flow," "Theory of Operation on Ground Communications," "Safety and Reliability of ITS Systems," "Road Traffic Management," and "Introduction to Intelligent Transport Systems."

**Areas of Expertise:** his expertise lies in intelligent transport systems (ITS), traffic flow theory, and road traffic management. Dr. Faltus is particularly skilled in applying telematics to enhance urban mobility and traffic safety.

**Notable Achievements:** Dr. Faltus has made significant contributions to the field through his research and publications. His work includes studies on optimizing road tunnel facility compositions, historical traffic models for urban mobility development, and quality analysis of historical data from sectional traffic detectors. He has also contributed to technical reports and research papers on intelligent transport systems and traffic detectors in Prague.

**Relevant Experience:** Dr. Faltus's work is a testament to his dedication to enhancing urban transport systems through innovative telematics solutions, making him a valuable contributor to the field of transportation sciences with the adoption of innovative teaching methods.

# Preface

In the dynamic realm of higher education, the need for innovative teaching methods that address contemporary challenges has never been more pressing. As urban environments burgeon and technology advances, the concept of sustainable and smart cities becomes not just a topic of interest, but a vital necessity. This sourcebook is born out of that very urgency.

## **Overview and Goals:**

At its core, this sourcebook aims to bridge the gap between traditional academic approaches and the demands of our rapidly changing world. It seeks to equip educators with the tools and knowledge to foster a generation of thinkers who can navigate the complexities of sustainable urban development and the implications of climate change.

## **Organization of the Book and Features:**

The book is neatly divided into two parts. The first part delves deep into innovative teaching methods tailored for subjects related to sustainable and smart cities. We explore the nuances of challenge-based learning (CBL) and its relationship with the foundational principles of problem-based learning (PBL). To aid in the practical application of these methods, we've included guidelines on crafting compelling case studies.

The second part is a comprehensive guide on integrating aspects of climate change into academic curricula. Through real-world examples from esteemed institutions like CTU and UiS, we showcase the practical application of these concepts, offering educators a blueprint to adapt according to their unique requirements.

## **Target Audience:**

This sourcebook is tailored for educators in higher education, especially those keen on integrating topics of sustainability, smart cities, and climate change into their curricula. However, its insights are also valuable for

curriculum developers, policymakers, and professionals in urban planning and sustainable development.

### **How to Use This Book:**

While the sourcebook is organized sequentially, readers can navigate to sections most relevant to their interests or needs. For those new to the concepts of CBL and PBL, the initial chapters provide a foundational understanding. Educators looking for practical applications can delve into the case studies and real-world examples. Each section is designed to be both informative and actionable, ensuring that readers can readily implement the insights in their teaching environments.

In essence, this sourcebook is more than just a collection of methods and guidelines. It's a compass for educators, guiding them towards a future of teaching that's not just innovative and relevant, but also impactful and transformative. As we stand at the crossroads of technological advancement and environmental challenges, let this book light the way.

In the ever-evolving landscape of higher education, there emerges a pressing need to align our teaching methods with the challenges and opportunities of the modern world. As cities burgeon and technology advances, the concept of sustainable and smart cities becomes not just a topic of interest but a necessity. This sourcebook is a testament to that very journey of integrating innovative teaching methods with the pressing concerns of our urban environments.

The first part of this sourcebook delves deep into the innovative teaching methods tailored for subjects related to sustainable and smart cities. We explore the nuances of challenge-based learning (CBL), a fresh perspective in the realm of higher education. While CBL might be a relatively new trend, its roots can be traced back to the more traditional problem-based learning (PBL). By understanding the foundational principles of PBL, educators can harness the power of CBL in a more effective manner. To aid this transition,

we've also shed light on the art of crafting compelling case studies, a tool that can vividly illustrate the principles of CBL.

The second part of the book addresses a topic of paramount importance: climate change. As educators, it's our responsibility to ensure that the next generation is not only aware of the challenges posed by climate change but is also equipped with the knowledge and tools to mitigate its effects. By integrating aspects of climate change into the academic curricula, we can foster a generation of thinkers, planners, and doers who view urban planning through the lens of sustainability. Whether it's understanding the intricacies of Intelligent Transport Systems or exploring ways to make our urban environments more resilient to climate change effects, this section offers a comprehensive guide.

Throughout this sourcebook, real-world examples from universities like CTU and UiS serve as beacons, illuminating the path for educators worldwide. These examples not only showcase the practical application of the concepts discussed but also offer a blueprint for educators to mold according to their unique requirements.

In essence, this sourcebook is more than just a collection of methods and guidelines. It's a call to action, urging educators to rethink, reimagine, and reinvent the way we teach the next generation. As we stand at the crossroads of technological advancement and environmental challenges, let this book serve as a compass, guiding us towards a future that's not just smart and sustainable, but also hopeful and humane.



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# Chapter 1: Introduction to innovative teaching methods and approaches

*Dr. Ticiano Costa Jordão*

Innovative teaching methods and approaches refer to the various techniques and strategies employed by educators to enhance the learning experience of students in higher education. These methods and approaches aim to foster a more engaging, interactive, and effective learning environment by integrating technology, experiential learning, and collaborative techniques into the traditional classroom setting.

Some examples of innovative teaching methods and approaches include:

- **Flipped classroom:** This method involves students watching lectures or reading materials before class, and then coming to class to engage in discussions, activities, and problem-solving exercises.
- **Active learning:** This approach involves encouraging students to actively participate in the learning process, such as through group discussions, case studies, and hands-on activities.
- **Game-based learning:** This method uses game-like elements to engage students and promote learning, such as through simulations, quizzes, and interactive exercises.
- **Blended learning:** This approach combines online and in-person instruction to provide a more flexible and personalized learning experience.
- **Project-based learning:** This method involves students working on real-world projects or problems, which allows them to apply their knowledge and skills in a practical context.
- **Problem-based learning:** in this method students are presented with real-world problems or scenarios that require them to investigate, analyze, and propose solutions.
- **Challenge-based learning:** in this approach students tackle authentic, multifaceted challenges that have real-world significance.

Innovative teaching methods and approaches have been found to enhance student engagement, motivation, and learning outcomes. They also promote critical thinking, problem-solving, and collaboration skills that are essential for success in the modern workforce.

A more detailed explanation about each of these teaching methods and approaches is provided below.

## 1.1. The Flipped Classroom Approach in Higher Education

The flipped classroom is an innovative educational model that reverses the traditional teaching paradigm. Instead of lectures occurring in class and homework being done at home, the flipped classroom model allows students to review lectures and readings at home, freeing up classroom time for interactive exercises and collaborative projects (American University School of Education, n.d.; ChemEd X, n.d.).

The COVID-19 pandemic has accelerated the adoption of the flipped classroom model, especially in higher education. A systematic review of studies during the pandemic found that online flipped classroom approaches were successfully implemented, offering recommendations for future research (Divjak et al., 2022). Another study reported a significant increase in the frequency of flipped classroom sessions during social distancing measures (Collado-Valero et al., 2021).

### Benefits

- **Personalized Learning:** The flipped classroom allows for a more personalized learning experience, enabling students to consume course materials at their own pace (American University School of Education, n.d.; ChemEd X, n.d.; eFront Learning, n.d.).
- **Active Learning:** The model promotes active learning, where students engage in discussions, group activities, and problem-solving exercises during class time (American University School of Education, n.d.; ChemEd X, n.d.; Cho et al., 2021).
- **Improved Engagement and Outcomes:** Research indicates that students in flipped classrooms tend to perform better on assessments and are more engaged (American University School of Education, n.d.; ChemEd X, n.d.; Cho et al., 2021).
- **Cost-Effectiveness:** In a corporate setting, the flipped classroom model can be more cost-effective, especially when training groups are large and dispersed across geographies (eFront Learning, n.d.).

The flipped classroom model has been found to be particularly effective in mechanical engineering courses, where students not only performed better but also favored the new model over traditional teaching methods (Cho et al., 2021).

### Challenges

- **Student Preparation:** One of the challenges is that students may not be accustomed to this style of learning and may require more training on how to use their pre-class time effectively (ChemEd X, n.d.; Sosa Díaz et al., 2021).
- **Technology Barriers:** Students with limited access to technology can be at a disadvantage, a challenge that became more evident during the pandemic (American University School of Education, n.d.; eFront Learning, n.d.; Divjak et al., 2022).
- **Time and Workload:** Both students and teachers report that the flipped classroom can require more time and work compared to traditional methods. This issue was particularly highlighted during the transition to online learning due to COVID-19 (ChemEd X, n.d.; eFront Learning, n.d.; Collado-Valero et al., 2021).

While many students value the flipped classroom model positively, some still prefer traditional methodologies. This suggests that the effectiveness of the flipped classroom may be influenced by student preferences and the specific context in which it is implemented (Sosa Díaz et al., 2021).

The flipped classroom model has the potential to revolutionize teaching and learning by providing more engaging, personalized, and effective learning experiences. However, it is not without its challenges, and its success depends on its implementation and the context in which it is used.

### **Example: Flipped Classroom in a Course on "Smart Urban Mobility"**

#### **Pre-Class Activities:**

- **Video Lectures:** Before coming to class, students are assigned to watch video lectures on the basics of smart urban mobility, including topics like IoT-enabled transportation, smart traffic management, and electric vehicles.
- **Reading Assignments:** Students are also given articles and case studies on how various cities around the world have successfully implemented smart mobility solutions.
- **Online Quizzes:** To ensure that the students have understood the pre-class materials, they are required to complete online quizzes that cover key concepts.

#### **In-Class Activities:**

- **Group Discussion:** The class begins with a group discussion where students share their thoughts on the pre-class materials. This helps the teacher gauge the students' understanding and clarify any doubts.
- **Case Study Analysis:** Students are divided into small groups and given a real-world case study on a city that faced challenges in implementing smart mobility solutions. Each group has to analyze the case and propose their solutions.
- **Role-Playing:** In this activity, some students act as city planners, some as citizens, and others as government officials. They engage in a simulated city council meeting to discuss and debate the proposed smart mobility solutions.
- **Problem-Solving Exercise:** Students are given a set of problems related to smart urban mobility, such as reducing traffic congestion or improving public transportation efficiency. They have to apply the concepts learned to solve these problems.

#### **Post-Class Activities:**

- **Project Work:** Students are assigned to develop a mini-project where they have to design a smart mobility solution for a fictional or real city.
- **Peer Review:** Once the projects are submitted, they are peer-reviewed in the following class, allowing students to learn from each other's approaches.
- **Reflection Essay:** Students write a reflection essay on what they learned from the flipped classroom experience, focusing on how the course has changed their perspective on sustainable and smart cities.

### **1.2. Active Learning Approach in Higher Education and Corporate Training**

Active learning is a student-centered approach that emphasizes engagement, collaboration, and participation in higher education. It promotes a dynamic learning environment by moving away from lecture-based teaching methods and fostering student engagement through interactive activities and collaboration (Wekerle, Daumiller, & Kollar, 2020; Freeman et al., 2014).

The concept of active learning has been a subject of academic interest for years, evolving to include a variety of methods such as small group

discussions, case studies, problem-based learning, role-playing, simulations, and collaborative projects (McGuinness & Fulton, 2019; Barkley, Cross, & Major, 2014).

### **Benefits**

- **Improved Learning Outcomes:** Active learning has been shown to improve students' understanding of course material, critical thinking skills, and retention of knowledge (Paulsen & McCormick, 2020; Freeman et al., 2014).
- **Increased Student Engagement:** Active learning activities promote student engagement and motivation by encouraging students to participate in the learning process (El-Sayad, Md Saad, & Thurasamy, 2021).
- **Enhanced Collaboration and Communication Skills:** Active learning activities require students to work together, communicate effectively, and share their ideas, which helps to develop important skills for success in the workforce (Wekerle et al., 2020; Barkley et al., 2014).
- **Personalized Learning:** Active learning allows students to learn at their own pace and in their preferred learning style (McGuinness & Fulton, 2019).
- **Preparation for the Real World:** Active learning techniques simulate real-world situations and problems, which prepares students for the challenges they may face in their future careers (Paulsen & McCormick, 2020).

### **Challenges**

- **Student Preparation:** One of the challenges is that students may not be accustomed to this style of learning and may require more guidance on how to engage effectively (El-Sayad et al., 2021; Mitchell et al., 2017).
- **Technology Barriers:** Students with limited access to technology can be at a disadvantage (Wekerle et al., 2020).

Active learning is an effective and innovative teaching approach that promotes a more engaging, student-centered, and collaborative learning environment in higher education. However, its success depends on its implementation and the context in which it is used (McGuinness & Fulton, 2019; Paulsen & McCormick, 2020; Mitchell et al., 2017).

Given that active learning encompasses a wide array of methods—including case studies, problem-based learning, project-based learning,

challenge-based learning, role-playing, simulations, and collaborative projects—we have opted to delve into these techniques in greater depth in subsequent chapters of this book. Each chapter or section will provide specific examples and insights related to methods that fit into the active learning category, offering readers a comprehensive understanding of how to effectively implement these strategies in various educational settings.

### 1.3. Game-Based Learning Approach in Higher Education

Game-based learning utilizes games and game-like elements to enhance student engagement and facilitate learning in higher education. By incorporating features like points, levels, badges, and leaderboards into traditional learning activities, this approach creates an interactive and engaging learning experience (Lengyel, 2020).

Game-based learning has gained traction in recent years, especially with the advent of digital technology. It can take many forms, from online quizzes and simulations to role-playing games and interactive exercises (Clarke et al., 2017).

#### Benefits

- **Improved Engagement:** Games and game-like elements can capture students' attention and increase their motivation to learn (Lengyel, 2020).
- **Personalized Learning:** Games can provide a personalized learning experience, where students can progress at their own pace and receive immediate feedback on their performance (Paudel, 2020).
- **Enhanced Learning Outcomes:** Research has shown that game-based learning can improve students' understanding of complex concepts and lead to better learning outcomes, especially in STEM fields (Wang et al., 2022; Arif, Zubir, Mohamad, & Yunus, 2019).
- **Development of Important Skills:** Game-based learning activities can help students develop important skills, such as critical thinking, problem-solving, collaboration, and communication (Clarke et al., 2017).
- **Flexibility:** Game-based learning activities can be customized to fit different learning styles and preferences, making them a flexible and adaptable teaching approach (Paudel, 2020).

#### Challenges



While game-based learning offers numerous benefits, it also comes with challenges such as the need for technological infrastructure and the potential for distraction if not properly implemented (Lengyel, 2020). To overcome these challenges, educators can:

- **Infrastructure:** Ensure that the necessary technological infrastructure is in place and that students have adequate access to it.
- **Distraction:** Implement guidelines and monitoring systems to ensure that the gaming elements serve educational rather than distracting purposes (Arif, Zubir, Mohamad, & Yunus, 2019).

Overall, game-based learning is an effective and innovative teaching approach that can enhance student engagement, motivation, and learning outcomes in higher education. By incorporating games and game-like elements into traditional learning activities, instructors can create a more interactive and engaging learning environment that promotes active learning and fosters the development of important skills (Clarke et al., 2017; Wang et al., 2022).

If a lecturer is interested in using such a game-based approach, they have a few options:

- **Develop the Game:** If resources and expertise are available, educational software can be developed specifically for the course. This would likely involve collaboration with experts in game design and possibly software development.
- **Use Existing Educational Software:** There are existing simulation games focused on city planning and sustainability, such as "SimCity" or "Cities: Skylines," which could be adapted for educational purposes.
- **Low-Tech Option:** A board game or card game could be designed to simulate the experience. This would require more manual tracking of data and outcomes but could be just as educational if well-designed.
- **Collaborate:** Partner with computer science or game design departments within the university to develop a game as a student project.
- **Outsource:** There are companies specializing in educational game design that could be contracted to create a custom solution.

The key is to align the game's objectives with the learning outcomes of the course and to ensure that it provides an educational, interactive, and engaging experience for the students.

There are several existing educational games and simulation software that can be used for teaching subjects related to sustainable and smart cities. Here are some options:

a) **SimCity** by Electronic Arts (2013)

**Description:** SimCity allows players to build and manage their own cities, dealing with everything from infrastructure to natural disasters.

**Educational Use:** Students can learn about urban planning, resource management, and the complexities of running a sustainable city.

b) **Cities: Skylines** by Colossal Order (2015)

**Description:** This game offers a more detailed city-building experience, including intricate traffic management and policy implementation.

**Educational Use:** Students can explore the challenges of urban sprawl, public transportation, and environmental sustainability.

c) **Eco** by Strange Loop Games (2018)

**Description:** Eco is a collaborative, multiplayer game where players must build a civilization while considering the ecosystem.

**Educational Use:** Students can learn about the balance between development and environmental conservation.

d) **Civilization VI** by Firaxis Games (2016)

**Description:** This turn-based strategy game allows players to build an empire and make decisions that affect its growth and sustainability.

**Educational Use:** Students can explore the long-term impacts of human activity on the planet and of policy decisions on a civilization's sustainability and technological advancement. The "Gathering Storm" expansion introduces an active planet where geology and climatology present unique new challenges. It adds new Environmental Effects, Engineering Projects, Power and Consumable Resources, as well as the World Congress and a new Diplomatic Victory.

- e) **Minecraft: Education Edition** by Mojang Studios (2016)  
**Description:** This educational version of Minecraft offers lessons and challenges that can be integrated into the classroom.  
**Educational Use:** Students can engage in projects that teach sustainability, renewable energy, and waste management.
- f) **Tropico 6** by Limbic Entertainment (2019)  
**Description:** In Tropico 6, players become the ruler of a small island nation and make decisions that affect its growth and international relations.  
**Educational Use:** Students can learn about governance, economic development, and the social implications of various policies.
- g) **Smart City Plan** by Ambiera (2020)  
**Description:** Smart City Plan is a modern city builder game with a focus on planning, public transport, and sustainability.  
**Educational Use:** Students can delve into the intricacies of modern urban planning, including public transportation and sustainability initiatives.

Each game offers unique opportunities for students to engage with the complexities of building and managing smart, sustainable cities.

### **Game-Based Learning Exercise: Smart and Sustainable Cities Project**

**Duration:** 3 Months

#### **Objective:**

To understand the complexities and challenges of building and managing a smart and sustainable city by using the Smart City Plan game as a simulation tool.

#### Week 1-2: Introduction and Planning

- Introduction to Smart City Plan game: Students will be introduced to the game and its features, including modding capabilities.
- Team Formation: Students will form teams of 3-4.
- Research and Planning: Teams will research what makes a city "smart" and "sustainable" and create a project plan.

#### Week 3-8: Building Phase

- Initial Building: Teams will start building their cities in Smart City Plan, focusing on essential infrastructure.

- Weekly Challenges: Each week, teams will face a new challenge (e.g., natural disasters, economic downturn, etc.) that they must address in their city.
- Policy Implementation: Teams will implement policies related to sustainability, energy, and social issues. Policies can affect pollution, noise, crime, waste, water, energy and other aspects of the city.
- Mail Reader: Teams will actively check the in-game mail reader for important information and tips.

#### Week 9-11: Optimization Phase

- Data Analysis: Teams will analyze data from their cities to identify areas for improvement.
- Optimization: Teams will make the necessary adjustments to their cities, focusing on sustainability and smart technologies.
- Traffic Management: Teams will work on optimizing traffic and avoiding jams.
- Policy Review: Teams will review and adjust policies as needed.

#### Week 12: Presentation and Assessment

- Final Presentation: Teams will present their cities and the challenges they faced.
- Peer Review: Teams will evaluate each other based on specific criteria like sustainability, innovation, and policy effectiveness.
- Reflection: Individual students will write a reflection paper on what they learned from the project.

#### **Optional: Modding**

- Teams can optionally create or use existing mods to add new features or challenges to their cities.

#### Assessment:

- Teamwork: 20%
- Weekly Challenges: 30%
- Final Presentation: 30%
- Reflection Paper: 20%

#### Tools Needed:

- Smart City Plan game

- Game Manual for "Smart City Plan"
- Articles and case studies on smart and sustainable cities
- Project management software (e.g., Trello)
- Data analysis tools (e.g., Excel)

**Note for readers:**

For those interested in exploring more examples of game-based exercises, the sourcebook titled "Innovative Methodologies and Digital Tools for Online Education in the Field of Smart and Sustainable Cities" will offer a comprehensive guide. This sourcebook, part of the SMARTEDUCG project, will feature a variety of game-based exercises designed for lecturers, utilizing other games that have already been developed. Consult that additional valuable resource to enhance your teaching and learning experience in the field of smart and sustainable cities.

#### **1.4. Blended Learning Approach in Higher Education and Corporate Training**

Blended learning combines face-to-face teaching with online learning activities in higher education. This approach integrates traditional classroom instruction with interactive online resources, creating a comprehensive learning experience that leverages the advantages of both in-person and online learning (Paudel, 2020; McGuinness & Fulton, 2019; Means, Toyama, Murphy, Bakia, & Jones, 2009).

Blended Learning is characterized by the following aspects (Vats, n.d.):

- **Student-Driven and Customizable:** Unlike traditional classroom instruction, which is often teacher-directed and standardized, blended learning is more student-driven and can be customized to meet individual needs.
- **Synchronous and Asynchronous Learning:** Blended learning can occur in two ways:
  - ❖ **Synchronous:** This happens at a fixed time and place and involves direct student participation.
  - ❖ **Asynchronous:** This allows students to work on their own, providing flexibility in terms of time and pace.
- **Tech-Based Tools for Evaluation:** Popular platforms provide teachers with a suite of tools to not only educate but also evaluate their students. These platforms enable group discussions,

tracking of student progress, and uploading and storing educational material.

- **Game-Based Learning Modules:** To keep students engaged, some blended learning platforms offer game-based learning modules. These can be particularly effective in maintaining student interest and participation.

The **main models of Blended Learning** are (Cleveland-Innes & Wilton, 2018):

- **Blended Presentation and Interaction:** This model focuses on classroom engagement, supported by out-of-class online exercises.
- **Blended Block Model:** Also known as the "programme flow" model, this model structures a sequence of activities or "blocks" to incorporate both face-to-face learning and online study.
- **Fully Online Model:** Though primarily online, this model can still be considered blended if it incorporates both synchronous and asynchronous activities.

### **Benefits**

- **Flexibility:** Blended learning provides students with more flexibility in how, when, and where they learn, which can help to accommodate different learning styles and preferences (Serrano et al., 2019; Cleveland-Innes, 2017; Namyssova et al., 2019).
- **Personalized Learning:** Blended learning allows for a more personalized learning experience, where students can progress at their own pace and access resources that are tailored to their individual needs (Paudel, 2020; Garrison & Vaughan, 2008; Namyssova et al., 2019).
- **Enhanced Engagement:** Blended learning can enhance student engagement by providing a variety of interactive and collaborative activities that promote active learning and participation (Heilporn, Lakhal, & Bélisle, 2021; Hannon & Macken, 2014; Namyssova et al., 2019).
- **Improved Learning Outcomes:** Research has shown that blended learning can lead to improved learning outcomes, including higher student achievement and retention rates (Serrano et al., 2019; Namyssova et al., 2019).

- **Cost-effective:** Blended learning can be a cost-effective approach to teaching, as it allows for more efficient use of resources and can reduce the need for physical classroom space and materials.

### Challenges and How to Overcome Them

- **Technology Barriers:** Students with limited access to technology can be at a disadvantage. To overcome this, institutions can provide on-campus computer labs and free Wi-Fi access (Paudel, 2020; Cleveland-Innes et al., 2017).
- **Time Management:** Both students and teachers report that blended learning can require more time and work compared to traditional methods. Time management workshops and online resources can help mitigate this issue (McGuinness & Fulton, 2019).
- **Lack of Digital Literacy:** Some students may not be familiar with the digital tools used in blended learning, which can hinder their progress. Therefore, higher education institutions (HEIs) can offer digital literacy workshops or tutorials to help students become comfortable with the technology (Cleveland-Innes & Wilton, 2018; McGuinness & Fulton, 2019).
- **Limited Instructor Training:** Instructors may not be well-versed in blended teaching methods, which can affect the quality of the course. Therefore, the HEIs can provide professional development opportunities focused on blended learning strategies and best practices (Cleveland-Innes & Wilton, 2018).
- **Student Isolation and lack of engagement:** The online component of blended learning can sometimes lead to feelings of isolation among students. Some students may not be as engaged in online activities as they are in face-to-face interactions. The HEIs can incorporate collaborative online activities and discussion forums to foster a sense of community (Heilporn et al., 2021).
- **Inconsistent Access to Reliable Internet:** While some students may have high-speed internet at home, others may not, affecting their ability to participate in online components. To overcome this barrier, the HEIs can offer alternative ways to access course materials, such as downloadable content that can be accessed offline (Paudel, 2020).
- **Quality of Content:** Ensuring that both online and in-person content is of high quality can be challenging. Therefore, it is crucial that lecturers regularly update and review materials for both online and in-class sessions.

- **Assessment Challenges:** Traditional assessment methods may not be suitable for blended learning environments. Instead, the lecturers can utilize a variety of assessment methods, including online quizzes, peer reviews, and project-based assessments to evaluate student performance comprehensively (Cleveland-Innes & Wilton, 2018).

In summary, Blended learning is an effective and innovative teaching approach that combines the best of traditional classroom teaching with the flexibility and personalization of online learning (Heilporn, Lakhal, & Bélisle, 2021). By providing students with a mix of online and face-to-face learning resources and activities, instructors can create a more engaging and effective learning environment that promotes student success.

### **Designing an assignment on Sustainable and Smart City for a blended learning experience**

When designing educational activities for a blended learning experience of students it is important to categorize the activities into pre-class, in-class and post-class. We focus on recommended approach for designing assignments related to the field of sustainable and smart cities.

- **Pre-Class Online Activity:** Students are required to watch a video lecture on the principles of sustainable smart cities and take a quiz to test their understanding.
- **In-Class Activity:** Students are divided into groups and given a case study on a city facing sustainability challenges. They are tasked with coming up with smart city solutions to address these challenges.
- **Post-Class Online Activity:** Students participate in an online discussion forum to reflect on the in-class exercise and share additional resources or ideas.

Here are some recommendations for each of these categories:

#### **Pre-Class Online Activity**

- **Curate High-Quality Content:** Ensure that the video lectures are engaging, informative, and up-to-date. Use reputable sources and experts in the field of sustainable smart cities.
- **Interactive Quizzes:** Design quizzes that not only test factual recall but also comprehension and application of the principles discussed in the video lectures.
- **Supplementary Material:** Provide additional readings or resources for students who wish to delve deeper into the topic.



- **Accessibility:** Make sure that all materials are accessible to students with disabilities, for example by providing video transcripts or alternative text for images.
- **Time Management:** Clearly indicate the estimated time required to complete the pre-class activities so that students can manage their time effectively.

### **In-Class Activity**

- **Diverse Case Studies:** Choose case studies that represent a variety of challenges and contexts—urban, suburban, and even rural in association with the urban environment (e.g. through supply chain perspective)—to give students a comprehensive understanding of the issues.
- **Structured Guidelines:** Provide a structured format or template for how the group should analyze the case study and present their solutions.
- **Role Allocation:** Encourage students to allocate roles within their groups (e.g., researcher, presenter, writer) to ensure that everyone participates.
- **Real-world Application:** If possible, incorporate real data or invite guest speakers who have experience in dealing with the challenges being discussed.
- **Immediate Feedback:** Provide immediate, constructive feedback on the students' solutions and presentations to reinforce learning and guide future efforts.

### **Post-Class Online Activity**

- **Guided Discussion:** Provide some discussion prompts or questions to guide the online forum discussion.
- **Peer Review:** Encourage students to comment on each other's ideas and solutions, fostering a collaborative learning environment.
- **Resource Sharing:** Create a dedicated space within the online forum for sharing additional resources, articles, or tools related to the topic.
- **Moderation:** Regularly monitor the discussion to ensure that it remains focused and respectful. Address any questions or misconceptions that arise.
- **Summative Feedback:** After the discussion has concluded, provide a summary of the key points and insights gained, which can be valuable for students' ongoing learning.

There are a variety of tools and platforms that can be used to create a rich blended learning experience. Here are some recommendations for each phase of the learning process:

### **Pre-Class Online Activity**

- Video Hosting Platforms
  - YouTube: For publicly available video lectures.
  - Vimeo: Offers more privacy controls.
- Learning Management Systems (LMS)
  - Moodle: To host videos, readings, and quizzes.
  - Canvas: Known for its user-friendly interface.
- Quiz Tools
  - Kahoot!: For interactive quizzes.
  - Quizlet: Allows for various quiz formats.
  - Use platforms like Edpuzzle or Kaltura to embed quiz questions directly into the video lecture.

### **In-Class Activity**

- Interactive Presentation Tools
  - Prezi: For dynamic, non-linear presentations.
  - Microsoft PowerPoint: For more traditional slide-based presentations, with added interactive elements like polls.
- Collaboration Tools
  - Google Workspace (formerly G Suite): For real-time collaboration on documents, spreadsheets, and slides.
  - Microsoft Teams: Offers similar functionalities but integrates well with other Microsoft Office tools.
  - Utilize interactive whiteboards for brainstorming and mapping out ideas.
- Audience Response Systems
  - Socrative: For real-time quizzes and polls.
  - Mentimeter: Allows for interactive presentations with real-time feedback.

### **Post-Class Online Activity**

- Discussion Forums
  - Piazza: Designed for academic discussions, allows for anonymous posts.
  - Discourse: An open-source platform for discussions.

- Use discussion forums on platforms like Moodle or Blackboard for reflective discussions.
- Project Management Tools
  - Trello: For tracking progress on group projects.
  - Asana: Offers more features for complex projects.
- File Sharing
  - Dropbox: For sharing large files.
  - Google Drive: For collaborative file sharing.
- Feedback and Assessment
  - Turnitin: For plagiarism checks.
  - Peergrade: For peer review processes.

### **General Tools for All Phases**

- Zoom: For video conferencing, both synchronous and asynchronous.
- Slack: For ongoing communication outside of class.
- Padlet: For brainstorming and sharing resources in a visual format.

### **Example of Exercise on Sustainability and Smart Cities through blended learning**

Exercise Title: "Designing a Sustainable Smart City"

#### **Pre-Class Online Activity:**

- Video Lecture Topics:

- Introduction to Sustainable Urban Planning
- The Role of Renewable Energy in Smart Cities
- Waste Management and Recycling Initiatives
- Public Transport and Mobility Solutions
- Smart Technologies for Urban Agriculture

- Activity: Students are required to watch these video lectures and take a quiz to test their understanding.

#### **In-Class Activity:**

- Case Studies on Cities Facing Sustainability Challenges:

- Los Angeles: Addressing air pollution and traffic congestion.
- Cape Town: Water scarcity and drought management.
- New York: Energy-efficient building and waste management.
- Tokyo: Overpopulation and public transport.

- Mumbai: Coastal erosion and flood management.
- Activity: Students are divided into groups and given one of these case studies. They are tasked with coming up with smart city solutions to address these challenges.

### **Post-Class Online Activity:**

- Activity: Students participate in an online discussion forum to reflect on the in-class exercise and share additional resources or ideas.

### **Evaluation Criteria**

#### Pre-Class Online Activity:

- Quiz Score: 30%
- Excellent (90-100%): 30 points
- Good (80-89%): 25 points
- Satisfactory (70-79%): 20 points
- Needs Improvement (<70%): 10 points

#### In-Class Activity:

- Quality of Solutions: 40%
- Innovative and Feasible Solutions: 20 points
- Well-researched and Cited: 10 points
- Presentation Skills: 10 points

#### Post-Class Online Activity:

- Participation in Online Discussion: 30%
- Active Participation: 15 points
- Quality of Contributions: 10 points
- Peer Engagement: 5 points

The evaluation criteria are designed to assess both individual and group performance. For group activities, each member will be evaluated based on their contribution to the group's work, as well as their individual understanding of the topic.

## **1.5. Project-Based Learning in Higher Education (PjBL)**

Project-Based Learning (PjBL) is an instructional method that engages students in real-world problems or projects, requiring them to apply their knowledge and skills to solve practical issues or create tangible outcomes (Hawari & Noor, 2020; Krajcik & Blumenfeld, 2006). This approach is

particularly effective in higher education settings where the focus is on fostering critical thinking, collaboration, and communication skills through student-centered, inquiry-based learning. It is particularly beneficial in higher education for fostering innovation and competitiveness in students who will enter the labor market (Crosling, Nair, & Vaithilingam, 2015).

### **Introduction: Addressing Societal Challenges**

The adoption of PJBL in addressing societal challenges related to smart and climate-neutral cities can be highly beneficial. For example, students could be tasked with designing a smart grid system that uses renewable energy sources to mitigate climate change. Alternatively, they could develop an IoT-based waste management system to optimize recycling and reduce landfill waste. These projects not only provide practical solutions to real-world problems but also offer students the opportunity to work with cutting-edge technologies (Korkmaz & Altun, 2018).

### **Main Aspects and Approaches**

In PJBL, students work in small groups to design and carry out a project that addresses a real-world problem or challenge. The project can take various forms, such as a research paper, a multimedia presentation, a prototype, or a community service project. Throughout the project, students are guided by the instructor, who provides feedback, resources, and support as needed (Al-Busaidi & Al-Seyabi, 2021; Bell, 2010). Combining PJBL with community-based research can offer a more enriching educational experience, as it allows students to engage directly with community issues, thereby enhancing the real-world applicability of their projects (Arantes do Amaral & Santos, 2018).

PjBL encompasses six hallmarks, including a driving question, focus on learning goals, participation in educational activities, collaboration among students, use of scaffolding technologies, and the creation of tangible artifacts. Unlike Problem-Based Learning, which focuses on knowledge application, PjBL emphasizes knowledge construction, thereby promoting innovation competence in students (Krajcik & Shin, 2014; Martín, Potočnik, & Fras, 2017).

## Benefits

- **Authentic Learning Experiences:** PJBL provides students with authentic learning experiences that require them to apply their knowledge and skills to real-world problems and challenges (Hawari & Noor, 2020; Thomas, 2000).
- **Collaboration and Communication:** PJBL promotes collaboration and communication skills, as students work in teams and engage in regular communication with their peers and the instructor (Dumulescu, Pop-Păcurar, & Necula, 2021; Krajcik & Blumenfeld, 2006).
- **Critical Thinking and Problem-Solving:** PJBL requires students to engage in critical thinking and problem-solving (Al-Busaidi & Al-Seyabi, 2021; Korkmaz & Altun, 2018).
- **Self-Directed Learning:** PJBL promotes self-directed learning, as students take ownership of their learning and set goals, manage their time, and monitor their progress throughout the project (Hawari & Noor, 2020; Bell, 2010).
- **Innovation Competence:** The process of creating new knowledge allows students to test and achieve their ideas, promoting their innovation competence (Martín, Potočník, & Frás, 2017).

## Challenges and How to Overcome Them

- **Time Management:** PJBL can be time-consuming for both instructors and students. Effective planning and clear timelines can mitigate this challenge (Al-Busaidi & Al-Seyabi, 2021; Krajcik & Blumenfeld, 2006).
- **Assessment:** Traditional assessment methods may not be suitable for PJBL. Using performance-based evaluation rubrics can be an effective way to assess student learning (Gallardo, 2020).
- **Lack of Motivation for Teamwork:** Incorporating individual assessment components can help (Guo et al., 2020).
- **Student Dropouts:** As noted in a study by Arantes do Amaral (2018), project-based learning can face challenges related to student dropouts, which can lead to project failures. To mitigate this, instructors can provide additional support and resources to keep students engaged.

## Performance-Based Evaluation Rubrics

Performance-based evaluation rubrics provide a structured framework for assessing the quality and effectiveness of student projects. These rubrics

typically include criteria such as research quality, innovation, collaboration, and presentation skills, allowing for a more nuanced and comprehensive evaluation (Gallardo, 2020).

### **Recommendations for Lecturers**

- Articulate the learning outcomes of the project.
- Create real-world problems that resemble situations students may encounter in their future careers.
- Establish ground rules and introduce students to group processes.
- Consider having students take on different roles or divide up the work among themselves.
- Establish how you will evaluate and assess the assignment, possibly making self and peer assessments a part of the assignment grade (Nilson, 2010).

### **Example: Mitigating Greenhouse Gas Emissions in Urban Transport**

#### **Assignment Objective:**

Students are tasked with developing a sustainable urban transport model to mitigate greenhouse gas emissions, improve air quality, and foster other societal benefits in a European city of their choice.

#### **Cities for Consideration:**

- Amsterdam, Netherlands: Known for its extensive cycling paths and canals.
- Berlin, Germany: Notable for its well-integrated public transport system.
- Copenhagen, Denmark: Renowned for its commitment to becoming carbon-neutral by 2025.

#### **Project Guidelines:**

- **Research Phase:** Investigate the current state of the urban transport system in the chosen city, focusing on its greenhouse gas emissions, air quality, and other societal impacts.
- **Identification of Challenges:** Identify the key challenges faced by the city in making its urban transport system more sustainable.
- **Proposal of Solutions:** Propose innovative solutions to mitigate greenhouse gas emissions and improve air quality. Consider the use of smart technologies like IoT sensors, electric vehicles, or AI-based traffic management systems.

- **Stakeholder Engagement:** Discuss how local government, transport agencies, and the public can be engaged in implementing the proposed solutions.
- **Final Presentation:** Present the findings and proposed solutions in a comprehensive report or presentation.

**Recommendations for Lecturers:**

- Provide students with resources on sustainable urban planning and transport systems.
- Encourage students to consult academic papers, government reports, and case studies.
- Use performance-based evaluation rubrics for assessment.

**Assessment Criteria and Weight Distribution:**

- Quality of research and data collection: 30%
- Innovation in problem-solving: 25%
- Collaboration and communication skills: 20%
- Stakeholder engagement: 10%
- Final presentation or report: 15%

*Note: These weight distributions are recommendations and can be adjusted by the lecturer as needed.*

A proposed chronogram outlining the number of weeks needed for each step in the Project Guidelines for the example provided is set as follows:

**Proposed Chronogram for Project-Based Learning Exercise**

Week 1: Introduction and Team Formation

- Lecturer introduces the project, objectives, and guidelines.
- Students form teams and select a European city for their project.

Weeks 2-3: Research Phase

- Teams conduct initial research on the current state of the urban transport system in their chosen city.
- Focus on greenhouse gas emissions, air quality, and other societal impacts.

Week 4: Identification of Challenges

- Teams identify key challenges faced by the city in making its urban transport system more sustainable.
- Submission of a brief report outlining the challenges.



#### Weeks 5-6: Proposal of Solutions

- Teams brainstorm and propose innovative solutions to mitigate greenhouse gas emissions and improve air quality.
- Consideration of smart technologies like IoT sensors, electric vehicles, or AI-based traffic management systems.

#### Week 7: Stakeholder Engagement

- Teams discuss how local government, transport agencies, and the public can be engaged in implementing the proposed solutions.
- Preparation of a stakeholder engagement plan.

#### Weeks 8-9: Drafting the Final Presentation/Report

- Teams begin drafting their final presentation or report, incorporating all the elements from the previous phases.

#### Week 10: Peer Review

- Teams exchange drafts for peer review and constructive feedback.

#### Weeks 11-12: Final Presentation and Submission

- Teams present their findings and proposed solutions in a comprehensive report or presentation.
- Submission of the final project for evaluation.

*Note: This chronogram is a recommendation and can be adjusted by the lecturer to fit the specific needs and timeline of the course.*

### **1.6. Problem-based Learning (PBL)**

**Problem-based learning (PBL)** focuses on developing students' problem-solving skills by presenting real-world problems or scenarios. PBL emphasizes active learning, collaboration, and critical thinking, empowering students to engage deeply with the subject matter and develop essential skills.

In problem-based learning, students are presented with a complex, ill-structured problem or scenario that requires them to use critical thinking, analysis, and problem-solving skills to develop a solution. Students work in small groups to identify the key issues, generate hypotheses, and collect and analyze data to develop a solution. The instructor serves as a facilitator, providing guidance and feedback as needed.

The benefits of problem-based learning in higher education include:

- **Enhanced critical thinking:** Problem-based learning promotes critical thinking skills by challenging students to analyze complex problems, generate hypotheses, and evaluate evidence.
- **Active learning:** Problem-based learning emphasizes active learning, where students take ownership of their learning and engage in the problem-solving process.
- **Collaboration:** Problem-based learning promotes collaboration skills, as students work in small groups to develop solutions and share ideas.
- **Real-world relevance:** Problem-based learning provides students with real-world scenarios, making the learning more relevant and applicable to their future careers.
- **Lifelong learning:** Problem-based learning promotes lifelong learning skills by encouraging students to continue to learn and develop their problem-solving skills beyond the classroom.

Overall, problem-based learning is an effective and innovative teaching approach that promotes critical thinking, active learning, collaboration, and real-world relevance. By engaging students in the problem-solving process, instructors can create a more engaging and effective learning environment that prepares students for success in their future careers.

### **1.7. Challenge-based Learning in Higher Education**

In the evolving landscape of higher education, Challenge-Based Learning (CBL) emerges as a dynamic and innovative teaching method that aligns closely with the needs of the 21<sup>st</sup>-century learner. Rooted in active and experiential learning theories, CBL presents a student-centered approach that transcends traditional classroom boundaries, fostering critical thinking, creativity, and problem-solving skills.

At its core, CBL involves students in real-world problem-solving scenarios. It challenges them to identify and address complex, open-ended issues that lack straightforward solutions. Unlike more structured learning methods, CBL encourages students to take ownership of their learning journey, promoting deep engagement with the subject matter.

This method is particularly effective in higher education due to its emphasis on interdisciplinary collaboration and its potential to develop essential skills such as research, teamwork, communication, and digital literacy. By

working on real-world challenges, students not only acquire subject-specific knowledge but also gain valuable experience in applying their learning to practical, often community-oriented, projects.

CBL's adaptability makes it suitable for a wide range of disciplines, from environmental science to business and engineering. It allows educators to tailor learning experiences to the specific interests and needs of their students, making education more relevant and impactful.

As we delve deeper into Challenge-Based Learning in the subsequent chapters, we will explore its theoretical foundations, implementation strategies, and the profound impact it can have on student engagement and learning outcomes in higher education.

### **1.8. Differences between project-based learning (PjBL), problem-based learning (PBL), and challenge-based learning (CBL)**

Project-based learning (PBL), problem-based learning (PBL), and challenge-based learning (CBL) are all active learning approaches that engage students in real-world problems or challenges. However, there are some key differences between these approaches.

- **Project-based learning** is a long-term, student-driven approach to learning that focuses on solving a complex problem or issue. Students work in teams to research the problem, develop a solution, and create a product or presentation that communicates their findings.
- **Problem-based learning** is a shorter-term, teacher-directed approach to learning that focuses on solving a specific problem. Students work in groups to research the problem, brainstorm solutions, and present their findings to the class.
- **Challenge-based learning** is a newer approach to learning that is similar to PBL and PBL, but it focuses on more open-ended challenges that do not have a single solution. Students work in teams to research the challenge, develop a solution, and take action to solve the problem.

Table 1 summarizes the key differences between PjBL, PBL, and CBL.

**Table 1.** *Key Differences between PjBL, PBL and CBL.*

Characteristic	Project-based learning	Problem-based learning	Challenge-based learning
Timeframe	Long-term	Short-term	Varies
Student-driven	Yes	No	Yes
Problem	Complex	Specific	Open-ended
Solution	Multiple	Single	Multiple
Assessment	Product or presentation	Presentation	Product, presentation, or action

*Note.* Author's own creation.

Which approach is best for the students will depend on the specific needs of the classroom and the content that is being taught. However, all three approaches can be effective in engaging students in learning and helping them develop 21<sup>st</sup>-century skills.

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## **Chapter 2: Problem-based learning (PBL) as a framework for CBL**

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Problem-based Learning (PBL) has established itself as a foundational approach in education, serving as a robust framework for more specific instructional strategies like Challenge-Based Learning (CBL). For over three decades, PBL has demonstrated its efficacy across various disciplines, emphasizing a learner-centered methodology that empowers students to conduct research, integrate theory with practice, and develop practical solutions to clearly defined problems (Savery, 2006). This approach, which has evolved to accommodate different experiential learning methods, sets the stage for the adoption of CBL, providing a well-established base for students to engage in more focused, challenge-oriented learning experiences. As PBL continues to adapt and grow, its foundational principles remain integral to the development and success of CBL initiatives, addressing contemporary educational needs and preparing learners for real-world challenges.

### **2.1. Exploring the Efficacy and Implementation Challenges of Problem-Based Learning in Diverse Educational Contexts**

Problem-Based Learning, as an instructional approach, has shown significant benefits in enhancing student skills in problem-solving and collaboration. However, its implementation comes with its own set of challenges, both for students and educators. As noted in a comprehensive literature review, while PBL improves learning retention and fosters important skills, it also requires students to adapt to a more collaborative and self-driven learning environment. This adaptation can be challenging, especially for students who are less inclined towards collaborative work or who may face social challenges. Consequently, educators must be adept at recognizing and addressing these diverse student needs and perceptions to ensure effective PBL implementation and to maximize its benefits (Fatade, et al., 2019).

In the domain of STEM education, Problem-Based Learning (PBL) emerges as a critical pedagogical approach, enhancing teacher capacities and addressing the challenges of integrated STEM learning. A study by Smith et al. (2022) in 'Education Sciences' delineates the effective application of PBL in STEM disciplines, identifying key principles such as flexible knowledge application, strategic metacognitive reasoning, collaboration driven by intrinsic motivation, and the importance of embedding problems

in real-world contexts. This research not only solidifies the role of PBL in fostering self-directed and capable learners in STEM but also provides a set of evidence-informed guidelines for educators to effectively integrate PBL into their teaching practices (Smith et al., 2022).

In the field of higher education, Problem-Based Learning (PBL) is increasingly recognized as an effective pedagogical approach for enhancing critical thinking (CT) skills. Liu and Pasztor's (2022) meta-analysis delves into this relationship. Their research highlights PBL's significant impact on CT. Notably, the study reveals that various factors such as students' maturity, nationality, sample type, instruction type, and group size significantly influence the effectiveness of PBL in cultivating CT skills and disposition. Interestingly, the intervention proved more effective for seniors, western students, and in settings utilizing randomized samples and online instruction. However, it's crucial to recognize that while PBL is effective overall, its impact varies depending on these factors. Consequently, this study underscores the need for further exploration into the effectiveness of PBL across diverse learning environments, teaching strategies, and problem-based tasks, beyond the confines of traditional curriculum-based approaches.

In their study on the integration of evaluative-process learning tools with Conceptual-Problem-Based Learning (CPBL) models, Fitriani et al. (2022) affirm the effectiveness of PBL in enhancing critical thinking skills in higher education. The research, which involved the development and validation of a comprehensive set of learning tools, demonstrated a notable improvement in students' critical thinking abilities when these tools were employed within a CPBL framework. This outcome highlights the practicality and effectiveness of PBL as an educational strategy. The conceptual framework of the CPBL model, as described by Karmana and Samsuri (2018), is constructed from a problem-based learning model encompassing five learning steps: prior knowledge, organize, investigate, analyze, and evaluate. These steps collectively contribute to fostering critical thinking, thereby emphasizing the relevance and utility of PBL in contemporary higher education settings.

PBL involves a process in which students work in teams to solve complex problems that require interdisciplinary knowledge and skills. In PBL, students are presented with a problem or scenario, and then work collaboratively to investigate and solve the problem.

## 2.2. Core Principles of Problem-Based Learning

The following are the key features of PBL:

- **Real-World Problems:** PBL uses real-world problems or scenarios as the starting point for learning. The problems are often open-ended and require students to use critical thinking and problem-solving skills to solve them.
- **Collaborative Learning:** PBL is a collaborative learning approach that emphasizes teamwork, communication, and cooperation. Students work together to solve problems, and in the process, they learn from each other and develop their communication and interpersonal skills.
- **Self-Directed Learning:** PBL is a self-directed learning approach that encourages students to take ownership of their learning. Students are responsible for identifying and acquiring the knowledge and skills they need to solve the problem.
- **Interdisciplinary Learning:** PBL is an interdisciplinary learning approach that involves learning across multiple disciplines. Students draw on knowledge and skills from different subject areas to solve the problem.
- **Reflection and Feedback:** PBL involves reflection and feedback to help students improve their learning and problem-solving skills. Students reflect on their learning and the process of solving the problem and receive feedback from peers and instructors.

In a Problem-Based Learning (PBL) environment, the role of instructors or facilitators undergoes a significant transformation. Unlike traditional teaching methods where instructors are the primary source of knowledge, in PBL, they take on a more guiding and facilitating role. This shift is critical for the successful implementation of PBL, as the focus is on student-centered learning where learners are encouraged to explore, research, and solve problems independently or collaboratively. In other words, facilitators guide students through the learning process, helping them identify learning objectives, access resources, and apply knowledge in practical, real-world scenarios (Savery, 2015).

Effective facilitation in PBL involves guiding students through the inquiry process. Instructors encourage students to ask questions, formulate hypotheses, and develop research strategies. They play a crucial role in steering discussions, ensuring that they remain focused and productive,

and promoting a culture of respect and collaboration within the group (Hmelo-Silver, 2004).

Creating a learning environment that fosters inquiry, critical thinking, and problem-solving requires a thoughtful and deliberate approach from instructors. Here's how they can cultivate such an environment:

*Establish a Culture of Inquiry:*

- **Encourage Questions:** Cultivate a classroom culture where questions are welcomed and valued. Encourage students to ask why, how, and what if, fostering a mindset of curiosity and exploration.
- **Model Inquiry:** Demonstrate inquiry-based thinking by asking probing questions and showing genuine curiosity about the subjects being discussed.

*Design Real-World Problem-Based Tasks:*

- **Contextual Relevance:** Create assignments and projects that are relevant to real-world scenarios. This helps students see the value in what they're learning and how it applies outside the classroom.
- **Complex, Open-Ended Problems:** Present students with complex problems that don't have a single correct answer. This encourages them to explore multiple solutions and perspectives.

*Facilitate Collaborative Learning:*

- **Group Work:** Organize students into groups for discussions and projects. Collaboration encourages the exchange of ideas, exposes students to diverse viewpoints, and enhances problem-solving skills.
- **Role Assignment:** In group activities, assign specific roles such as researcher, presenter, or mediator to ensure active participation and accountability.

*Integrate Technology and Digital Tools:*

- **Use of Technology:** Incorporate digital tools that support inquiry and problem-solving, such as online forums, interactive simulations, and research databases.

- Digital Literacy: Teach students how to effectively use technology to gather, evaluate, and present information.

*Develop Critical Thinking Skills:*

- Socratic Questioning: Use Socratic questioning techniques to challenge assumptions, probe implications, and examine ideas more deeply.
- Reflection Activities: Encourage regular reflection on learning experiences to help students internalize their understanding and identify areas for improvement.

*Provide Constructive Feedback:*

- Ongoing Assessment: Offer regular, timely feedback that is specific and actionable. This helps students understand their progress and areas where they can improve.
- Peer Review: Facilitate peer feedback sessions where students can critique each other's work and learn from their peers.

*Foster a Safe and Supportive Environment:*

- Psychological Safety: Create a classroom atmosphere where students feel safe to express their ideas, take risks, and learn from mistakes.
- Encourage Persistence: Acknowledge the effort and resilience, and support students in overcoming challenges and setbacks.

*Promote Metacognition and Self-Regulated Learning:*

- Self-Reflection: Encourage students to think about their own thinking and learning processes, helping them become more self-aware and autonomous learners.
- Goal Setting: Guide students in setting their own learning goals and developing strategies to achieve them.

By implementing these strategies, instructors can create a dynamic and engaging learning environment that not only encourages students to inquire, think critically, and solve problems but also prepares them for the complexities and challenges of the real world.

Table 2 and Table 3 below present examples of probing questions and Socratic questions as recommended in the strategies to pursue above.

**Table 2. Examples of Probing Questions for Modeling Inquiry in PBL**

Category	Probing Questions
<b>Clarification Questions</b>	Can you explain what you mean by that? What is the underlying assumption here?
<b>Reasoning and Evidence Questions</b>	What evidence do you have to support that idea? How does this information relate to your argument?
<b>Implication and Consequence Questions</b>	What might be the consequences of this approach? How would your solution affect different stakeholders?
<b>Perspective and Viewpoint Questions</b>	How might someone with a different perspective view this issue? Can you think of an alternative explanation or viewpoint?
<b>Probing for Specifics</b>	Can you provide a specific example to illustrate your point? What are the key components of this problem?
<b>Questions about Origins and Sources</b>	Where did you get this information? How does this idea compare with what we already know?
<b>Hypothetical and Predictive Questions</b>	What would happen if we applied your solution? How do you think the situation might change in the future?
<b>Reflective and Metacognitive Questions</b>	What led you to this conclusion? How has your thinking changed after discussing this?
<b>Problem-Exploration Questions</b>	What are the known unknowns in this problem? What are the potential barriers to this solution?
<b>Challenge Questions</b>	Is there a better way to phrase that problem? How might we break down this problem into more manageable parts?

*Note.* Author's own creation.

**Table 3. Purpose and examples of Socratic Questioning**

Type of Question	Purpose	Example Questions
<b>Clarification Questions</b>	To ensure that everyone understands the problem and the concepts involved.	"What do we know about this problem? Can you explain this concept in your own words?"
<b>Assumption Probing</b>	To challenge the assumptions that may underlie thoughts and ideas.	"What are we assuming here? How does this assumption affect our thinking?"
<b>Evidence and Reasons</b>	To seek evidence and reasons behind the ideas and solutions proposed.	"Why do you think this is the right approach? What evidence supports this idea?"
<b>Viewpoint and Perspectives</b>	To consider the problem from multiple viewpoints.	"How would other stakeholders view this issue? How does this perspective change our understanding of the problem?"
<b>Implications and Consequences</b>	To explore the implications and consequences of an idea or solution.	"What are the potential implications of this solution? What could be the long-term effects of this approach?"
<b>Questioning the Question</b>	To examine the question itself and consider alternative ways of understanding the problem.	"Why do you think this question is important? Is there another way to look at this problem?"

*Note.* Author's own creation.

It is important to clarify that Socratic questions and probing questions are related but not exactly the same. Both are used to stimulate deeper thinking and clarify understanding, but they have different origins and purposes.

*Socratic Questions:*

- Origin: Derived from the teaching methods of the ancient Greek philosopher Socrates, who used questions to stimulate critical thinking and illuminate ideas.
- Purpose: To explore complex ideas, uncover assumptions, examine reasoning, and understand the implications of answers and beliefs. Socratic questioning is systematic, disciplined, and deep, aiming to draw out deeper insights and understanding.
- Nature: Often philosophical and open-ended, designed to encourage reflection and a deeper understanding of the subject matter. They typically follow a structured approach, focusing on different aspects like clarifying concepts, probing assumptions, exploring reasons and evidence, considering viewpoints and implications, and questioning the question itself.



### *Probing Questions:*

- **Origin:** A general term used in various contexts, including education, counseling, negotiation, and everyday conversation.
- **Purpose:** To gather more information, clarify details, and delve deeper into the subject. Probing questions are used to understand the full context, get to the heart of the issue, or encourage further thought and elaboration.
- **Nature:** Can be more specific and direct, aiming to elicit detailed information or clarification. They are not necessarily philosophical and can be used in practical, everyday situations.

In summary, while both Socratic and probing questions aim to dig deeper into a subject, Socratic questions are more structured and philosophical, often used in educational settings to foster critical thinking and dialogue. In contrast, probing questions are more about gathering information and can be used in a wider variety of contexts. Despite these differences, the two can overlap, and probing questions can be a part of the Socratic method as a way to delve deeper into an individual's thought process.

### **2.3. Examples of collaborative learning approaches within the PBL method**

Below are presented some examples of collaborative learning approaches within the problem-based learning method:

- **Group Discussion:** After students have individually researched the problem, they can come together in small groups to discuss their findings and share their perspectives. Through discussion, students can identify different perspectives and potential solutions to the problem.
- **Brainstorming Sessions:** In a group setting, students can engage in brainstorming sessions to generate ideas and possible solutions to the problem. Brainstorming sessions can encourage creativity and help students build on each other's ideas.
- **Role-Playing:** Students can take on different roles and work collaboratively to solve the problem. For example, in a scenario related to sustainable cities, students could play the roles of city officials, community members, and environmentalists to identify potential solutions.

- **Peer Review:** After individual or group work is completed, students can engage in peer review sessions to receive feedback and suggestions for improvement. Peer review sessions can help students refine their solutions and identify any weaknesses or gaps in their approach.
- **Collaborative Project Work:** In problem-based learning, students may work collaboratively on a project to address the identified problem. Each student can bring their individual skills and perspectives to the project and work together to develop a comprehensive solution.

These are just a few examples of collaborative learning approaches within the problem-based learning method. Collaborative learning is a key component of PBL as it allows students to work together, share ideas, and build on each other's knowledge and expertise to solve complex problems.

### *2.3.1. Facilitating Effective Group Discussions in Problem-Based Learning: A Focus on Urban Sustainability*

As a lecturer committed to the problem-based learning (PBL) approach, you recognize the value of group discussions in cultivating a deep understanding of complex issues. When addressing a topic as critical and multifaceted as sustainability in urban environments, effective group discussions can significantly enhance students' learning experiences. Here's how you can facilitate these discussions:

#### a) Setting the Stage:

Begin by presenting a well-defined problem related to urban sustainability. For instance, you might pose a challenge such as, "How can we reduce the carbon footprint of urban transportation in our city?" This problem is relevant, requires interdisciplinary knowledge, and has no single correct answer, making it ideal for PBL.

#### b) Preparing the Students:

Before diving into group discussions, ensure that students understand the basics of effective communication and group dynamics. Offer a brief workshop or resources on active listening, respectful debate, and constructive feedback. Encourage them to view the discussion as a collaborative effort rather than a competition.

c) Forming Diverse Groups:

Divide students into small groups of 4-6 members, ensuring a mix of backgrounds, academic strengths, and perspectives. Diversity within groups can lead to more creative solutions and a deeper understanding of the multifaceted nature of sustainability issues.

d) Guiding the Research Phase:

Instruct students to research the problem individually before the group meeting. Provide them with a list of resources to start with, including academic papers, government reports, and case studies of other cities. Encourage them to look for information on successful sustainability initiatives, current urban transportation models, and the social and economic aspects of urban planning.

e) Structuring the Discussion:

Provide a clear structure for the group discussions. You might suggest starting with a round of sharing where each student presents their findings without interruption. Then, move to a phase of questioning and clarifying, where students can ask each other about their sources, assumptions, and the implications of their findings.

f) Promoting Critical Thinking:

Encourage students to critically analyze the information they've gathered and the ideas presented by their peers. Ask guiding questions like, "What are the potential drawbacks of this solution?" or "How does this idea address the economic and social dimensions of sustainability?"

g) Facilitating the Discussion:

As a facilitator, your role is to guide the discussion without dominating it. Intervene when necessary to clarify misunderstandings, provide additional information, or challenge students to think deeper. Ensure that all students have the opportunity to contribute and that the discussion stays on track.

h) Encouraging Reflection:

After the discussion, ask students to reflect individually on what they've learned and how their perspectives have changed. Encourage them to consider how the group's diverse ideas have contributed to a more comprehensive understanding of urban sustainability.

i) Providing Feedback:

Offer constructive feedback on both the content of the discussion and the group dynamics. Highlight effective communication strategies used by students and suggest areas for improvement.

j) Applying Learning to Real-World Contexts:

To deepen the impact of the discussion, encourage students to think about how they can apply their insights to real-world scenarios. You might assign a follow-up project where groups develop a proposal for a sustainable urban transportation initiative in their city.

*2.3.2. Promoting Effective Brainstorming in Problem-Based Learning: A Focus on Urban Sustainability*

As a lecturer embracing the problem-based learning (PBL) approach, you recognize the power of brainstorming in unlocking creative solutions. When dealing with complex issues like urban sustainability, effective brainstorming can be pivotal. Here's how to facilitate this process:

a) Defining the Problem:

Start with a clear, compelling problem that resonates with the students. For example, "How can we effectively reduce urban waste to promote sustainability?" This problem is relevant, urgent, and open-ended, making it ideal for a brainstorming session in a PBL context.

b) Preparing the Students:

Educate students on the principles of effective brainstorming – no idea is too 'out there', the goal is quantity over quality, and building on others' ideas is encouraged. This sets the stage for a free-flowing, creative session.

c) Creating Diverse Groups:

Form small, diverse groups to ensure a mix of perspectives. Diversity in academic backgrounds, interests, and thinking styles can lead to more innovative solutions.

d) Structuring the Brainstorming Session:

Provide a clear structure for the session. You might start with a silent brainstorming phase where each student writes down their ideas independently. Then, move to a group phase where these ideas are shared and expanded upon.

e) Facilitating the Session:

As a facilitator, guide the discussion without dominating it. Encourage quieter students to share their ideas and ensure that dominant voices don't overshadow others. Ask probing questions to deepen the thinking or take ideas in new directions.

f) Encouraging Wild Ideas:

Remind students that in brainstorming, all ideas are valuable. Encourage them to think outside the box and not to worry about the feasibility at this stage.

g) Using Visual Aids:

Employ visual aids like whiteboards or digital mind-mapping tools. Visual representation can help in organizing thoughts and can stimulate further ideas.

h) Building on Ideas:

Teach students to listen actively and build upon the ideas of their peers. This can lead to the combination of different concepts, resulting in innovative solutions.

i) Concluding the Session:

End the session by summarizing the key ideas and discussing the next steps. How can these ideas be refined? What research needs to be done? This helps in transitioning from ideation to the problem-solving phase of PBL.

j) Reflecting and Providing Feedback:

After the session, encourage students to reflect on the process and the ideas generated. Provide feedback on their participation and the quality of their ideas, emphasizing the importance of creativity and collaboration in problem-solving.

### *2.3.3. Facilitating Role-Playing in Problem-Based Learning: Addressing Urban Sustainability*

As a lecturer committed to the problem-based learning (PBL) approach, incorporating role-playing into your curriculum can significantly enhance students' understanding and engagement. Role-playing allows students to immerse themselves in real-world scenarios, fostering empathy, creativity, and critical thinking. Here's how you can facilitate role-playing effectively:

#### a) Setting the Scene:

Introduce a complex, real-world problem related to urban sustainability. For instance, "How can we balance economic growth with environmental conservation in our city?" This problem should be multifaceted, involving various stakeholders and conflicting interests, making it ideal for role-playing.

#### b) Understanding the Roles:

Divide the class into small groups and assign different roles to each student. Roles might include city officials, business owners, environmental activists, urban planners, and local residents. Provide a brief background and objectives for each role, ensuring that students understand the perspectives and motivations of their characters.

#### c) Research and Preparation:

Encourage students to research their roles thoroughly. This might involve studying the current policies, understanding the socio-economic context, or exploring the environmental challenges specific to the urban setting. Adequate preparation is key to effective role-playing.

#### d) Structuring the Role-Play:

Create a structured scenario where these characters must interact, negotiate, and collaborate to address the problem. This could be a town hall meeting, a planning committee, or a public debate. Set clear objectives for the session, such as developing a sustainable urban development plan.

#### e) Guiding the Interaction:

During the role-play, facilitate the discussion, ensuring that each student has the opportunity to express their character's perspective. Encourage students to engage with each other, debate, and seek common ground.

Your role is to guide the discussion, keep it on track, and ensure a respectful and productive environment.

f) Encouraging Empathy and Complexity:

Remind students to fully embrace their roles, thinking and reacting as their characters would. This encourages empathy and a deeper understanding of the complex nature of sustainability issues, where multiple viewpoints and interests must be balanced.

g) Debriefing:

After the role-play, conduct a debriefing session. Discuss what students learned, how it felt to embody their characters, and what insights they gained into the problem. This reflection is crucial in solidifying the learning outcomes of the role-play.

h) Connecting to Real-World Action:

Encourage students to connect the insights gained from the role-play to real-world actions. Discuss how the solutions and compromises reached could be implemented in actual urban planning and policy-making.

i) Providing Feedback:

Offer feedback on both the content and the process. Highlight effective communication, creative problem-solving, and the ability to understand and articulate different perspectives.

j) Reflecting on the Experience:

Finally, ask students to reflect on their experience. What did they learn about the complexities of urban sustainability? How has the role-play changed their understanding of the different stakeholders involved?

*2.3.4. Facilitating Effective Peer Review in Problem-Based Learning: A Case Study in Urban Sustainability*

Incorporating peer review into a PBL approach offers a valuable opportunity for students to critically engage with each other's work, providing constructive feedback and gaining new perspectives. When addressing complex issues like urban sustainability, peer review can significantly enhance the learning process.

a) Defining the Problem:

Introduce a challenging, real-world problem related to urban sustainability, such as "Developing a sustainable waste management system for an urban area." This problem should be relevant, multifaceted, and open to various solutions, making it suitable for peer review.

b) Preparing Students for Peer Review:

Before the peer review session, educate students on the principles of effective and constructive feedback. Emphasize the importance of specific, actionable, and respectful feedback. Provide guidelines or a rubric to help students understand what aspects to focus on, such as the feasibility, creativity, sustainability, and impact of the proposed solutions.

c) Organizing the Peer Review Process:

After students have worked individually or in groups on their solutions, organize a structured peer review session. This could be in the form of small group discussions, a gallery walk, or a formal presentation session. Each student or group should present their solution, followed by a feedback session from their peers.

d) Guiding the Review Sessions:

During the peer review, encourage students to ask questions, offer insights, and suggest improvements. Facilitate the discussion to ensure that feedback is constructive and focused on the content rather than the individual. Encourage students to consider different perspectives and the broader implications of each proposed solution.

e) Fostering a Supportive Environment:

Create an atmosphere of trust and respect, where students feel comfortable sharing their ideas and receiving feedback. Remind students that the goal is to learn and improve, not to criticize or compete.

f) Reflecting on Feedback:

After the peer review session, ask students to reflect on the feedback they received. Encourage them to consider how they can incorporate this feedback into their solutions. This reflection is crucial for deepening their understanding and improving their problem-solving skills.



g) Providing Your Feedback:

As a lecturer, offer your feedback on both the solutions and the peer review process. Highlight effective strategies used by students and provide additional insights or resources that could help them refine their solutions.

h) Encouraging Continuous Improvement:

Emphasize the iterative nature of problem-solving. Encourage students to view peer review as an ongoing process, where solutions can be continuously refined and improved based on feedback.

i) Connecting to Real-World Applications:

Discuss how the solutions and the feedback process relate to real-world scenarios in urban sustainability. Encourage students to think about how their solutions could be implemented and what challenges they might face in a real-world context.

*2.3.5. Facilitating Collaborative Project Work in Problem-Based Learning:  
Addressing Urban Sustainability*

Embracing a problem-based learning approach requires a shift from traditional teaching methods to facilitating a collaborative, student-driven learning environment. When tackling complex issues like urban sustainability, collaborative projects not only enhance understanding but also prepare students for real-world challenges. Here's how to facilitate this process effectively:

a) Defining the Sustainability Problem:

Start with a compelling, real-world problem that requires a multidisciplinary approach. For example, "Designing a low-carbon public transportation system for a growing urban area." This problem is complex, relevant, and requires a variety of skills and knowledge, making it ideal for a collaborative project.

b) Forming Diverse Teams:

Create teams with diverse backgrounds, skills, and perspectives. Diversity fuels creativity and innovation, essential for tackling sustainability challenges. Ensure each team has a mix of students from different disciplines, such as urban planning, environmental science, engineering, and social sciences.

c) Clarifying Roles and Expectations:

Help students understand their roles within the team. Encourage them to identify their strengths and how they can contribute to the project. Set clear expectations for collaboration, communication, and project milestones.

d) Providing Resources and Tools:

Equip students with the tools and resources they need to collaborate effectively. This might include access to digital collaboration platforms, research databases, and contact with local experts or stakeholders in urban sustainability.

e) Guiding Research and Idea Generation:

Encourage teams to conduct thorough research on their problem. They should explore existing solutions, current policies, and the latest innovations in urban sustainability. Facilitate brainstorming sessions where teams can generate and refine their ideas.

f) Fostering Effective Communication:

Teach and model effective communication strategies. Encourage regular team meetings, open dialogue, and active listening. Provide guidance on how to resolve conflicts constructively and how to make decisions as a team.

g) Monitoring Progress and Providing Feedback:

Regularly check in with teams to monitor their progress. Offer feedback and guidance to keep them on track and ensure they are deeply engaging with the problem. Encourage teams to set their own intermediate goals and review sessions.

h) Encouraging Critical Reflection:

Instill a habit of critical reflection within teams. They should regularly assess their strategies, what's working, what's not, and how they can improve. Reflection is a powerful tool for learning and improvement.

i) Showcasing Final Projects:

Provide a platform for students to present their collaborative projects. This could be a class presentation, a poster session, or an event with external stakeholders. Celebrate their achievements and the collaborative effort put into the project.

j) Connecting to Real-World Impact:

Discuss how their projects could be implemented in real urban settings. Encourage students to consider the practical implications, potential barriers, and how their solutions might make a real impact on urban sustainability.

## **2.4. Strategically Timing Collaborative Approaches in Problem-Based Learning: A Guide for Lecturers**

In Problem-Based Learning (PBL), the choice of collaborative approaches depends on the specific objectives and phases of the learning process. Here's a guide on when it's recommended for lecturers to use each of the collaborative approaches discussed:

### *Effective Group Discussions:*

When to Use:

- Initial Understanding Phase: When students first encounter the problem and need to share initial research and perspectives.
- Solution Refinement Phase: After students have developed initial solutions and need to refine them through discussion and debate.

Circumstances:

- When the problem is introduced and students need to understand different aspects and complexities.
- When students have gathered enough information individually and need to synthesize it collectively.

### *Brainstorming Sessions:*

When to Use:

- Idea Generation Phase: Early in the problem-solving process when students need to generate a wide range of ideas and solutions.
- Overcoming Stagnation: When the group is stuck and needs fresh ideas.

Circumstances:

- When the problem is open-ended with multiple possible solutions.
- When the group needs a creative boost to think outside the box.

### *Role-Playing:*

#### When to Use:

- **Perspective-Taking Phase:** To help students understand the viewpoints and motivations of different stakeholders involved in the problem.
- **Solution Testing Phase:** To simulate how different stakeholders would react to proposed solutions.

#### Circumstances:

- When the problem involves multiple stakeholders with different perspectives (e.g., urban sustainability involving politicians, business owners, and residents).
- When understanding the human and social dimensions of the problem is crucial.

### *Peer Review:*

#### When to Use:

- **Solution Development Phase:** After students have developed initial solutions and need feedback to improve.
- **Finalization Phase:** Before finalizing the solution, to ensure it's robust and well-considered.

#### Circumstances:

- When students have produced substantial work that can benefit from critical feedback.
- When there's a need to ensure the quality and feasibility of solutions.

### *Collaborative Project Work:*

#### When to Use:

- **Extended Problem-Solving Phase:** When the problem requires a detailed and prolonged investigation and the development of a comprehensive solution.
- **Implementation Phase:** When students are ready to develop and possibly implement their solutions.

#### Circumstances:

- When the problem is complex and requires a range of skills and knowledge that students can bring together.
- When there's enough time and resources to support extended collaborative work.

#### General Recommendations:

- **Start with Group Discussions:** Early in the PBL process, to ensure everyone understands the problem and can contribute to initial research and idea generation.
- **Integrate Brainstorming:** After initial research, to expand the range of potential solutions.
- **Incorporate Role-Playing:** Once students have a grasp of the problem and need to understand the perspectives of those affected by potential solutions.
- **Implement Peer Review:** After the first draft of solutions is developed, to refine and improve them with feedback.
- **Engage in Collaborative Project Work:** Throughout the PBL process, especially when the problem requires a detailed and collaborative approach to develop and possibly implement solutions.

By understanding when and how to use these collaborative approaches, lecturers can effectively guide students through the PBL process, ensuring that they not only learn about the problem at hand but also develop essential skills in research, critical thinking, collaboration, and problem-solving.

As you have explored the various strategies and approaches to Problem-Based Learning in this section, you may be considering how digital tools can further enhance and facilitate these methodologies. For an in-depth exploration of online resources, platforms, and applications specifically tailored to PBL and the broader field of smart and sustainable cities, we recommend consulting our sourcebook, 'Innovative Methodologies and Digital Tools for Online Education in the Field of Smart and Sustainable Cities.' This comprehensive guide provides detailed insights into selecting and utilizing digital tools that can transform your PBL initiatives, offering practical examples, case studies, and expert advice to enrich your teaching and learning experience.

## 2.5. The role of instructors in Problem-Based Learning

Instructors acting as facilitators in Problem-Based Learning (PBL) play a crucial role in guiding discussions, maintaining focus and productivity, and fostering a respectful and collaborative group culture. Here's how they can effectively undertake these responsibilities:

### *Steering Discussions:*

- **Set Clear Objectives:** Begin each session with clear objectives and questions to be addressed. This helps students understand the purpose of the discussion and what they need to achieve.
- **Ask Open-Ended Questions:** Use Socratic questioning techniques to prompt deeper thinking and exploration of ideas. Encourage students to consider various perspectives and implications of their solutions.
- **Redirect When Necessary:** Gently steer the conversation back to the topic when discussions veer off track. Use questions like, "How does this relate back to our main problem?" or statements like, "Let's refocus on the original question."
- **Summarize and Synthesize:** Periodically summarize the discussion to highlight progress, clarify misunderstandings, and integrate diverse ideas.

### *Ensuring Focus and Productivity:*

- **Time Management:** Keep an eye on the time and remind the group of deadlines and goals. Help them prioritize tasks and manage their time effectively.
- **Encourage Active Participation:** Ensure that all students are engaged and contributing. Invite quieter students to share their thoughts and ensure that dominant voices don't overpower the discussion.
- **Set Milestones:** Break the problem into smaller, manageable parts and set milestones. This helps students stay on track and feel a sense of accomplishment as they progress.
- **Provide Resources and Guidance:** Offer resources and guidance when students are stuck or need additional information, but encourage them to find solutions independently.

### *Promoting Respect and Collaboration:*

- **Establish Ground Rules:** At the outset, establish ground rules for respectful communication, active listening, and constructive

feedback. Reiterate these rules as needed to maintain a positive environment.

- **Model Respectful Behavior:** Demonstrate respect in your interactions. Acknowledge all contributions, address students by name, and show appreciation for diverse viewpoints.
- **Encourage Peer Learning:** Foster an environment where students feel comfortable learning from and teaching each other. Highlight the value of diverse skills and perspectives within the group.
- **Handle Conflicts Constructively:** When conflicts arise, address them openly and constructively. Encourage students to express their concerns respectfully and work together to find a resolution.

#### *Continuous Improvement:*

- **Reflective Practice:** Encourage students to reflect on their learning process, group dynamics, and problem-solving strategies. This can be done through individual journals, group discussions, or feedback sessions.
- **Feedback Loops:** Provide timely and constructive feedback on both the content and process of the group's work. Encourage students to give feedback to each other and to you as the facilitator.
- **Adapt and Evolve:** Be prepared to adapt your facilitation strategies based on the group's dynamics and feedback. Each PBL group is unique, and what works for one may not work for another.

By undertaking these strategies, instructors can effectively guide PBL sessions, ensuring that discussions are focused and productive, and that the learning environment is respectful and collaborative. This not only enhances the learning experience but also prepares students with the skills and attitudes necessary for successful teamwork and problem-solving in their future careers.

#### *Adapting to Student Needs in Problem-Based Learning*

In the dynamic landscape of PBL, the ability of facilitators to adapt to the diverse needs of students is crucial for fostering an inclusive and effective learning environment. This adaptability ensures that all students, regardless of their backgrounds, learning styles, or abilities, can fully engage with the PBL process and achieve the desired educational outcomes.

Students come into learning environments with varied experiences, knowledge bases, and perspectives. In PBL, where students are expected to take an active role in their learning, understanding this diversity is the first

step in adapting teaching strategies. Facilitators need to be aware of the cultural, educational, and personal backgrounds of their students to tailor the PBL experience effectively (Savery, 2015).

Differentiated instruction is a teaching approach that involves modifying the content, process, product, and learning environment according to the individual needs of each student. In a PBL context, this might mean providing varied resources, offering alternative ways for students to engage with the problem, or allowing different forms of presentation and assessment. By differentiating instruction, facilitators can ensure that each student can access the learning material in a way that suits their learning style and pace.

As previously stated, continuous assessment and feedback are integral to PBL, providing students with regular insights into their progress and areas for improvement. Effective facilitators use these assessments to understand better each student's needs and adjust their support accordingly. This might involve offering additional resources, one-on-one mentoring, or adjusting the difficulty of the problem based on the student's current understanding and skills.

Technology can be a powerful tool in adapting to student needs. Online platforms can provide additional resources for students who need them, forums for discussion and collaboration, and alternative ways for students to express their understanding. Additionally, technology can help facilitators track student progress and identify areas where individual students may need more support.

Adapting to student needs is not without its challenges. It requires facilitators to be flexible, patient, and creative. They must be prepared to continually assess and adjust their strategies and be open to feedback from students about what is or isn't working. This iterative process is a fundamental part of the PBL approach and is essential for meeting the diverse needs of students.



## 2.6. Applying Problem-Based Learning to Sustainable and Smart City Challenges

Problem-Based Learning (PBL) is particularly well-suited to addressing the multifaceted challenges of sustainable and smart cities. By engaging students with real-world problems, PBL encourages the development of critical thinking, problem-solving skills, and interdisciplinary collaboration. This section explores various scenarios relevant to urban sustainability and smart city initiatives, offering a framework for educators to integrate these complex issues into their PBL curriculum.

### Examples of Real-World Problems in Sustainable and Smart Cities:

- **Waste Management Crisis:** Explore the challenges of increasing waste in urban areas, focusing on the inefficiencies of current disposal methods, recycling issues, and the potential for innovative waste-to-energy solutions.
- **Urban Traffic Congestion:** Delve into the causes and consequences of traffic congestion, examining the role of urban planning, public transportation solutions, and the potential of smart traffic management systems to alleviate pollution and improve city life.
- **Energy Consumption and Sustainability:** Investigate the high energy demands of modern cities, discussing the environmental impact, the shift towards renewable energy sources, and the role of smart grids and energy-efficient urban design.
- **Innovating Smart Mobility:** Consider the future of urban transportation, analyzing the potential of autonomous vehicles, electric public transport, and infrastructure designed for shared mobility to create more efficient, less polluting cityscapes.
- **Development of Green Spaces:** Discuss the importance of green spaces for urban well-being, exploring strategies for integrating nature into city planning, the benefits of urban forests and parks, and the challenges of maintaining these spaces in densely populated areas.
- **Water Management and Conservation:** Address the critical issue of water scarcity and management in cities, examining sustainable practices like rainwater harvesting, greywater systems, and smart irrigation technologies.

## Implementing PBL in Urban Sustainability Challenges:

- **Interdisciplinary Approach:** Encourage students to approach problems from various disciplinary perspectives, integrating knowledge from environmental science, urban planning, technology, and social sciences to develop comprehensive solutions.
- **Stakeholder Engagement:** Involve local stakeholders, experts, and community members in the learning process. Their insights can provide real-world context and help students understand the broader implications of their proposed solutions.
- **Technology Integration:** Utilize digital tools and platforms to enhance research, collaboration, and presentation of solutions. Tools like GIS for mapping, data analysis software, and digital collaboration platforms can be particularly useful.
- **Active Learning and Reflection:** Foster an environment where students are actively engaged in problem-solving, encouraged to think critically about their solutions, and reflect on the potential real-world impact of their proposals.

It is important to differentiate the exercise on stakeholder engagement in PBL from the exercise applied during the CBL approach that will be explained in the next chapter. In PBL, stakeholder engagement is primarily about enriching the learning process with real-world perspectives and context. This means:

- **Bringing Real-World Scenarios into the Classroom:** Stakeholders might be invited to share their experiences, challenges, and insights, providing students with a deeper understanding of the problem from those who experience it firsthand.
- **Research and Consultation:** Students might reach out to or interview stakeholders as part of their research to gather information and diverse perspectives that inform their problem-solving process.
- **Understanding Stakeholder Needs:** The focus is on understanding the various dimensions of a problem, including the needs, constraints, and viewpoints of different stakeholders.

In PBL, while there is interaction with the real world, it's often more about understanding and analysis rather than direct action. The primary outcome is usually a proposed solution or a theoretical model rather than an implemented project.

## 2.7. Example of PBL Activity: Sustainable Transportation and Climate Change:

In this section, we delve into a practical application of Problem-Based Learning (PBL) focused on a critical and increasingly relevant issue: Sustainable Transportation and Climate Change. This example activity is designed to guide students through the multifaceted challenge of developing a sustainable transportation plan for an urban area grappling with the dual threats of pollution and greenhouse gas emissions. The activity is structured to foster critical thinking, collaborative problem-solving, and practical application of knowledge, all within the real-world context of urban environmental management.

As students navigate this PBL activity, they will engage in a series of structured steps that mirror the process professionals and policymakers might undertake when addressing similar challenges in real cities. The activity begins with a clear problem definition, setting the stage for in-depth research and analysis. Students will then move into the creative phase of solution development, working collaboratively to design innovative and practical strategies for sustainable urban transportation. This process is not just about finding the right answers; it's about exploring the complexities of environmental issues, understanding the impact of various solutions, and learning to communicate and defend their proposals effectively.

Finally, the activity culminates with a presentation and critique session, providing an opportunity for peer and possibly stakeholder feedback, followed by a reflective phase where students can contemplate their learning journey and the broader implications of their work. This PBL activity is not just an academic exercise; it is a simulation of the real-world process of problem-solving and policy development, providing students with valuable skills and insights that extend far beyond the classroom.

In summary, these are the following steps proposed in this example:

- **Problem Definition:** Students are presented with the challenge of developing a sustainable transportation plan for a city facing high levels of pollution and greenhouse gas emissions from vehicles.
- **Research and Analysis:** Students research various sustainable transportation options, analyze current city data on transportation patterns and emissions, and consider factors like public health, cost, and community impact.

- **Solution Development:** Working in teams, students develop comprehensive transportation plans that incorporate innovative strategies for reducing emissions and promoting sustainable travel.
- **Presentation and Critique:** Students present their plans to the class and possibly local stakeholders, receiving feedback and engaging in discussions about the feasibility and potential impact of their proposals.
- **Reflection:** Students reflect on the process, the feedback received, and how their understanding of sustainable urban transportation has evolved.

To integrate the collaborative approaches into the example of Sustainable Transportation and Climate Change, you can structure the learning activity to utilize these approaches at different stages of the project. Here's how each approach can be applied:

**a) Effective Group Discussions:**

- **Initial Brainstorming:** After introducing the problem of sustainable transportation and its impact on climate change, start with a group discussion. Encourage students to share their initial thoughts, knowledge, and questions about the topic. This discussion sets the foundation for further research and solution development.
- **Post-Research Synthesis:** Once students have conducted individual research, reconvene for a group discussion to synthesize findings and identify key issues like emission sources, public health impacts, and current transportation policies.

**b) Brainstorming Sessions:**

- **Idea Generation for Solutions:** Organize brainstorming sessions where students collaboratively generate a range of potential solutions to reduce emissions and promote public health through sustainable transportation. Encourage creative and diverse ideas, such as promoting electric vehicles, enhancing public transit, developing bike lanes, or implementing carpool incentives.

**c) Role-Playing:**

- **Stakeholder Simulation:** Assign students different roles such as city planners, environmental activists, public health officials, and residents. Conduct role-playing sessions where each group presents their concerns and suggestions for sustainable transportation from

their stakeholder's perspective. This activity helps students understand the multifaceted nature of the problem.

**d) Peer Review:**

- **Critiquing Proposed Plans:** After groups develop their initial sustainable transportation plans, organize peer review sessions. Each group presents their plan to another group for feedback. This process helps refine the plans, ensuring they are comprehensive and consider various perspectives.

**e) Collaborative Project Work:**

- **Developing the Final Plan:** Following peer reviews, students work collaboratively to integrate feedback and finalize their sustainable transportation plan. This phase involves detailed planning, considering feasibility, budget, implementation strategies, and expected outcomes.

**Application to the Sustainable Transportation and Climate Change Example:**

- **Identifying Key Issues:** Students start by discussing the current state of transportation in a selected city and its impact on climate change and public health.
- **Research and Brainstorming:** They research sustainable transportation models and brainstorm potential solutions.
- **Role-Playing for Stakeholder Perspectives:** Students engage in role-playing to explore different viewpoints on proposed transportation solutions.
- **Peer Review for Plan Refinement:** They present their initial plans to peers for review and critique.
- **Finalizing the Plan:** Finally, students collaboratively develop a comprehensive sustainable transportation plan, incorporating peer feedback and their research findings.

By applying these collaborative approaches, students not only develop a deeper understanding of sustainable transportation and its impact on climate change but also gain skills in teamwork, critical thinking, communication, and problem-solving. This structured approach ensures that the learning experience is dynamic, interactive, and closely aligned with real-world challenges.

Structuring the length of time dedicated to each collaborative approach in the Sustainable Transportation and Climate Change example is crucial for effective learning and achieving the desired outcomes. The duration can vary based on several factors, including the depth of the project, the complexity of the topic, the students' prior knowledge, and the overall time available for the course. Here is a suggested framework for the minimum and ideal duration for each approach, along with lecturer expectations:

*Effective Group Discussions:*

- Minimum Duration: 1-2 class periods (1-3 hours)
- Ideal Duration: 3-4 class periods (3-6 hours)
- Lecturer Expectation: Ensure that all students have a basic understanding of the issue and can articulate different aspects of the problem and potential solutions.

*Brainstorming Sessions:*

- Minimum Duration: 1 class period (1-2 hours)
- Ideal Duration: 2 class periods (2-4 hours)
- Lecturer Expectation: Students should generate a diverse set of potential solutions and begin considering their feasibility and impact.

*Role-Playing:*

- Minimum Duration: 2 class periods (2-4 hours)
- Ideal Duration: 3-5 class periods (6-10 hours)
- Lecturer Expectation: Students should demonstrate an understanding of various stakeholders' perspectives and the complexities of implementing sustainable transportation solutions.

*Peer Review:*

- Minimum Duration: 1 class period (1-2 hours)
- Ideal Duration: 2 class periods (2-4 hours)
- Lecturer Expectation: Students should provide and receive constructive feedback, refining their solutions based on peer insights.

*Collaborative Project Work:*

- Minimum Duration: 3-4 weeks
- Ideal Duration: 6-8 weeks

- **Lecturer Expectation:** Students should develop a comprehensive and feasible plan for sustainable transportation, incorporating research, stakeholder perspectives, and peer feedback.

#### **General Considerations:**

- **Flexibility:** Be prepared to adjust the timeline based on the students' progress and the depth of their engagement. Some phases may require more time than initially planned.
- **Continuous Assessment:** Regularly assess students' understanding and progress. Adjust the pace and depth of activities based on their needs and the quality of their work.
- **Integration:** While these durations are separate, many of these activities will overlap and integrate. For example, group discussions might continue during brainstorming sessions, and role-playing might inform ongoing project work.
- **Reflection and Iteration:** Build in time for students to reflect on what they've learned and iterate on their solutions. Reflection is crucial for deep learning and should not be rushed.

#### **Lecturer Expectations Based on Time Available:**

- **Shorter Duration:** Focus on achieving a basic understanding of the problem and developing initial solutions. Expect more theoretical outcomes and less polished, comprehensive plans.
- **Longer Duration:** Aim for a deeper understanding, more refined solutions, and possibly some form of real-world engagement or detailed implementation planning. Expect students to develop more nuanced and practical solutions.

By carefully planning the duration of each collaborative approach and setting clear expectations, lecturers can create a structured yet flexible learning environment that adapts to students' needs and maximizes the educational impact of the PBL activity.

#### **Incorporating Technology and Data Analysis**

If the lecturer is looking to enrich the content further or provide additional depth, here are a few recommendations that could enhance the theoretical part of your sourcebook:

- **Data-Driven Decision Making:** Encourage students to use real transportation and emissions data from the city in question. Tools like

GIS mapping, data visualization software, or even simple spreadsheets can help students analyze trends, identify problem areas, and base their solutions on solid evidence.

### **Integrating Field Work:**

- **Observational Studies:** If feasible, incorporate an element of fieldwork where students can observe transportation patterns, conduct surveys, or interview local residents and commuters. This hands-on approach can provide valuable insights and a deeper understanding of the practical challenges and behaviors related to transportation.

### **Expert Interaction:**

- **Guest Speakers:** Invite urban planners, environmental scientists, or public health officials to speak to the class. These experts can provide real-world insights, answer questions, and offer feedback on student proposals.

### **Reflective Journals:**

- **Documenting the Learning Journey:** Encourage students to keep a reflective journal throughout the project, documenting their learning process, changes in their understanding, and reflections on the collaborative process. This can help deepen learning and provide a personal dimension to the project.

### **Extension Activities:**

- **Comparative Studies:** Have students compare the transportation issues and strategies of different cities around the world. Understanding how different cultural, geographical, and economic contexts influence transportation solutions can broaden their perspective.

### **Sustainability and Ethics Focus:**

- **Broader Implications:** Encourage discussions on the broader ethical and sustainability implications of different transportation solutions. For instance, consider the social equity of transportation access or the lifecycle environmental impact of various transportation technologies.



**Implementation Plan:**

- **From Theory to Practice:** Guide students in developing a realistic implementation plan for their proposed solutions, considering factors like stakeholder buy-in, budgeting, policy changes, and public awareness campaigns.

**Evaluation and Feedback:**

- **Measuring Success:** Discuss how the success of transportation initiatives can be measured. What metrics would they use to assess the impact on emissions, public health, or public satisfaction?

By applying PBL to the challenges of sustainable and smart cities, educators can provide students with a meaningful, engaging learning experience that not only enhances their problem-solving and critical thinking skills but also prepares them to contribute to real-world solutions for the pressing issues facing modern urban environments.

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## **Chapter 3: Challenge-based learning (CBL) as an innovative teaching method**

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Challenge-Based Learning (CBL) is an innovative teaching method that focuses on addressing real-world challenges through collaboration and problem-solving. CBL engages students in active learning by challenging them to work together to develop solutions to complex problems. In CBL, students use critical thinking and problem-solving skills to develop solutions that address a specific challenge or problem.

Challenge-based learning (CBL) builds on the principles and strategies of PBL, but also emphasizes the social and ethical implications of the problems being solved. CBL engages students in a process of identifying a challenge, investigating the challenge, developing a solution, implementing the solution, and reflecting on the learning process. CBL encourages students to consider the broader social and ethical implications of the problem they are solving, and to take action to make a positive impact on the world.

In higher education, PBL and CBL are used to promote deep learning, critical thinking, and problem-solving skills. They provide students with the opportunity to develop the knowledge and skills they need to address real-world problems and challenges in their future careers.

This teaching method has emerged as a transformative educational approach, responding to the evolving demands of our increasingly complex global landscape. A pivotal study by van den Beemt et al. (2023) illuminates the implementation of CBL across higher education institutions on three different continents, revealing its effectiveness in developing critical skills and competencies in students. This study underscores the significance of CBL as a strategy that transcends traditional content-based teaching, fostering experiential learning through real-world problem-solving. The global perspective offered by this research highlights the versatility and adaptability of CBL, showcasing its application in various cultural and institutional contexts. By integrating CBL, educators are not only equipping students with essential skills for the modern workplace but also instilling a proactive approach to tackling societal and environmental challenges. Thus, CBL stands as a cornerstone in the evolution of educational strategies, aligning with the core principles of inquiry-driven, student-centered learning.

As highlighted by Perna, Recke, and Nichols (2023), Challenge Based Learning (CBL) has evolved significantly since its emergence in the early 2000s, with a growing body of literature underscoring its effectiveness and transformative potential in both large-scale implementations and classroom settings. The comprehensive survey conducted by these authors delves into the core aspects of CBL, including its definitions, origins, and components, as well as the motivations for its adoption and the strategies for its effective implementation. This body of work provides valuable insights into the global landscape of CBL, identifying both the progress made and the areas requiring further rigorous research to fully understand and harness the potential of this innovative pedagogical approach.

The experiences of lecturers at the Kaunas University of Technology (KTU, Lithuania) with Challenge-Based Learning (CBL) highlight its numerous advantages for students and society. This educational approach, as practiced at the European Consortium of Innovative Universities (ECIU), involves students in solving real-life, global issues, fostering international teamwork and broadening their network. CBL encourages students to dive into the complexities of real-world problems, enhancing their creative and systemic thinking. Importantly, it shifts the traditional role of lecturers to one of guidance, allowing students to identify challenges and devise innovative solutions, ultimately preparing them for the multifaceted demands of modern society (ECIU University | KTU, 2022).

World-leading companies play a crucial role as training partners in Challenge-Based Learning (CBL), significantly enhancing the learning experience. The collaboration with industry giants such as Boehringer Ingelheim, Covestro, and Becton–Dickinson in the Tecnológico de Monterrey's Tec21 Educational Model demonstrates that partnerships with such companies introduce real-world complexities and uncertainties. This elevates the development of student skills beyond traditional academic settings, offering a closer look at professional problems and demanding innovative, applicable solutions, thereby preparing students for the real-world professional environment (Membrillo-Hernández et al., 2019).

In the realm of digital transformation and its impact on education, the UoL4.0 Challenge provides a compelling case study on the integration of Challenge-Based Learning (CBL) within a higher education context. As explored in that research, CBL not only fosters an environment where students are encouraged to be active and proactive participants but also effectively harnesses their academic skills and digital capabilities for community betterment (Vilalta-Perdomo, Michel-Villarreal, Lakshmi, & Ge,

2020). This approach, underpinning the triple-helix model of innovation, offers valuable insights and practical guidelines for educators and policymakers, particularly those looking to incorporate Industry 4.0 educational initiatives. The UoL4.0 Challenge thereby exemplifies how CBL can transform educational experiences, aligning them with the demands of a digitalized world.

In response to the disconnect between traditional educational practices and the evolving needs of students, particularly in engineering disciplines, Gaskins et al. (2015) implemented Challenge Based Learning (CBL) in an undergraduate course on Basic Electric Circuits. This shift was necessitated by the changing skill sets of students, largely influenced by a primary and secondary education system heavily focused on standardized testing. The introduction of CBL aimed to rejuvenate the learning environment by increasing student motivation and making the course material more relatable and relevant to real-world scenarios. As highlighted in the study, this approach was critical in addressing the cultural challenges within the institution that led to high dropout rates and a lack of student engagement (Gaskins, Johnson, Maltbie, & Kukreti, 2015).

The 'Emerald Handbook of Challenge Based Learning' stands as a seminal work, offering comprehensive insights into the multifaceted nature of CBL in higher education. It serves as an invaluable resource for educators and policymakers, delineating the processes of conceiving, designing, and implementing CBL initiatives (Vilalta-Perdomo, Membrillo-Hernández, Michel-Villarreal, Lakshmi, & Martínez-Acosta, 2022). The handbook's breadth, encompassing case studies from various HEIs and diverse educational contexts, underscores the versatility and adaptability of CBL. It highlights the importance of innovative approaches like Design Thinking in CBL and emphasizes the development of 21st-century skills, thereby aligning educational practices with contemporary societal and industry needs. This resource not only advances the understanding of CBL's application but also paves the way for future explorations and research in the field.

In a pioneering study, Afzali (2020-2022) explores the readiness and potential for implementing Challenge Based Learning (CBL) in higher educational institutions. Conducted at the University of Twente, the research employed a survey among course and module coordinators, revealing a 'slight to moderate' current use of CBL components, particularly in ITC faculty and master's programs, and a 'moderate' readiness for future implementation. Interestingly, the study highlights areas with the most

potential for change, such as enterprise skills and bachelor's programs, while also identifying resistance to altering the teacher's role as a challenge to be addressed (Afzali, 2020-2022). This comprehensive assessment underscores the importance of measuring both the current and potential states of CBL readiness for effective curricular restructuring and embracing educational innovation.

The benefits of Challenge-based Learning include:

- **Authentic Learning:** CBL provides students with authentic learning experiences that connect them to real-world issues and problems.
- **Student-Centered Learning:** CBL is student-centered and promotes student agency, collaboration, and critical thinking.
- **21<sup>st</sup> Century Skills:** CBL develops 21st century skills such as problem-solving, communication, creativity, and collaboration.
- **Relevance:** CBL is relevant to students' lives and prepares them for their future careers.
- **Multidisciplinary Learning:** CBL involves learning across multiple disciplines, encouraging students to connect knowledge and skills from different subject areas.

Some examples of Challenge-Based Learning are presented below:

- Developing a sustainable transportation plan for a city to reduce emissions and promote public health.
- Creating a social media campaign to raise awareness about a public health issue, such as obesity or smoking.
- Designing a prototype for a renewable energy system that can be implemented in a rural community.
- Developing a business plan for a social enterprise that addresses a specific social or environmental issue, such as poverty or climate change.

### **3.1. Steps of Challenge-based Learning Method**

Challenge-Based Learning (CBL) is an immersive, student-centered approach that combines inquiry, collaboration, and real-world problem-solving. This multifaceted educational strategy, as outlined by the Challenge-Based Learning website (Challenge-Based Learning, n.d.), Apple Inc.'s CBL Classroom Guide (Apple Inc., 2011), and empirical studies, involves several interconnected phases as described below:

- **Identify the Big Idea:** Start by identifying a big idea or overarching concept that you want to explore. This should be something that is meaningful, relevant, and engaging for students.
- **Develop Guiding Questions:** Develop guiding questions that help focus students' inquiry and guide them towards finding solutions to the challenge.
- **Investigate and Research:** Encourage students to investigate and research the challenge and its context. This can involve gathering data, conducting surveys, and interviewing experts.
- **Collaborate and Co-create:** Facilitate collaboration and co-creation among students as they work on the challenge. Encourage them to share ideas, give feedback, and work together towards a common goal.
- **Develop Solutions:** Encourage students to develop innovative and creative solutions to the challenge. This can involve prototyping, testing, and iterating on their ideas.
- **Refine Solutions:** Encourage students to refine and improve their solutions based on feedback from peers and experts.
- **Share Solutions:** Encourage students to share their solutions with a wider audience, such as experts in the field, community members, or other students.
- **Reflect and Evaluate:** Encourage students to reflect on what they have learned, how they have grown, and how they can apply their new knowledge and skills to future challenges. Evaluate students' learning through reflection and assessment.
- **Celebrate and Take Action:** Celebrate students' achievements and encourage them to take action based on their learning. This can involve implementing their solutions in real-world contexts or advocating for change in their community or beyond.

Overall, challenge-based learning helps students develop critical thinking, problem-solving, and communication skills while also promoting engagement, motivation, and social responsibility.

The Apple CBL Classroom Guide also emphasizes the use of technology as a tool for learning and for developing and sharing solutions to challenges.

### 3.2. Detailing the process of Challenge-Based Learning

The following phases form the core of the CBL process and are explained in more details later in this section:

- I. **Identify a Challenge:** CBL begins by identifying a specific challenge or problem that students will address. The challenge should be real-world and relevant to students' lives, interests, and future careers.
- II. **Investigate the Challenge:** Students research and investigate the challenge by gathering data, analyzing information, and identifying possible solutions. This step involves using a variety of resources, including primary and secondary sources, to gain a deeper understanding of the challenge.
- III. **Develop a Solution:** Students work collaboratively to develop a solution to the challenge. The solution should be innovative, feasible, and address the root causes of the challenge.
- IV. **Implement the Solution:** Once the solution is developed, students implement it by taking action and making a positive impact on their community or the world. This step may involve designing, building, testing, and refining the solution.
- V. **Reflect and Evaluate:** Finally, students reflect on their learning and evaluate the effectiveness of their solution. This step involves assessing their learning outcomes, reflecting on their teamwork and collaboration, and identifying areas for improvement.

### **The identification of challenge**

The process of identifying a challenge is a crucial step in the Challenge-Based Learning (CBL) approach. It involves selecting a real-world problem or issue that is relevant to the learners and has a significant social or environmental impact. The process of identifying a challenge typically involves the following steps:

1. **Brainstorming:** In this step, learners are encouraged to generate ideas for potential challenges. They may be asked to consider issues they are passionate about, problems they have encountered in their community or workplace, or global challenges that affect society.
2. **Research:** Once potential challenges have been identified, learners conduct research to better understand the scope and impact of each challenge. This may involve gathering data, conducting interviews, or reviewing literature on the topic.
3. **Analysis:** Learners then analyze the research findings to identify the key factors that contribute to the challenge, as well as potential solutions that have been proposed by others.



4. **Refinement:** Based on the analysis of the research findings, learners refine their selection of the challenge they will work on, ensuring that it is relevant, meaningful, and feasible.
5. **Definition:** Finally, learners define the challenge in a clear and concise manner, outlining the specific problem they will address, the stakeholders who are impacted by the challenge, and the desired outcomes or solutions.

**Brainstorming sessions** can be a powerful tool for generating ideas and questions that help identify a challenge associated with a big idea during challenge-based learning approach. Here are some steps to undertake an effective brainstorming session:

- **Define the objective:** Start by defining the objective of the brainstorming session. What is the big idea and the guiding question you are exploring that will help identifying the associated challenge? Provide background information and any relevant resources or materials.
- **Assemble a diverse group:** Invite a diverse group of people who can bring different perspectives, experiences, and knowledge to the brainstorming session. This can include students, educators, subject matter experts, and other stakeholders who are invested in the challenge.
- **Set the rules:** Set some rules for the brainstorming session, such as no criticism, free flow of ideas, and respect for all ideas. All ideas should be accepted and written down for consideration later.
- **Encourage Participation:** Make sure everyone has an opportunity to contribute ideas. Encourage quieter members of the group to share their thoughts.
- **Generate ideas and questions:** Start the brainstorming session by asking everyone to share their ideas and questions related to the big idea. Encourage people to build on each other's ideas by combining or modifying them. This can lead to more creative solutions and help to build consensus. Ask everyone to think outside the box. Use tools such as mind maps or post-it notes to capture ideas and questions.
- **Group and refine ideas and questions:** Once you have a list of ideas and questions, group them by theme or category. Then, refine and prioritize them based on relevance, impact, and alignment with the big idea.

- **Identify the challenge:** Based on the ideas and questions generated, identify the challenge that needs to be addressed. This challenge should be meaningful, relevant, and impactful for students.
- **Plan for implementation:** Once you have identified the challenge, plan for its implementation. Determine how the challenge will be presented to students, how it will be assessed, and what resources will be needed.

Overall, an effective brainstorming session for generating ideas and questions that help identify a challenge associated with a big idea during challenge-based learning should focus on collaboration, inclusivity, and creativity to develop meaningful and impactful challenges that can enhance student learning.

### **Investigating the challenge**

The process of investigation is a crucial step in Challenge-Based Learning (CBL). It involves gathering information and developing a deeper understanding of the challenge being addressed. The investigation process typically involves the following steps:

1. **Identify Key Stakeholders:** Learners identify the key stakeholders who are impacted by the challenge being addressed. This may include individuals, organizations, or communities.
2. **Gather Information:** Learners gather information about the challenge from a variety of sources, including primary and secondary research. This may involve conducting interviews, surveys, or focus groups, as well as reviewing literature, data, or reports related to the challenge.
3. **Analyze Information:** Once the information has been gathered, learners analyze it to identify patterns, trends, and themes related to the challenge. They may use tools such as SWOT analysis or root cause analysis to identify key issues and areas of opportunity.
4. **Synthesize Findings:** Based on the analysis, learners synthesize their findings into a clear and concise summary of the challenge. This may include identifying key challenges, opportunities, and potential solutions.
5. **Identify Solutions:** Finally, learners identify potential solutions to the challenge. They may work collaboratively to brainstorm ideas, evaluate existing solutions, or develop new solutions based on their findings.

Throughout the investigation process, learners are encouraged to collaborate, communicate, and think critically. They are also encouraged to consider the social and ethical implications of the challenge they are addressing, and to ensure that their solutions are sustainable and make a positive impact on society.

The investigation process in CBL helps learners develop a deeper understanding of the challenge being addressed and identify potential solutions that are relevant and feasible. By engaging in this process, learners develop important skills such as research, critical thinking, communication, and problem-solving.

### **Developing a solution**

The process of developing a solution is a key step in Challenge-Based Learning (CBL). It involves using the findings from the investigation process to develop a feasible and effective solution to the challenge being addressed. The process of developing a solution typically involves the following steps:

1. **Ideation:** In this step, learners generate a range of potential solutions to the challenge. They may use brainstorming techniques, sketching, or other creative approaches to generate ideas.
2. **Evaluate Solutions:** Learners then evaluate the potential solutions based on a range of criteria, such as feasibility, sustainability, social and ethical impact, and effectiveness. They may use tools such as decision matrices or risk assessment to help them evaluate the solutions.
3. **Prototype:** Once a potential solution has been identified, learners develop a prototype or a model of the solution. This may involve creating a physical prototype, a simulation, or a mock-up of the solution.
4. **Test and Iterate:** Learners then test the prototype to identify areas for improvement. They may gather feedback from stakeholders or conduct user testing to refine the solution.
5. **Implement:** Finally, learners implement the solution in a real-world context. This may involve piloting the solution, launching a full-scale implementation, or disseminating the solution to relevant stakeholders.

Throughout the process of developing a solution, learners are encouraged to collaborate, communicate, and think critically. They are also encouraged

to consider the social and ethical implications of their solutions, and to ensure that their solutions are sustainable and make a positive impact on society.

The process of developing a solution in CBL is a creative and iterative process that allows learners to apply their learning to real-world problems. By engaging in this process, learners develop important skills such as innovation, critical thinking, problem-solving, and collaboration.

### **Implementing the solution**

The process of implementing a solution in Challenge-Based Learning (CBL) involves putting the solution into action in the real world to address the challenge being tackled. The implementation process typically involves the following steps:

1. **Plan for Implementation:** Once a solution has been identified and tested, learners need to develop a plan for implementing the solution. This may involve identifying resources, timelines, and key stakeholders who will be involved in the implementation process.
2. **Collaborate and Communicate:** Implementing a solution requires collaboration and communication between learners and stakeholders. Learners need to work closely with stakeholders to ensure that the solution is aligned with their needs and to address any concerns or challenges that arise.
3. **Monitor and Evaluate:** During the implementation process, learners need to monitor the progress of the implementation and evaluate its effectiveness. This may involve gathering feedback from stakeholders, analyzing data, and identifying areas for improvement.
4. **Make Adjustments:** Based on the feedback and evaluation data, learners may need to make adjustments to the solution or the implementation plan. This may involve revising the solution or changing the implementation approach.
5. **Reflect and Share:** Once the implementation is complete, learners reflect on the process and share their experiences with others. This may involve sharing their findings, successes, and challenges with stakeholders, other learners, or the broader community.

Throughout the implementation process, learners are encouraged to apply critical thinking, problem-solving, and communication skills to ensure that the solution is effective and sustainable. They also consider the social and

ethical implications of the solution and its implementation and seek to ensure that it makes a positive impact on society.

The implementation process in CBL provides learners with an opportunity to apply their learning to real-world challenges and to develop important skills such as collaboration, communication, and problem-solving. By engaging in this process, learners gain a deeper understanding of the challenges facing society and develop the skills needed to make a positive impact.

### **Reflection and Evaluation**

The process of reflection and evaluation is an important aspect of Challenge-Based Learning (CBL) and involves analyzing and reflecting on the implementation of the solution to the challenge. This process typically involves the following steps:

1. **Review the Solution:** Learners review the solution that was developed and implemented to address the challenge. They consider the strengths and weaknesses of the solution and its impact on the challenge.
2. **Analyze the Process:** Learners analyze the process that was used to develop and implement the solution. They reflect on what worked well and what could be improved, and identify any challenges or obstacles that were encountered.
3. **Gather Feedback:** Learners gather feedback from stakeholders and other individuals involved in the solution. This may involve conducting surveys, interviews, or focus groups to gather feedback on the effectiveness of the solution.
4. **Evaluate the Impact:** Learners evaluate the impact of the solution on the challenge. They consider the social, economic, and environmental impact of the solution and whether it achieved its intended goals.
5. **Reflect on Learning:** Learners reflect on their learning throughout the CBL process. They consider the skills and knowledge they developed and identify areas for further development.
6. **Communicate Results:** Learners communicate the results of their reflection and evaluation to others. This may involve sharing their findings with stakeholders, other learners, or the broader community.

The reflection and evaluation process in CBL helps learners to develop critical thinking and analysis skills. It encourages them to reflect on their

learning and to identify ways to improve their solutions and their approach to solving challenges. It also helps learners to understand the importance of social responsibility and to consider the social, economic, and environmental impacts of their solutions.

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## Chapter 4: How to write Case Studies for CBL

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A case study is a research method that involves an in-depth examination and analysis of a specific individual, group, organization, event, or situation. It is a detailed investigation that seeks to understand and provide insights into complex phenomena, problems, or real-life scenarios. A case study typically involves collecting and analyzing various sources of information, such as interviews, documents, observations, and quantitative data, to gain a comprehensive understanding of the subject under study.

Case studies are widely used in various fields, including business, social sciences, education, healthcare, and psychology. They offer a holistic perspective and allow researchers to explore the intricacies, dynamics, and contextual factors associated with a particular case. By examining the case in depth, researchers can generate rich qualitative or quantitative data, uncover patterns, identify factors influencing outcomes, and draw conclusions or make recommendations.

The key features of a case study include:

- **Focus on a specific case:** A case study centers on a single subject or a bounded system, enabling a detailed examination of the chosen case.
- **Contextual analysis:** It emphasizes understanding the case within its broader context, including social, cultural, economic, and organizational factors.
- **Multiple data sources:** Case studies involve gathering data from multiple sources to provide a comprehensive view of the case. This can include interviews, documents, direct observations, and archival records.
- **In-depth analysis:** Case studies go beyond surface-level observations and delve deep into the complexities and nuances of the case. They often involve detailed qualitative or quantitative analysis to uncover patterns, themes, and relationships.
- **Interpretation and synthesis:** Case studies require researchers to interpret and synthesize the collected data to develop a comprehensive understanding of the case and draw meaningful conclusions.

Case studies can serve different purposes, such as generating new knowledge, illustrating theoretical concepts, exploring unique phenomena, or providing practical insights for problem-solving or decision-making. They



are valuable tools for both research and education, as they offer real-world examples and in-depth analysis of complex situations, contributing to a deeper understanding of the subject matter.

There are several types of case studies that serve different purposes and are used in various fields. Here are some common types of case studies:

- **Research Case Study:** Research case studies are conducted to explore and analyze a specific phenomenon, problem, or situation in depth. They are often used in academic or scientific research to gather data, conduct analysis, and generate new insights or theories.
- **Exploratory Case Study:** Exploratory case studies are conducted when there is limited existing knowledge or understanding about a particular topic. They aim to explore and gain initial insights into the subject and generate hypotheses or research questions for further investigation.
- **Descriptive Case Study:** Descriptive case studies provide a detailed description and analysis of a specific individual, group, organization, or event. They focus on presenting facts, characteristics, and contextual information to provide a comprehensive understanding of the subject.
- **Longitudinal Case Study:** Longitudinal case studies involve the study of a subject or phenomenon over an extended period. They track changes, developments, and outcomes over time, allowing researchers to observe trends, patterns, and the impact of interventions or external factors.
- **Historical Case Study:** Historical case studies examine events, individuals, or phenomena from the past to understand their significance, impact, and lessons learned. They draw on historical records, documents, and narratives to analyze the context, causes, and consequences of the subject under study.
- **Comparative Case Study:** Comparative case studies involve the comparison of multiple cases or subjects to identify similarities, differences, or patterns. They aim to explore variations in outcomes, processes, or strategies across different contexts or settings.
- **Instrumental Case Study:** Instrumental case studies are conducted to gain insights into a specific issue or problem that has broader implications or can provide lessons for other cases or situations. They focus on the instrumental value of the case study for theoretical or practical purposes.
- **Program Evaluation Case Study:** Program evaluation case studies assess the effectiveness, impact, and outcomes of specific programs, interventions, or initiatives. They involve the systematic

collection and analysis of data to determine the program's strengths, weaknesses, and areas for improvement.

These different types of case studies serve diverse purposes, ranging from generating knowledge and theories to understanding specific phenomena, exploring historical events, or evaluating programs and interventions. The choice of case study type depends on the research or learning objectives, the nature of the subject under study, and the specific context in which it is being applied.

#### **4.1. A case study as a part of teaching & learning process**

A teaching case study is a specific type of case study that is designed and developed for educational purposes, particularly to facilitate learning and instruction. It is a tool used in classrooms, training programs, and professional development settings to engage learners in active learning, critical thinking, and problem-solving. “A teaching case has little or no merit in isolation. It is simply one component within a teaching or learning situation. Its purpose is to connect with other components in the situation, to establish linkages and trigger activity within and between students and facilitator.”

A teaching case study typically presents a realistic and context-rich scenario or problem that students or participants analyze, discuss, and make decisions about. It may be based on real-world situations or fictional scenarios created specifically for educational purposes. The case study provides relevant information, data, and context to enable learners to understand the complexities and challenges of the situation.

The primary objectives of a teaching case study are:

- Application of concepts and theories: It allows students to apply theoretical knowledge and concepts learned in the classroom to real or simulated situations, bridging the gap between theory and practice.
- Critical thinking and analysis: Students are encouraged to analyze the case, identify key issues, consider different perspectives, and evaluate options or solutions based on evidence and logical reasoning.
- Decision-making and problem-solving: The case study presents a problem or challenge that requires students to make informed decisions, develop strategies, and propose solutions to address the issues at hand.
- Discussion and collaboration: Teaching case studies foster active learning and student engagement through group discussions,

debates, and collaborative problem-solving. Students learn from each other's insights, perspectives, and experiences.

- **Reflection and learning outcomes:** After analyzing the case, students reflect on the outcomes, lessons learned, and their own decision-making process. This reflection enhances their understanding, critical thinking skills, and ethical awareness.

Teaching case studies can cover various subjects and disciplines, including business, management, social sciences, healthcare, education, and more. They come in different formats, such as written cases, multimedia cases, and simulations. The selection and design of teaching case studies depend on the learning objectives, target audience, and the desired level of complexity and engagement.

Overall, teaching case studies provide an experiential and interactive learning experience, enabling students to apply their knowledge, develop analytical skills, and enhance their decision-making capabilities in a simulated or real-world context.

A [teaching] case study is often a (true), field or area based, almost always incomplete *story* with a *pedagogical purpose* that invites into a role, takes forward, stimulates discussion and analysis, (usually) involves prescription and provokes action-oriented decisions and solutions.

A teaching case study is often expected to be presented as a story because storytelling is a powerful and effective instructional technique. Incorporating storytelling elements in a case study can enhance student engagement, comprehension, and retention of the subject matter. Here are some reasons why a teaching case study is often expected to be a story:

- **Capturing attention:** Stories have the ability to capture and hold the attention of learners. By presenting a case study as a story, it creates a narrative that hooks students and makes them eager to explore the details and outcomes.
- **Contextualizing the content:** Stories provide a rich and meaningful context for the subject matter. They can create a sense of realism and relevance, making it easier for students to connect with the case and understand its implications.
- **Emotional connection:** Stories have an emotional impact on learners. They evoke empathy, curiosity, and intrigue, which can deepen students' engagement and motivation to learn. Emotional connections also enhance the recall and understanding of the material.
- **Promoting critical thinking:** Stories often present complex situations or problems that require critical thinking and analysis. By

presenting a case study as a story, it encourages students to think deeply, consider multiple perspectives, and analyze the nuances and dilemmas within the narrative.

- **Enhancing memory retention:** Stories are memorable. They engage different parts of the brain and activate cognitive processes that aid in memory retention. When students can relate to and remember the story, they are more likely to recall the concepts and lessons associated with it.
- **Facilitating empathy and perspective-taking:** Stories allow students to step into the shoes of the characters or stakeholders involved in the case study. This promotes empathy, perspective-taking, and a deeper understanding of diverse viewpoints and ethical considerations.
- **Encouraging narrative thinking:** Stories prompt students to think in terms of narratives and plotlines, which helps them structure and organize their thoughts. It allows students to construct a coherent framework for analysis and decision-making.

By presenting a teaching case study as a story, educators can create an immersive and engaging learning experience. It helps students relate to the content, explore complexities, and apply their knowledge and skills in a meaningful and realistic context. Storytelling in case studies adds depth, intrigue, and emotional connection, making the learning process more enjoyable and effective. Real and fictitious teaching case studies are two distinct approaches used in the realm of education.

*Real Case Study:* A real case study is based on a real-world situation, event, or problem that has occurred in a specific context. It involves analyzing and discussing actual data, facts, and experiences. Real case studies offer an opportunity for students to apply their knowledge and skills to real-life scenarios, understand the complexities and challenges faced by organizations or individuals, and develop problem-solving abilities. These case studies often provide valuable insights into the complexities of the subject matter and allow students to learn from real-world successes and failures.

#### **Advantages of Real Case Studies:**

- **Authenticity:** Real case studies provide an authentic representation of the challenges and issues faced by organizations or individuals.
- **Practical Application:** They allow students to apply theoretical concepts to real-world scenarios, promoting practical learning.
- **Learning from Real Experiences:** Real case studies offer valuable insights from actual experiences, providing a rich learning opportunity.

- **Current and Relevant:** They reflect the latest trends, issues, and developments in the field, making them more relevant for students.

*Fictitious Case Study:* A fictitious case study, on the other hand, is a created or simulated scenario designed specifically for educational purposes. It is a fictional story, problem, or situation that may resemble real-world scenarios but is not based on actual events. Fictitious case studies are often used when real-life examples are unavailable, when confidentiality or ethical considerations are involved, or when the focus is on developing theoretical understanding and critical thinking skills.

### **Advantages of Fictitious Case Studies:**

- **Controlled Learning Environment:** Fictitious case studies offer a controlled learning environment where specific variables can be manipulated or emphasized to enhance learning.
- **Flexibility:** Educators have the freedom to design and tailor fictitious case studies to meet specific learning objectives or target particular skills.
- **Exploration of Hypothetical Scenarios:** They allow students to explore hypothetical situations that may not occur in real life, encouraging creativity and critical thinking.
- **Confidentiality and Ethics:** Fictitious case studies can be used to address sensitive topics or ethical issues without breaching confidentiality or causing harm.

Both real and fictitious case studies have their place in teaching and learning. Real case studies offer an authentic and practical learning experience, while fictitious case studies provide flexibility and enable exploration of hypothetical scenarios. The choice between real and fictitious case studies depends on the specific learning goals, available resources, and the desired level of authenticity or control in the educational setting.

### *Types of a teaching case studies*

Teaching case studies can be classified based on various criteria. The major criteria for classifying teaching case studies include:

- **Subject or Industry:** This criterion categorizes case studies based on the subject matter or industry they focus on, such as marketing, finance, healthcare, technology, or hospitality. It helps in tailoring the case study to specific disciplines or sectors.
- **Complexity:** Case studies can be classified based on their level of complexity, ranging from basic to advanced. This criterion considers the depth of analysis required, the number of variables involved, and the level of expertise needed to understand and solve the case study.

- **Length:** Case studies can be classified based on their size or length, which may range from short (a few pages) to medium (10-15 pages) to long (beyond 15 pages). The length of the case study affects the level of detail, depth of analysis, and the time required for teaching and learning.
- **Scope or Focus:** This criterion classifies case studies based on their scope or focus, such as industry-specific, organizational, community-based, cross-sector collaboration, policy and advocacy, global and cross-cultural, or entrepreneurship and innovation. It helps align the case study with specific contexts or learning objectives.
- **Content:** Case studies can be classified based on the content they cover, such as ethical challenges, sustainability issues, crisis management, innovation, decision-making, or leadership. This criterion reflects the specific themes or topics addressed in the case study.
- **Purpose:** Case studies can be classified based on their purpose, such as promoting problem-solving skills, developing critical thinking abilities, enhancing decision-making capabilities, fostering teamwork and collaboration, or cultivating ethical awareness. This criterion highlights the intended learning outcomes or goals of the case study.
- **Teaching Methodology:** This criterion classifies case studies based on the teaching methodology they support, such as problem-based learning, challenge-based learning, role-playing, simulations, or flipped classroom. It helps align the case study with specific pedagogical approaches or instructional strategies.

By considering these criteria, educators can select and classify case studies to best meet their teaching objectives, align with specific disciplines or industries, and cater to the desired level of complexity and learning outcomes.

### **Size/Length:**

The major types of teaching case studies can be classified based on their size or length. Here are some common types:

- **Brief Case Studies:** Brief case studies are concise and typically cover a specific topic or issue in a compact format. They are often used as supplemental materials or in shorter class sessions where a more focused discussion or analysis is required. Brief case studies can range from a few paragraphs to a few pages in length.
- **Medium-Length Case Studies:** Medium-length case studies provide more in-depth information and analysis than brief case studies. They allow for a comprehensive exploration of a particular

situation or problem. Medium-length case studies typically range from several pages to around 10-15 pages.

- **Long Case Studies:** Long case studies are extensive and detailed, providing a comprehensive examination of a complex topic or issue. They require more time and effort to analyze and discuss fully. Long case studies can range from 15 pages to over 50 pages, depending on the depth and complexity of the subject matter.
- **Multi-Part Case Studies:** Multi-part case studies consist of multiple interconnected cases that are meant to be studied and analyzed together. Each part of the case study builds upon the previous parts, creating a more comprehensive and detailed learning experience. Multi-part case studies are suitable for longer-term or in-depth courses and may span multiple class sessions.
- **Book-Length Case Studies:** Book-length case studies are extensive and detailed resources that provide a comprehensive analysis of a specific topic or industry. They are typically published as standalone books and offer an in-depth examination of various aspects related to the subject matter. Book-length case studies are suitable for advanced courses or specialized programs.

The choice of case study length depends on factors such as the level of detail desired, the complexity of the subject matter, the available class time, and the specific learning objectives of the course. Educators can select the appropriate size of the case study based on these considerations to effectively engage students and meet the desired learning outcomes.

When considering the size or length of teaching case studies that support challenge-based learning, the following types are commonly used:

- **Short/Mini Case Studies:** These are brief case studies that typically span a few pages or paragraphs. They are concise and focused, presenting a specific challenge or problem for students to analyze and solve. Short case studies are ideal for introducing a specific concept, stimulating discussion, or practicing critical thinking skills in a short timeframe.
- **Medium-Length Case Studies:** Medium-length case studies range from a few pages to around 10-15 pages. They provide more detailed information and context about the challenge or problem, allowing for a deeper analysis. Medium-length case studies are suitable for exploring complex issues, examining multiple perspectives, and encouraging in-depth discussions and problem-solving activities.
- **Long Case Studies:** Long case studies can extend beyond 15 pages and provide extensive background information, data, and analysis. They allow for a comprehensive exploration of the

challenge, its context, and potential solutions. Long case studies are suitable for advanced or in-depth courses where students have more time and resources to delve deeply into the subject matter and engage in complex problem-solving exercises.

- **Modular Case Studies:** Modular case studies are divided into shorter sections or modules that can be taught separately or combined to form a more extensive case study. Each module focuses on a specific aspect or dimension of the challenge, allowing for flexibility in teaching and learning. Modular case studies are useful for structuring discussions, group work, or sequential learning activities.
- **Multi-Case Studies:** Multi-case studies involve the examination of multiple related cases that share a common theme or challenge. They provide students with the opportunity to compare and contrast different scenarios, analyze patterns, and develop a broader understanding of the topic. Multi-case studies are beneficial for promoting critical thinking, synthesizing information, and exploring variations in outcomes and solutions.

The choice of case study size or length depends on the learning objectives, available class time, and the depth of analysis desired. Short case studies are suitable for introductory or concise discussions, while medium-length and long case studies offer more comprehensive exploration. Modular and multi-case studies provide flexibility and allow for customization based on specific learning goals and available resources.

### **Scope/Focus:**

The major types of teaching case studies can be classified based on their scope or focus. Here are some common types:

- **Single-Entity Case Studies:** Single-entity case studies focus on a specific organization, company, or individual. They provide an in-depth analysis of the challenges, decisions, and strategies related to that particular entity. These case studies allow students to delve deeply into the details of a specific organization or individual and understand the nuances of their situation.
- **Industry-Focused Case Studies:** Industry-focused case studies examine a specific industry or sector. They explore the challenges, trends, and dynamics within that industry and provide students with a broader understanding of its operations and unique characteristics. These case studies are particularly useful for courses or programs that aim to develop industry-specific knowledge.



- **Cross-Industry Case Studies:** Cross-industry case studies compare and contrast organizations or entities from different industries. They highlight similarities, differences, and transferable lessons across industries. These case studies encourage students to think critically and apply insights from one industry to another, fostering a broader perspective and enhancing their problem-solving skills.
- **Geographic/Regional Case Studies:** Geographic or regional case studies focus on a specific geographic location or region. They explore the tourism-related challenges, opportunities, and practices within that particular area. These case studies consider the cultural, environmental, and socio-economic factors that influence tourism development in the region, providing students with insights into destination-specific considerations.
- **International/Global Case Studies:** International or global case studies examine tourism issues and challenges on a global scale. They analyze trends, policies, and practices that transcend national boundaries and explore the interconnectedness of the global tourism industry. These case studies promote a global perspective and prepare students to navigate the complexities of international tourism.
- **Public/Private Partnership Case Studies:** Public/private partnership case studies focus on collaborative efforts between public and private entities in the tourism sector. They explore the dynamics, challenges, and benefits of such partnerships and highlight successful examples. These case studies emphasize the importance of collaboration and stakeholder engagement in sustainable tourism development.
- **Macro/Micro-Level Case Studies:** Macro-level case studies examine the broader systemic factors and policies influencing tourism at a national or regional level. They consider government regulations, economic factors, and industry trends. Micro-level case studies, on the other hand, zoom in on specific organizations, communities, or individuals and explore their experiences and decisions within the larger context. These case studies provide a comprehensive understanding of the macro and micro influences on tourism.

The selection of the case study scope depends on the learning objectives of the course, the level of depth desired, and the specific focus of the teaching material. Educators can choose the appropriate scope to engage students and facilitate a comprehensive exploration of the subject matter.

When considering the scope or focus of teaching case studies that support challenge-based learning, the following types are particularly relevant:

- **Industry-Specific Case Studies:** These case studies focus on challenges and opportunities within a specific industry, such as hospitality, healthcare, technology, or finance. Students analyze industry-specific issues, trends, and innovations, and propose solutions tailored to that particular industry. The purpose is to deepen students' understanding of industry dynamics and equip them with industry-specific knowledge and skills.
- **Organizational Case Studies:** Organizational case studies center around challenges faced by specific organizations, such as companies, nonprofits, or government agencies. Students examine the organization's internal and external environment, identify areas for improvement, and develop strategies to address the challenges. The purpose is to develop students' ability to analyze organizational dynamics, understand stakeholder perspectives, and propose organizational-level solutions.
- **Cross-Sector Collaboration Case Studies:** Cross-sector collaboration case studies involve challenges that require collaboration and cooperation among multiple sectors, such as public, private, and nonprofit organizations. Students explore the complexities of collaborating across sectors, identify common goals, and develop strategies for effective collaboration. The purpose is to foster students' understanding of intersectoral dynamics and develop their collaborative and partnership-building skills.
- **Community-Based Case Studies:** Community-based case studies focus on challenges and opportunities at the community level, such as urban planning, community development, or social innovation. Students work closely with community stakeholders to understand their needs, aspirations, and constraints and propose community-driven solutions. The purpose is to develop students' community engagement skills, cultural sensitivity, and ability to work collaboratively with diverse community members.
- **Policy and Advocacy Case Studies:** Policy and advocacy case studies revolve around challenges related to policy formulation, implementation, or advocacy efforts. Students analyze policy issues, explore alternative policy options, and develop strategies for influencing policy decisions. The purpose is to enhance students' understanding of policy processes, advocacy techniques, and their ability to drive change through policy interventions.
- **Global and Cross-Cultural Case Studies:** Global and cross-cultural case studies focus on challenges that transcend national

borders and require an understanding of different cultural contexts. Students analyze global issues, consider cultural nuances, and propose solutions that address diverse perspectives. The purpose is to develop students' global awareness, cultural competence, and ability to navigate complex global challenges.

- **Entrepreneurship and Innovation Case Studies:** Entrepreneurship and innovation case studies center around challenges and opportunities related to starting and managing entrepreneurial ventures. Students explore innovative business models, identify market gaps, and propose entrepreneurial solutions. The purpose is to foster students' entrepreneurial mindset, creativity, and ability to think critically in entrepreneurial contexts.

These different types of case studies with varying scopes or focuses provide students with a range of challenge-based learning opportunities in specific industries, organizational settings, community contexts, policy domains, or global environments. They allow students to develop specialized knowledge, skills, and perspectives while addressing complex challenges in their respective areas of interest

#### **Content:**

The major types of teaching case studies can be classified based on the content or subject matter they focus on. Here are some common types:

- **Strategy and Management Case Studies:** These case studies examine strategic and managerial issues within organizations or destinations. They explore topics such as business strategy, marketing, operations, human resources, and financial management. These case studies help students develop analytical and decision-making skills in a business or management context.
- **Marketing and Branding Case Studies:** Marketing and branding case studies focus on the marketing strategies, tactics, and challenges faced by organizations or destinations. They explore topics such as market segmentation, positioning, promotional campaigns, and customer relationship management. These case studies help students understand the principles and practices of marketing in the tourism industry.
- **Sustainability and Environmental Case Studies:** Sustainability and environmental case studies center around the environmental impacts and sustainable practices in the tourism industry. They explore topics such as eco-tourism, carbon footprint reduction, waste management, and conservation efforts. These case studies highlight the importance of sustainable development and environmental stewardship in tourism.

- **Cultural and Heritage Case Studies:** Cultural and heritage case studies delve into the preservation and promotion of cultural heritage in the context of tourism. They explore topics such as cultural tourism, heritage management, indigenous tourism, and cultural preservation challenges. These case studies highlight the significance of cultural authenticity and respect in tourism development.
- **Community and Social Responsibility Case Studies:** Community and social responsibility case studies focus on the social and community aspects of tourism. They explore topics such as community-based tourism, social impacts of tourism, community empowerment, and responsible tourism practices. These case studies emphasize the importance of community engagement and social responsibility in tourism development.
- **Technology and Innovation Case Studies:** Technology and innovation case studies examine the role of technology in tourism and the impact of innovation on the industry. They explore topics such as smart tourism, digital marketing, online booking platforms, and destination management systems. These case studies highlight the opportunities and challenges associated with technological advancements in tourism.
- **Crisis and Risk Management Case Studies:** Crisis and risk management case studies analyze the handling of crises, emergencies, and risk situations in the tourism industry. They explore topics such as crisis communication, risk assessment, safety protocols, and destination recovery strategies. These case studies help students develop skills in managing unforeseen events and mitigating risks.

The selection of the case study content depends on the specific learning objectives, the subject matter of the course, and the desired focus of the teaching material. Educators can choose the appropriate content type to engage students and foster a deep understanding of the subject matter

When considering the content of teaching case studies that support challenge-based learning, the following types are particularly relevant:

- **Innovation and Design Case Studies:** These case studies focus on challenges related to innovation, design thinking, and product or service development. Students are tasked with identifying opportunities for innovation, generating creative solutions, and developing prototypes or business plans. The purpose is to foster entrepreneurial thinking, creativity, and problem-solving skills.

- **Social and Environmental Impact Case Studies:** Social and environmental impact case studies address challenges related to sustainability, corporate social responsibility, and social innovation. Students analyze the social and environmental consequences of certain practices or policies and propose solutions that balance economic, social, and environmental factors. The purpose is to develop students' understanding of sustainable development and their ability to create positive societal impact.
- **Technological Integration Case Studies:** These case studies explore challenges associated with integrating technology into various industries or sectors. Students examine the potential of emerging technologies, such as artificial intelligence, blockchain, or Internet of Things, to address specific challenges. The purpose is to enhance students' digital literacy, technological problem-solving, and critical evaluation of technology applications.
- **Globalization and Cross-Cultural Challenges Case Studies:** Globalization case studies examine challenges related to international business, cultural diversity, and cross-cultural communication. Students analyze the implications of globalization on various industries and propose strategies for effective global operations. The purpose is to develop students' global mindset, intercultural competence, and ability to navigate diverse business environments.
- **Policy and Governance Case Studies:** Policy and governance case studies focus on challenges related to public policy, governance structures, and regulatory frameworks. Students analyze the impact of policies on different stakeholders and propose solutions that consider legal, ethical, and social considerations. The purpose is to enhance students' understanding of policy-making processes and their ability to influence decision-making.
- **Community Development and Empowerment Case Studies:** These case studies address challenges related to community development, empowerment, and social justice. Students examine the dynamics of community engagement, identify barriers to development, and propose strategies for empowering marginalized communities. The purpose is to develop students' understanding of community dynamics, social equity, and sustainable community development.
- **Crisis and Risk Management Case Studies:** Crisis and risk management case studies involve challenges related to managing and mitigating risks in various contexts, such as natural disasters, economic downturns, or reputational crises. Students analyze the causes and consequences of crises and propose strategies for

effective crisis management. The purpose is to enhance students' risk assessment, decision-making, and crisis response skills.

These content-focused case studies support challenge-based learning by providing students with real-world, context-specific challenges that require them to apply their knowledge and skills in innovative and practical ways. They promote critical thinking, problem-solving, collaboration, and the ability to address complex challenges in a variety of fields.

**Purpose:**

The major types of teaching case studies can be classified based on their purpose or intended learning outcomes. Here are some common types:

- **Problem-Solving Case Studies:** Problem-solving case studies present students with a specific problem or challenge to analyze and solve. These case studies require students to apply their knowledge, critical thinking skills, and problem-solving techniques to develop solutions. The purpose is to enhance students' problem-solving abilities and their ability to make informed decisions.
- **Decision-Making Case Studies:** Decision-making case studies focus on the decision-making process within organizations or destinations. They present students with realistic scenarios where they have to make decisions based on the available information and limited resources. The purpose is to improve students' decision-making skills and their ability to consider multiple perspectives.
- **Experiential Learning Case Studies:** Experiential learning case studies provide students with an opportunity to apply theoretical concepts to real-world situations. These case studies often involve simulations, role-playing, or field experiences where students actively engage in problem-solving and decision-making processes. The purpose is to foster practical skills, enhance critical thinking, and promote experiential learning.
- **Analytical Case Studies:** Analytical case studies require students to analyze and evaluate a given situation or problem using data, theories, and frameworks. Students are expected to critically assess the information, identify key issues, and draw meaningful conclusions. The purpose is to develop students' analytical thinking skills and their ability to synthesize information.
- **Ethical Case Studies:** Ethical case studies focus on ethical dilemmas and considerations in the context of tourism. These case studies require students to navigate complex ethical issues, evaluate potential consequences, and propose ethical solutions. The purpose is to enhance students' ethical reasoning, values-based decision-

making, and their understanding of ethical implications in the tourism industry.

- **Collaborative Case Studies:** Collaborative case studies involve group work and collaboration among students. They require students to work together to analyze and solve a problem or address a challenge. The purpose is to develop students' teamwork, communication, and interpersonal skills while fostering a collaborative learning environment.
- **Reflective Case Studies:** Reflective case studies encourage students to reflect on their own experiences, beliefs, and values in relation to the presented case study. They prompt students to critically analyze their own perspectives, biases, and assumptions and consider alternative viewpoints. The purpose is to promote self-reflection, self-awareness, and the development of a critical mindset.

The selection of the case study type depends on the desired learning outcomes, the teaching approach, and the specific objectives of the course. Educators can choose the appropriate case study type to engage students, promote active learning, and achieve the intended educational goals

When considering the purpose of teaching case studies that support challenge-based learning, the following types are particularly relevant:

- **Real-World Challenge Case Studies:** These case studies present students with authentic, real-world challenges that require them to apply their knowledge and skills to develop innovative solutions. The purpose is to immerse students in practical, hands-on learning experiences that mirror the complexities and uncertainties of the real world.
- **Interdisciplinary Challenge Case Studies:** Interdisciplinary case studies integrate multiple disciplines and perspectives to address complex challenges. They require students to collaborate and draw upon diverse knowledge and expertise to solve problems. The purpose is to foster interdisciplinary thinking, encourage collaboration, and provide a holistic understanding of challenges.
- **Project-Based Challenge Case Studies:** Project-based case studies involve students in extended, multifaceted projects that require them to identify and address challenges within a specific context. The purpose is to provide students with an opportunity to engage in in-depth research, problem-solving, and project management, fostering skills such as critical thinking, creativity, and teamwork.
- **Authentic Stakeholder Engagement Case Studies:** These case studies involve engaging with real stakeholders, such as community members, industry professionals, or policymakers. Students interact

with stakeholders to understand their perspectives, gather information, and co-create solutions. The purpose is to develop students' ability to empathize, communicate effectively, and work collaboratively with diverse stakeholders.

- **Longitudinal Challenge Case Studies:** Longitudinal case studies unfold over an extended period, allowing students to observe and analyze the evolution of a challenge, its impacts, and the effectiveness of interventions over time. The purpose is to develop students' ability to think longitudinally, assess long-term consequences, and adapt strategies as the challenge evolves.
- **Open-Ended Challenge Case Studies:** Open-ended case studies do not have a predetermined solution, allowing students to explore different perspectives, experiment with multiple approaches, and learn from both successes and failures. The purpose is to foster creativity, resilience, and a growth mindset among students.
- **Contextualized Challenge Case Studies:** Contextualized case studies are tailored to specific cultural, social, or geographical contexts, providing students with a deep understanding of the local challenges and opportunities. The purpose is to encourage students to consider the contextual factors that influence the challenge and to develop culturally sensitive and contextually appropriate solutions.

These types of case studies support challenge-based learning by promoting active engagement, critical thinking, problem-solving skills, collaboration, and a deep understanding of complex challenges. They provide students with a meaningful and immersive learning experience that prepares them for real-world problem-solving and equips them with the skills needed to address complex challenges in their future careers

There are several major types of teaching case studies that are commonly used in educational settings. These include:

- **Descriptive Case Studies:** These case studies provide a detailed description and analysis of a particular situation or phenomenon. They focus on describing the facts and characteristics of the case, often without a specific problem or decision to be solved.
- **Problem-Oriented Case Studies:** In problem-oriented case studies, students are presented with a specific problem or challenge to solve. These cases require students to analyze the situation, identify the key issues, and develop appropriate solutions or recommendations.
- **Decision-Making Case Studies:** Decision-making case studies present students with a scenario in which they need to make a decision or choose between alternative courses of action. Students are required to evaluate the available options, consider the



consequences, and justify their decision based on the information provided.

- **Ethical Dilemma Case Studies:** Ethical dilemma case studies focus on presenting students with ethical dilemmas or conflicts. These cases require students to analyze the ethical dimensions of the situation, consider different perspectives, and propose ethical solutions or actions.
- **Historical Case Studies:** Historical case studies examine past events or situations to provide students with a historical context and lessons learned. These cases encourage students to reflect on the implications of historical events and their relevance to current issues.
- **Industry-Specific Case Studies:** Industry-specific case studies focus on particular industries or sectors, such as healthcare, finance, technology, or hospitality. These cases provide students with a deep understanding of the unique challenges and dynamics of a specific industry.
- **Cross-Disciplinary Case Studies:** Cross-disciplinary case studies integrate knowledge from multiple disciplines to address complex problems or challenges. These cases encourage students to apply concepts and theories from different fields to gain a holistic understanding of the subject matter.
- **Comparative Case Studies:** Comparative case studies involve comparing and contrasting two or more cases to analyze similarities, differences, and patterns. These cases facilitate critical thinking, synthesis, and the development of a broader perspective.
- **Simulated Case Studies:** Simulated case studies involve creating a fictional scenario or simulation to mimic real-world situations. These cases provide students with a controlled environment to practice decision-making, problem-solving, and critical thinking skills.
- **Longitudinal Case Studies:** Longitudinal case studies track and analyze a particular situation or phenomenon over an extended period. These cases allow students to observe changes, trends, and the outcomes of decisions or actions over time.

### **Complexity:**

Teaching case studies can vary in complexity based on the level of intricacy and depth of the subject matter. Here are some major types of teaching case studies reflecting the complexity of the case:

- **Introductory/Foundational Case Studies:** These case studies are designed for learners who are new to the subject or topic. They provide a basic understanding of fundamental concepts and principles, introducing learners to the key ideas and theories in a

straightforward manner. The complexity level is relatively low, focusing on building a solid foundation of knowledge.

- **Intermediate Case Studies:** Intermediate case studies are more detailed and nuanced, targeting learners who have a basic understanding of the subject matter. They delve deeper into specific issues, theories, or applications, requiring students to analyze and apply their knowledge to solve moderately complex problems. These cases provide a bridge between foundational and advanced levels of understanding.
- **Advanced/Complex Case Studies:** Advanced case studies are intended for learners who possess a comprehensive understanding of the subject and are ready for more intricate and multifaceted challenges. These cases involve complex scenarios, multiple variables, and interrelated factors that require critical thinking, analysis, and synthesis. They often involve ambiguous or conflicting information, requiring students to make informed decisions in complex and uncertain contexts.
- **Multidisciplinary/Integrative Case Studies:** These case studies cut across multiple disciplines or subject areas, integrating concepts, theories, and approaches from various fields. They challenge learners to draw connections, identify patterns, and apply knowledge from different domains to address complex, real-world problems. These cases foster interdisciplinary thinking and the ability to synthesize information from diverse sources.
- **Longitudinal Case Studies:** Longitudinal case studies track the development and evolution of a subject or organization over an extended period. They require students to analyze the changes, challenges, and adaptations that occur over time, considering historical, social, and contextual factors. Longitudinal case studies demand a deeper understanding of the subject's complexities and the ability to identify trends and patterns.
- **International/Global Case Studies:** International or global case studies focus on cross-cultural or global contexts. They explore the complexities of operating in different cultural, political, or economic settings, highlighting the challenges and opportunities that arise in diverse environments. These cases require students to consider cultural nuances, ethical considerations, and varying perspectives across different regions.

It's important to note that the complexity of a case study can also be adjusted or modified by the instructor to suit the learning objectives and the specific needs of the learners. The goal is to provide a suitable level of

challenge that promotes engagement, critical thinking, and problem-solving skills

When it comes to challenge-based learning, the complexity of teaching case studies can be categorized based on the level of difficulty and the depth of the challenges presented. Here are some major types of teaching case studies reflecting the complexity of the case study in the context of challenge-based learning:

- **Single Challenge Case Studies:** These case studies focus on a single, well-defined challenge or problem. The complexity lies in understanding and addressing the specific challenge, which requires critical thinking and problem-solving skills. These cases are ideal for introducing students to challenge-based learning and developing their ability to analyze and propose solutions for a specific issue.
- **Multi-Dimensional Challenge Case Studies:** Multi-dimensional challenge case studies involve multiple interconnected challenges or problems that need to be addressed simultaneously. The complexity arises from understanding the interdependencies and trade-offs between different challenges and finding holistic solutions that consider various factors and perspectives. These cases require students to think systematically and consider the broader implications of their proposed solutions.
- **Complex System Challenge Case Studies:** Complex system challenge case studies focus on intricate, dynamic systems with multiple components, relationships, and feedback loops. These cases require students to analyze the system's behavior, identify leverage points, and propose interventions that can lead to desired outcomes. The complexity lies in understanding the system's complexity and developing strategies that account for the interconnectedness of various elements.
- **Authentic/Real-World Challenge Case Studies:** Authentic or real-world challenge case studies are based on actual or realistic scenarios faced by individuals, organizations, or communities. The complexity arises from the inherent challenges and uncertainties present in real-world contexts. These cases often involve incomplete or ambiguous information, conflicting interests, and ethical considerations. Students must navigate through these complexities and propose viable solutions.
- **Open-Ended Challenge Case Studies:** Open-ended challenge case studies do not have a predetermined or "correct" solution. The complexity lies in exploring multiple perspectives, considering different possible solutions, and justifying one's choices. These cases encourage students to think critically, weigh trade-offs, and

make informed decisions based on their analysis and evaluation of available options.

- **Adaptive Challenge Case Studies:** Adaptive challenge case studies involve complex, long-term challenges that require ongoing adaptation and learning. These cases often involve changing conditions, evolving stakeholder dynamics, and the need for innovative and adaptive responses. The complexity lies in managing the uncertainty and ambiguity of the situation, fostering creativity, and encouraging students to develop innovative and flexible solutions.

These types of teaching case studies cater to the varying levels of complexity needed to support challenge-based learning. They engage students in authentic, real-world problem-solving, encouraging them to think critically, collaborate, and develop essential skills for addressing complex challenges in their future endeavors.

### **Subject/Industry**

When considering the subject or industry of the case study, there are various types of teaching case studies that can be classified based on the specific field or industry they focus on. These types reflect the relevance and applicability of the case study to a particular subject area or industry. Here are some major types of teaching case studies based on the subject or industry:

- **Business and Management Case Studies:** These case studies focus on business and management-related topics, such as strategic planning, organizational behavior, marketing, finance, human resources, and entrepreneurship. They provide insights into real-world business challenges and decision-making processes.
- **Healthcare and Medical Case Studies:** Healthcare and medical case studies delve into topics related to healthcare management, patient care, healthcare policy, and medical ethics. They address issues such as healthcare delivery, patient safety, healthcare innovation, and the ethical dilemmas faced in the medical field.
- **Engineering and Technology Case Studies:** Engineering and technology case studies explore challenges and innovations in fields such as civil engineering, mechanical engineering, electrical engineering, computer science, and information technology. They often involve problem-solving scenarios, design challenges, and the application of technical knowledge.
- **Environmental and Sustainability Case Studies:** These case studies focus on environmental conservation, sustainability practices, and the impact of human activities on the environment. They address

issues such as climate change, resource management, renewable energy, and sustainable development.

- **Education and Pedagogy Case Studies:** Education and pedagogy case studies examine teaching methodologies, educational policies, and challenges faced in the field of education. They explore topics such as curriculum design, instructional strategies, assessment methods, and educational leadership.
- **Social Sciences and Humanities Case Studies:** Social sciences and humanities case studies encompass a wide range of disciplines, including sociology, psychology, anthropology, history, political science, and cultural studies. They address societal issues, cultural dynamics, social phenomena, and ethical considerations.
- **Legal and Ethical Case Studies:** Legal and ethical case studies focus on legal principles, ethical dilemmas, and the application of laws and regulations in various contexts. They explore topics such as business ethics, medical ethics, environmental law, and social justice.
- **Tourism and Hospitality Case Studies:** Tourism and hospitality case studies revolve around the challenges, trends, and management practices in the tourism and hospitality industry. They address topics such as destination management, hotel operations, tourism marketing, and customer service.

These types of teaching case studies reflect the diversity of subjects and industries that can be explored through case-based learning. They provide students with context-specific knowledge, industry insights, and opportunities to apply theoretical concepts to real-world scenarios in their respective fields.

When it comes to supporting challenge-based learning, there are several major types of teaching case studies that reflect the subject or industry of the case study. These types are specifically designed to engage students in solving complex challenges within their specific field or industry. Here are some major types of teaching case studies based on the subject or industry, supporting challenge-based learning:

- **Business and Entrepreneurship Case Studies:** These case studies focus on challenges faced by businesses, startups, and entrepreneurs. Students are tasked with developing innovative solutions, creating business plans, and addressing real-world business problems.
- **Healthcare and Medical Case Studies:** Healthcare and medical case studies present students with complex healthcare challenges, such as improving patient care, optimizing healthcare processes, or

addressing public health issues. Students work collaboratively to propose evidence-based solutions.

- **Engineering and Technology Case Studies:** Engineering and technology case studies involve solving technical challenges related to fields like civil engineering, mechanical engineering, computer science, or information technology. Students apply their knowledge to design, build, or optimize systems and structures.
- **Environmental Sustainability Case Studies:** These case studies focus on environmental issues and sustainable practices. Students analyze the impact of human activities on the environment and propose solutions for conservation, renewable energy, waste management, or sustainable urban planning.
- **Social Sciences and Humanities Case Studies:** Social sciences and humanities case studies explore complex societal challenges and cultural issues. Students critically analyze social phenomena, propose policy recommendations, or develop strategies to address social inequalities, justice, or cultural conflicts.
- **Legal and Ethical Case Studies:** Legal and ethical case studies present students with complex legal or ethical dilemmas in various fields. Students analyze the implications, consider different perspectives, and propose solutions or policies that align with legal and ethical frameworks.
- **Education and Pedagogy Case Studies:** Education and pedagogy case studies involve challenges related to teaching and learning. Students explore innovative teaching methodologies, curriculum design, assessment strategies, or addressing educational inequities.
- **Sustainability and Smart Cities Case Studies:** These case studies focus on challenges related to sustainable urban development and smart city initiatives. Students analyze the complexities of urbanization, propose sustainable solutions, and leverage technology for smart city planning.

These types of teaching case studies align with challenge-based learning methodologies by presenting students with real-world challenges and encouraging them to collaborate, think critically, and develop innovative solutions within their specific subject or industry.

### **Teaching methodology**

When considering the teaching methodology employed in case studies, there are several major types that can be identified. These types reflect different approaches and techniques used to facilitate the teaching and learning process. Here are some major types of teaching case studies based on their teaching methodology:

- **Problem-Based Learning (PBL) Case Studies:** These case studies are designed to engage students in active learning by presenting them with real-world problems or scenarios. Students are encouraged to analyze the problem, identify relevant information, and propose solutions or strategies. PBL case studies promote critical thinking, problem-solving skills, and collaborative learning.
- **Role-Play Case Studies:** Role-play case studies involve assigning specific roles to students, such as stakeholders, decision-makers, or industry professionals, and asking them to act out their roles in a simulated scenario. Students are encouraged to engage in dialogue, negotiation, and decision-making while considering different perspectives. Role-play case studies enhance communication skills, empathy, and the ability to understand diverse viewpoints.
- **Simulation Case Studies:** Simulation case studies replicate real-world situations or processes in a controlled environment. Students are immersed in a simulated experience that allows them to make decisions, face consequences, and observe the outcomes of their actions. Simulation case studies provide hands-on learning, encourage strategic thinking, and foster the application of theoretical concepts in practical contexts.
- **Debate-Based Case Studies:** Debate-based case studies involve dividing students into groups or pairs and assigning them opposing viewpoints or arguments related to the case. Students are then encouraged to engage in structured debates, defending their positions using evidence and logical reasoning. Debate-based case studies enhance critical thinking, research skills, and the ability to construct persuasive arguments.
- **Collaborative Case Studies:** Collaborative case studies promote group work and collaboration among students. They are designed to encourage teamwork, problem-solving, and shared decision-making. Students work together to analyze the case, identify challenges, and propose solutions. Collaborative case studies develop teamwork skills, communication, and the ability to work effectively in diverse groups.
- **Experiential/Field-Based Case Studies:** Experiential or field-based case studies involve real-world experiences or field visits to observe and analyze a situation directly. Students engage in data collection, observation, and interviews to gather relevant information. Experiential case studies provide practical insights, foster critical observation skills, and allow students to apply theoretical concepts in real-life contexts.

These types of teaching case studies reflect the diverse teaching methodologies used to facilitate student engagement, active learning, and the application of knowledge. The selection of the appropriate teaching methodology depends on the learning objectives, desired outcomes, and the specific needs of the students and subject matter.

When it comes to supporting challenge-based learning, there are several major types of teaching case studies that reflect the teaching methodology used. These types are specifically designed to foster critical thinking, problem-solving skills, and collaborative learning. Here are some major types of teaching case studies that align with the teaching methodology of supporting challenge-based learning:

- **Problem-Centered Case Studies:** These case studies focus on presenting complex, real-world problems or challenges that require students to analyze, investigate, and propose solutions. Students actively engage in problem-solving processes, exploring different perspectives, and developing strategies to address the challenges at hand.
- **Inquiry-Based Case Studies:** Inquiry-based case studies encourage students to ask questions, conduct research, and explore different sources of information to understand the problem or challenge presented. Students take an active role in investigating the case, gathering evidence, and critically analyzing the available information to develop informed responses.
- **Project-Based Case Studies:** Project-based case studies involve students working collaboratively on a long-term project that requires them to address a specific challenge or problem. Students engage in hands-on activities, conduct research, and develop practical solutions or outcomes. This type of case study supports the application of knowledge and skills in a real-world context.
- **Action-Based Case Studies:** Action-based case studies involve students taking action to address a challenge or problem identified in the case. Students develop and implement strategies, evaluate the effectiveness of their actions, and reflect on the outcomes. This type of case study emphasizes experiential learning and encourages students to actively engage in finding solutions.
- **Reflective Case Studies:** Reflective case studies focus on students' reflection and self-assessment of their learning processes and experiences throughout the case study. Students critically reflect on their decisions, actions, and the overall learning journey, considering the challenges encountered, lessons learned, and areas for improvement.



- Collaborative Problem-Solving Case Studies: These case studies emphasize collaborative problem-solving and teamwork. Students work together in groups or teams to analyze the case, brainstorm solutions, and develop collaborative strategies. The emphasis is on leveraging diverse perspectives, sharing knowledge and skills, and collectively addressing the challenges presented.

These types of teaching case studies support the principles of challenge-based learning by engaging students in active problem-solving, critical thinking, and collaborative learning processes. They encourage students to explore real-world challenges, develop innovative solutions, and reflect on their learning experiences.

*Why to use a teaching case study as a part of teaching/learning process*

There are several compelling reasons to use a teaching case study as part of the teaching and learning process:

- Real-world Application: Case studies provide students with an opportunity to apply theoretical concepts and frameworks to real-world situations. They bridge the gap between theory and practice, allowing students to see how their knowledge can be applied in practical scenarios. This enhances their understanding and prepares them for real-world challenges they may encounter in their professional careers.
- Critical Thinking and Problem-Solving: Case studies promote critical thinking and problem-solving skills. They require students to analyze complex situations, identify key issues, consider multiple perspectives, and develop well-reasoned arguments or solutions. By engaging with the case study, students learn to think critically, evaluate evidence, and make informed decisions.
- Active Learning and Engagement: Case studies encourage active learning and student engagement. They create a dynamic learning environment where students actively participate in the analysis, discussion, and decision-making process. Through engaging with the case study, students become active participants in their own learning, leading to deeper understanding and retention of knowledge.
- Collaboration and Communication Skills: Case studies often involve group work and collaborative learning. Students are encouraged to work together, share ideas, and engage in discussions and debates. This fosters teamwork and collaboration skills, as well as effective communication and interpersonal skills.
- Contextual Learning: Case studies provide a context-rich learning experience. They present students with real-world situations,

challenges, and dilemmas that they may encounter in their future careers. By exploring these contexts, students gain a deeper understanding of the complexities and nuances of the subject matter.

- **Ethical Considerations:** Teaching case studies often incorporate ethical considerations and dilemmas. They prompt students to reflect on the ethical dimensions of their decisions and actions. This helps develop students' ethical awareness and prepares them to navigate the ethical challenges they may face in their professional lives.
- **Application of Multiple Disciplines:** Case studies often require an interdisciplinary approach, drawing upon knowledge from multiple disciplines. This encourages students to integrate their knowledge from different subjects and develop a holistic understanding of complex problems.
- **Practical Skills Development:** Case studies help students develop practical skills such as data analysis, problem identification, decision-making, and effective communication. These skills are valuable in various professional settings and contribute to students' overall professional development.
- **Student-Centered Learning:** Case studies empower students to take ownership of their learning. They encourage independent thinking, self-directed learning, and active participation. Students are encouraged to explore the case study, ask questions, seek additional information, and develop their own solutions.
- **Long-lasting Impact:** The immersive and experiential nature of case studies often leads to long-lasting learning outcomes. Students are more likely to remember and apply the knowledge gained through real-world examples and practical problem-solving experiences.

In summary, teaching case studies are valuable tools in the teaching and learning process. They promote active learning, critical thinking, problem-solving, and ethical awareness. By engaging with case studies, students develop a deeper understanding of the subject matter and acquire practical skills that prepare them for their future careers

#### *What makes a good teaching case*

A good teaching case study possesses several key attributes that enhance its effectiveness in facilitating learning and engaging students. Here are some characteristics of a good teaching case study:

- **Relevance:** The case study should be relevant to the subject matter and align with the learning objectives of the course. It should address real-world issues and challenges that students may encounter in their future professional careers.

- **Clear Learning Objectives:** The case study should have clearly defined learning objectives that guide students' understanding and focus their analysis. These objectives should be aligned with the desired learning outcomes and provide a framework for students to achieve specific knowledge or skills.
- **Engaging Narrative:** The case study should present a compelling narrative or scenario that captures students' interest and encourages active engagement. It should create a sense of realism and enable students to connect with the characters, settings, and challenges presented.
- **Multiple Perspectives:** A good case study allows students to explore multiple perspectives and consider different viewpoints. It should include diverse stakeholders and highlight their interests, values, and concerns. This encourages critical thinking and helps students develop a holistic understanding of complex situations.
- **Analytical and Critical Thinking:** The case study should promote analytical and critical thinking skills. It should require students to analyze the information provided, identify key issues, and develop well-reasoned arguments or solutions. It should challenge students to apply theoretical concepts and frameworks to real-world situations.
- **Ethical Considerations:** A good teaching case study should address ethical considerations and prompt students to reflect on the ethical dimensions of the case. It should encourage students to think about the potential impact of their decisions on various stakeholders and society as a whole.
- **Discussion Prompts:** The case study should include thought-provoking discussion prompts or questions that encourage active participation and foster meaningful class discussions. These prompts should facilitate deeper analysis, encourage students to defend their viewpoints, and promote collaborative learning.
- **Supporting Materials:** The case study may include supporting materials such as relevant articles, data, charts, or graphs to provide additional context and information. These materials should enhance students' understanding of the case and support their analysis.
- **Application of Knowledge:** A good case study allows students to apply their knowledge, theories, and concepts to practical situations. It should bridge the gap between theory and practice, enabling students to develop problem-solving skills and make informed decisions.
- **Flexibility:** The case study should be flexible enough to accommodate different teaching approaches and allow for adaptation to different classroom settings. It should provide

opportunities for instructors to tailor the case to their specific teaching methods and incorporate additional activities or discussions as needed.

Overall, a good teaching case study provides a rich and immersive learning experience, engages students' critical thinking skills, and offers practical insights into real-world challenges. It should foster active learning, promote student engagement, and enable students to develop the knowledge and skills necessary for their future professional endeavors.

- Mini-case study. This is a very brief case describing a single issue to illustrate a concept or raise an issue for discussion. It can be comprehended quickly and usually does not need pre-class preparation. This type of case can be applied to introduce case teaching method to students.
- Case study intended to deliver information in a more “exciting” way than traditional readings or handouts. This type of case can serve as a framework within which other cases exploring specific issues are applied.
- A case mainly intended/providing an opportunity to apply specific techniques, methods or procedures (like quantitative analysis).
- The “traditional” ‘case study’ intended to provide an opportunity for analysis of the information brought by the case and to build on the significant relationships among the various items of data.
- This type of case is developing the previous one in a way to look for and separate the key issues from many superficial ones and to work with independent issues. This case expects practical steps and an action plan reflecting the situation to be developed. Thus, a variety of feasible approaches need to be developed followed by exercise of judgment selecting the highest probability of success.

These different types of case studies offer educators flexibility in designing teaching materials that suit their specific learning objectives and engage students in various ways.

In an epitome:

- subject/industry
- complexity
- size/length
- scope/focus
- content

- purpose
- teaching methodology

*Why to use a teaching case study as a part of teaching/learning process:*

In an epitome:

- Helps tailor course/program
- Provides role models/clearer insights
- Provides linkage between theory and practice
- Bridges gap between theory and practice
- Gives better understanding of key issues
- Develops communication skills
- Creates safe environment to learn/make mistakes
- Provides opportunity for:
  - Learning by doing
  - Applying earlier learning
  - Learning from peers/classmates
  - Teaching peers/classmates
  - Structure own environment
  - Working with others
- Develops and supports:
  - Analytical skills
  - Decision making
  - Application of theory
  - Communication (oral, written)
  - Time management
  - Interpersonal/social skills
  - Creativity

*What makes a good case*

In an epitome:

- provides interesting information or ideas that make people think
- creates decision making opportunity
- It is good story (which is a vehicle but not an objective)
- readable/understandable
- creates opportunity to engage
- up to date
- realistic (even if fictional)
- relates well to subject area
- provokes discussion
- facilitates learning

*Why to use a teaching case study as a part of teaching/learning process:*

In an epitome:

- Helps tailor course/program
- Provides role models/clearer insights
- Provides linkage between theory and practice
- Bridges gap between theory and practice
- Gives better understanding of key issues
- Develops communication skills
- Creates safe environment to learn/make mistakes
- Provides opportunity for:
  - Learning by doing
  - Applying earlier learning
  - Learning from peers/classmates
  - Teaching peers/classmates
  - Structure own environment
  - Working with others
- Develops and supports:
  - Analytical skills
  - Decision making
  - Application of theory
  - Communication (oral, written)
  - Time management
  - Interpersonal/social skills
  - Creativity

#### **4.2 What are the major differences of a teaching case study and a teaching case study supporting challenge-based learning**

The major differences between a teaching case study and a teaching case study supporting challenge-based learning lie in their focus, structure, and intended learning outcomes. Some of the key distinctions are as follows:

##### **a) Focus**

- Teaching Case Study: A teaching case study typically focuses on presenting a specific scenario or problem for analysis and discussion. It may aim to explore theoretical concepts, highlight industry practices, or showcase real-world examples.
- Teaching Case Study Supporting Challenge-Based Learning: A teaching case study supporting challenge-based learning is specifically designed to engage learners in solving complex, real-world challenges. It emphasizes active learning, critical thinking,

problem-solving skills, and the application of knowledge in practical contexts.

**b) Structure**

- Teaching Case Study: A teaching case study often follows a structured format, presenting background information, key facts, and various perspectives related to the case. It may include supporting data, analysis, and discussion questions to facilitate classroom discussion and analysis.
- Teaching Case Study Supporting Challenge-Based Learning: A teaching case study supporting challenge-based learning typically follows a structured framework that guides learners through a problem-solving process. It includes specific steps, activities, and resources to support learners in tackling the challenge. It encourages research, collaboration, critical thinking, and decision-making.

**c) Learning outcomes**

- Teaching Case Study: The learning outcomes of a teaching case study may include improved understanding of the subject matter, analysis skills, and the ability to apply theoretical concepts to real-world situations. It may focus on building knowledge and developing analytical thinking.
- Teaching Case Study Supporting Challenge-Based Learning: The learning outcomes of a teaching case study supporting challenge-based learning are broader and focus on developing higher-order thinking skills, problem-solving abilities, collaboration, communication, and the application of knowledge in authentic contexts. It aims to prepare learners for real-world challenges they may encounter in their professional or personal lives.

**d) Approach to learning**

- Teaching Case Study: In a teaching case study, the emphasis is on analyzing and discussing the case to derive insights, understand different perspectives, and apply theoretical frameworks to make recommendations or decisions. It typically involves a mix of lectures, group discussions, and individual analysis.
- Teaching Case Study Supporting Challenge-Based Learning: In a teaching case study supporting challenge-based learning, the approach is more active and student-centered. Learners are actively engaged in researching, analyzing, problem-solving, and collaborating to develop practical solutions to complex challenges. It often involves hands-on activities, group work, reflection, and presentation of findings and recommendations.

In summary, while both teaching case studies and teaching case studies supporting challenge-based learning involve presenting scenarios for

analysis and discussion, the latter is specifically designed to engage learners in active problem-solving, critical thinking, collaboration, and the application of knowledge in practical contexts. It provides a structured framework to guide learners through the problem-solving process and aims to develop a range of skills necessary for addressing complex challenges in real-world settings.

### **4.3 How to write a teaching case study**

Major guidelines for teaching case study writing:

- **Clearly Define the Learning Objectives:** Clearly articulate the specific learning objectives that the case study aims to achieve. This will help guide the writing process and ensure that the case study effectively aligns with the intended learning outcomes.
- **Select an Engaging and Relevant Topic:** Choose a topic that is relevant to the course or subject area and is likely to capture the interest of the learners. The case study should present a real-world scenario or problem that encourages critical thinking and analysis.
- **Gather Comprehensive and Accurate Information:** Conduct thorough research to gather comprehensive and accurate information related to the case study topic. Include relevant data, facts, and contextual information to provide a solid foundation for analysis and discussion.
- **Provide a Clear and Structured Format:** Organize the case study in a clear and structured format to facilitate comprehension and analysis. Include sections such as introduction, background information, problem statement, analysis, solutions, and conclusion.
- **Present Multiple Perspectives:** Present different perspectives and viewpoints related to the case study topic. This helps learners develop a well-rounded understanding of the situation and encourages critical thinking by considering various viewpoints.
- **Include Thought-Provoking Questions:** Integrate thought-provoking questions throughout the case study to stimulate critical thinking and analysis. These questions should encourage learners to delve deeper into the case study, consider alternative solutions, and evaluate the consequences of different actions.
- **Encourage Independent Research and Analysis:** Prompt learners to conduct independent research and analysis related to the case study topic. This fosters self-directed learning and allows learners to explore additional resources and perspectives beyond what is provided in the case study itself.
- **Foster Collaboration and Discussion:** Encourage learners to engage in collaborative discussions and group work centered around the



case study. This enables them to share insights, exchange ideas, and collectively analyze the case study from different angles.

- **Provide Realistic and Challenging Scenarios:** Design the case study to present realistic and challenging scenarios that require learners to apply their knowledge and skills. This helps bridge the gap between theoretical concepts and real-world application.
- **Offer Guidance and Feedback:** Provide guidance and feedback throughout the case study writing process. Offer constructive feedback on initial drafts, guide learners in refining their analysis, and encourage them to think critically about their ideas and arguments.
- **Emphasize Clear and Effective Communication:** Stress the importance of clear and effective communication in case study writing. Encourage learners to articulate their thoughts and ideas in a coherent manner, use appropriate language and terminology, and support their arguments with evidence.
- **Reflect on Learning Outcomes:** At the conclusion of the case study, facilitate a reflection on the learning outcomes achieved through the writing process. Encourage learners to assess their growth, identify areas of improvement, and reflect on how the case study enhanced their understanding and skills.

### **Typical layout**

- introduction/opening paragraph (written by author or in a form of citation from other source /media, book etc./)
  - set the stage
  - identifies the key problem, issues, decisions
  - grabs attention and provides focus
- background
  - establishes the context
  - describes critical variables/trends etc.
  - provides enough information to work with the case (to analyze etc.)
- additional information examining specific problems/decisions (key actors; cultural, legal and other parameters; nature of the decision etc.)
- outline possible alternatives
- Closing
  - poorly constructed case
    - dense
    - repetitive
    - rambling
    - important aspects coming too late

- teaching notes repeat case material and do not provide information for case teaching itself
- inconsistent
- no clear decision point
- rambling
- options: limited/too obvious
- engaging: too much/not enough

### **Editing case study**

As editing is an iterative process, it is important to review and revise the case study multiple times to ensure its quality and effectiveness.

- **Review the Structure:** Ensure that the case study follows a logical structure with clear sections and headings. Check for coherence and flow between paragraphs and sections. Make sure the introduction, body, and conclusion are well-defined and interconnected.
- **Clarity and Conciseness:** Edit for clarity and eliminate any unnecessary or repetitive information. Use clear and concise language to convey ideas effectively. Avoid jargon or technical terms that may be difficult for students to understand.
- **Objectives and Learning Outcomes:** Verify that the case study's objectives and learning outcomes are well-defined and aligned with the overall purpose of the study. They should clearly state what students are expected to achieve or learn from the case study.
- **Accuracy and Validity:** Check the accuracy of the information presented in the case study, including data, facts, and references. Ensure that all sources are properly cited and referenced. Verify the validity of any claims or arguments made in the case study.
- **Alignment with Learning Materials:** Consider how the case study aligns with the overall course or curriculum. Ensure that it complements the other teaching materials, such as textbooks, lectures, or supplementary readings.
- **Engagement and Interactivity:** Assess the level of engagement and interactivity within the case study. Look for opportunities to incorporate interactive elements, such as discussion questions, group activities, or critical thinking exercises, to enhance student participation and learning.
- **Case Study Narrative:** Pay attention to the storytelling aspect of the case study. Evaluate the narrative flow, character development (if applicable), and the overall coherence of the story. Ensure that the case study presents a compelling and relatable scenario for students to analyze.

- Ethical Considerations: Review the ethical implications presented in the case study and assess whether they are appropriately addressed and discussed. Ensure that students are prompted to think critically about relevant ethical dilemmas and consider multiple perspectives.
- Formatting and Presentation: Check for consistent formatting, including font style, font size, headings, and spacing. Ensure that the case study is visually appealing and easy to read. Pay attention to grammar, spelling, and punctuation errors.
- Peer Review: Consider seeking feedback from colleagues or peers in the field of education or the specific subject area. Their insights can help identify areas for improvement and provide valuable suggestions.

### How to write/construct a good/useful case study

- First steps
  - Concept development and expected application are defined (to apply/to acquire new theories and/or current knowledge, etc.); reengineering comes later.
  - Audience!?! (students of which subjects, at which level etc.; more general or more specific group of students with specific interests/learning needs)
  - Define building blocks and write an outline
  - Scope (dependent on resources: time, money, data etc.)
  - Working on the case schedule
  - Formal and informal aspects (approval to go ahead and to apply in classes (to check and to use)
    - **Most common mistake: not clearly identifying audience + purpose**
- **Data collection (and availability!)**
  - Public/private
  - Websites
  - Press
  - Analytical reports
  - Other case studies
  - Interviews
    - (with „Drivers“ (decision makers; those who own the problems) and/or „Passengers“ (additional information/context; additional facts, figures, etc. Filling the blanks)
    - Explain educational purpose
    - Collect *facts, opinions and feelings (using respondents own words!)*
    - Record if possible

- Others

### **Case outline**

- Issue/problem
- Background/context
- Internal/external environment
- Key and other issues (at general level, specifics)
- Decisions to be made

### **Writing**

- Story and its importance (up-to-datedness)
- Keeping in mind teaching purpose/plan/goals
- Follow facts (real or made up) – do not write/go beyond it (commentaries etc.)
- Do not be too descriptive
- Keep reasonable lengths of the case
- Rewrite when applied (and update, if necessary – data etc.)
- Keep in mind copyright etc.

### **Resources and case availability**

- Data, literature, people, time, money etc.
- Public or private (sold)

### **Teaching notes**

- Synopsis/case summary
- Teaching objectives and target audience
  - Key issues
  - Learning objectives
  - Level/subject of class (needed background)

### **Teaching approach and strategy**

- How to use the case
- Questions to support discussion
- Ideas about homework assignments, group work etc.
- Teaching plan/schedule (in-class fully/home preparation; time framework etc.)
- Analysis
- Key dilemmas/issues and decision points
- Answers to questions etc.
- Readings/references
- Feedback

### **Experience from the case teaching (timing, student response, etc.)**

In an epitome:

- edit and re-edit the text (based on experience from class)
- ensure proof-reading by an author and somebody else
- check proper referencing
- sort contents and use headings
- appendices being coordinated with main text

#### **4.4 How to teach case study supporting challenge-based learning**

Major guidelines for teaching case study supporting challenge-based learning

- **Clearly Define the Challenge:** Clearly articulate the real-world challenge that learners will be addressing. Ensure that the challenge is relevant, complex, and aligned with the learning objectives of the course.
- **Provide Background Information:** Begin by providing background information on the context, stakeholders, and key elements related to the challenge. This information helps learners understand the broader context of the problem and its significance.
- **Encourage Active Learning:** Foster active learning by engaging learners in research, analysis, and problem-solving activities. Encourage them to explore multiple perspectives, gather data, and critically evaluate information to develop a deeper understanding of the challenge.
- **Facilitate Collaboration:** Promote collaboration and teamwork among learners. Encourage them to work in groups to discuss ideas, share insights, and collaborate on solutions. Provide structured opportunities for collaboration, such as group discussions, brainstorming sessions, or project-based work.
- **Structure the Problem-Solving Process:** Provide a structured framework or steps to guide learners through the problem-solving process. Break down the challenge into smaller components or stages, providing checkpoints along the way to monitor progress and provide feedback.
- **Foster Critical Thinking:** Encourage critical thinking by asking thought-provoking questions that require learners to analyze, evaluate, and synthesize information. Prompt them to consider multiple perspectives, challenge assumptions, and think creatively to develop innovative solutions.
- **Supportive Resources:** Offer a variety of resources to support learners in their analysis and problem-solving process. These

resources may include relevant articles, case studies, data sets, expert opinions, or simulations. Encourage learners to use these resources to inform their decision-making.

- **Reflection and Self-Assessment:** Incorporate regular opportunities for learners to reflect on their learning and problem-solving process. Prompt them to self-assess their progress, identify areas of growth, and reflect on the effectiveness of their solutions. Encourage them to adjust their strategies based on feedback and insights gained.
- **Presentations and Communication Skills:** Provide opportunities for learners to present their findings, solutions, and recommendations. This can be in the form of individual or group presentations, reports, or multimedia presentations. Emphasize effective communication skills, clarity, and persuasive storytelling.
- **Facilitate Feedback and Assessment:** Incorporate feedback and assessment mechanisms throughout the process. Provide timely and constructive feedback to guide learners' progress. Consider using both formative and summative assessment methods to evaluate learners' understanding, critical thinking skills, and ability to apply knowledge.
- **Reflect on Learning Outcomes:** At the conclusion of the case study, facilitate a reflection on the learning outcomes achieved. Encourage learners to reflect on their growth, the skills developed, and the application of knowledge in solving the challenge. Provide opportunities for learners to discuss lessons learned and transferable skills.

The key to using a teaching case study supporting challenge-based learning is to provide an engaging, authentic, and structured learning experience that promotes active learning, critical thinking, collaboration, and the practical application of knowledge to real-world challenges.

## **Chapter 5: Case studies of CBL implementation in higher education**

This chapter presents case studies of CBL intra-curricular implementation from the document authors' universities. Three case studies are to be presented: one from the University of Stavanger (see Chap. 5.1), and two from the Czech Technical University (see Chaps 5.2 and 5.3).

### **5.1: Sustainable Business Development and Innovation – UiS master course**

*Assoc. Prof. Masoumeh Shahverdi, Nelly Narges Karimi*

In this case study, we specifically address the practical implications of CBL for those interested in integrating CBL frameworks in their own course. The focus is on the intra-curricular course titled “Sustainable Business Development and Innovation: The firm perspective” at the University of Stavanger (UiS) in spring 2023.

#### **The course characteristics and content**

This course is offered at master level by UiS business school which has 10 ECTS (European Credit Transfer and Accumulation System). It is taught in English and coordinated by six practitioners (Three teachers, a CBL expert, a challenge coordinator and two teacher assistances. The course dissent requires prior knowledge and it is mandatory course.

As six practitioners, we collaborated to redesign the course and integrate CBL framework project from beginning of the course. It has been identified "Big Ideas" related to innovation according to the title of the course. In this course, students will develop a critical perspective of the firm strategies for the continuous management of the sustainable innovation process in organizations. Through investigation of the innovation processes in real private or public organizations during the course, students will acquire skills in addressing innovation challenges on the firm level. Here we can see the course content, learning outcomes.

- **Content:**
  - Sustainability-oriented innovation
  - Exploring innovation space
  - Searching for innovation opportunities
  - Selecting innovation opportunities
  - Agile implementation
  - Capturing value

- Innovation strategy
- Building innovative organization
- Learning and building capability

### **The course outcome**

#### **▪ Learning outcome:**

Through the course, students will develop a solid understanding of the scholarly debate on innovation in the management sciences, including: The importance of innovation to firms, Identifying strategic capabilities, Sources and the process of innovation, Strategies for innovation and Sustainability-oriented innovation.

#### **▪ Skills**

Students will be able to:

- Present and critically assess different scholarly theories and hypotheses, as well as strategy and/or policy statements, related to sustainable innovation
- Conduct an analysis of the drivers and/or outcomes of innovation in real firms
- Discuss different strategies for promoting innovation in a firm
- Contribute to the management of a firm's innovation process
- Identify and find solution for 10 most common innovation challenges

### **CBL approach**

Students enrolled in this course will have to analyze and suggest some solutions to address one of the sustainability-related challenges in the regional or international organization through the execution of the Challenge-Based Learning (CBL) approach. CBL includes techniques to identify, analyze and address real-life challenges. Thus, students will get the opportunity to work in close collaboration with companies.

The course started from January 16<sup>th</sup> January to May 24<sup>th</sup>, 2023. The course involved 47 master's level students, organized into 16 Teams. Students were tasked with identifying a challenge, conducting research, and developing potential solutions. They were responsible for self-study for the relevant theories and materials. By integrating CBL as the primary learning approach, students enjoyed significant autonomy and independence this learning style. The only requirement was that challenges



should connect innovation with society issues, and each project had to involve a challenge provider (company/business or organization).

### **CBL project implementation**

At the beginning of the course, students were encouraged to form the team based on their specific interests. This allowed them to gain a greater sense of ownership of their own learning process. The teachers provided a foundational understanding of theoretical knowledge and relevant resources related to Sustainable Business Development and Innovation. Then, The CBL expert introduced and explained the introduction of three stages of CBL: Engage, Investigate, and Act, as detailed in the following paragraph, The duration of the first stage, Engage, was 6 weeks, followed by the Investigate stage lasting five weeks, and finally the Act stage lasting four weeks. To ensure proper implementation of CBL and track each team's progress, a deliverable report was scheduled for each stage.

#### **First stage (Engage):**

During the Engage stage, the CBL experts guided students from the big idea of Sustainable Business Development and Innovation to an actionable challenge. They provided practical example how to formulate essential questions for a "big idea" such as sustainability, which then led to developing an actionable challenge. Students could apply the learnings from the provided examples to their own cases. One of the teachers of the course as challenge coordinator provided company for students. Apart from the company that was provided for students, each team was responsible for finding their own "Challenge Provider" to identify an authentic, real-life challenge. The table below demonstrates the teams, their respective challenges, and the associated Challenge Providers (CPs).

At the end of the Engage stage, each CBL team requested students to deliver their essential questions and explain why they had chosen the final challenge. During this stage feedback and some advices were provided by all practitioners in the course to ensure that students are in the right track of the CBL process.

#### **Second stage (Investigate):**

The investigate stage is the most time-consuming stage of CBL project. To facility this stage, it has been conducted two fully days' workshop which students works together with their own teams on their own challenges and CBL expert and teacher assistances were given advices during these two days' workshop in case students have some issues. in the first day of the

workshop CBL expert provided some practice exercises with some examples on how to develop guiding questions, guiding activities and guiding resources. As well as, CBL expert conducted some tools and methods and problem-solving techniques, such as fish technique and system thinking to help students gain a holistic and in-depth understanding of problems and structure their own research regarding how to collect information regarding the challenge. Then students interacted with challenge provider either in person or remotely to conduct research and interviews that would help answer their guiding questions and provide the solid foundation to develop potential solutions for their challenge. It is required a deliverable report at the end of this stage. This deliverable help to monitor their progress with the challenge and their ongoing engagement with the CBL process.

### **Third stage (Act):**

In this stage CBL expert provided one session lecture about the introduction of Act phase and tools and techniques (creative thinking tools) to develop potential solutions, such as six thinking hats which encouraged students to assume different roles in developing solutions and selecting the best one in case they have developed with few different solutions. This technique offers a creative thinking tool to solve problem and it is a powerful tool for brainstorming ideas and help during innovation process. This aspect of CBL helps students to adopt different perspective (Ex: positive points or negative points) on their own solutions.

Then, it has been conducted two days' workshop in order to students to collaborate and brainstorm together to develop their potential solutions. During and after the workshop the feedbacks were provided by all practitioners on each teams' potential solutions.

After that student shared their potential solutions with the companies and from feedback from companies, they selected the most successful potential solution. At the end of the Act stage students have pitches presentations about the CBL journey project. Apart from monitoring and facilitating at each stage, some meetings were conducted to offer feedback and advice from different practitioners in the course, these meetings and deliverable were valuable for the practitioners as they could observe of how students to learn adopt their knowledge in their own project and challenges.

Each team was tasked to working with a 'Challenge Provider' (company/business or organization) to develop an actionable and doable real-life challenge. Subsequently, students could apply the knowledge they acquired

from the course to their own challenges. The table provided challenges that students develop them in 15 different teams with 15 different companies. We are not able to provide the name of the companies due to confidential matter.

1-Increase awareness and education customer to make them more aware and adoptive of ESA products/services?
2-Find out the reason behind why Inspira did not change the collaboration platform for effective communication
3-Increase trust from the starting phase, towards the maintenance of clients.
4- Improving the Premade Courses' Pricing Model
5- Increase marketing activities in Fair Apparels Limited.
6- Develop a robust framework for Innovation Park that encourages innovation for the health care cluster
7- Identifying the product with the greatest growth potential among the extant product lines and developing a growth strategy to reach more customers for that product
8- Accelerating the development process of the smart citizen app
9- Increase employee's motivation to share their new ideas
10- Potential revenue increase in Norwegian Front Payment dental sector
11- Reduce path dependency in recruitment settings
12- Reduce the complications in the commercialization process of EdTech companies
13-Increase the investment for the pilot of the sustainable mobility project
14- Create marketing strategies for app awareness before its final launch.
15- Improving the existing B2B (business to business) relationships

### **Assessment of the CBL implementation in the course**

The assessment of the course was consisting of final team deliverable of CBL projects documenting the students' experiences with CBL project and participation in the obligatory sessions. Student were required to critically reflect on their CBL project were incorporating relevant academic literature. Students were actively involved in evaluating their own experience with the pedagogical model.

It is required that they find a real-life case from the region or from their home country. The inclusion of primary data is strongly encouraged, such as conducting interviews with various stakeholders within the chosen organization, in addition to gathering secondary data.

Moreover, the report should reflect Challenge-Based Learning (CBL) methodologies employed during the course. Their assignment is based on their group work and should be structured to cover the three essential CBL stages.

### **The structure of the report**

#### **1. ENGAGE, Introduction**

In this stage Students should providing a purpose for the research. The Engage phase takes students from the big idea associated with Management of Innovation to an actionable challenge within the respective organization.

First, they should describe challenge provider (i.e., the company in focus). Then they present their case with some key data (when established, owners, number of employees, the main segment of operation, some historical development, mission, and vision of the firm etc).

After that, they develop the essential questions and explain why they have chosen the final challenge.

#### **2. INVESTIGATE phase: Theory, Method, and core Findings.**

The Investigate phase is about doing research to understand the challenge. They describe what they did, and why. In this part, they have to document the guiding theories and questions they had spinning from those, activities, and resources that they have used to dig deep into the challenge.

##### *Theory*

Students have to start with relating relevant innovation management theories that they learned during the class to their own case. (Innovation types, 4P, disruptive vs incremental innovation, dynamic capabilities, open innovation, gate stage process, open innovation, responsible innovation, agile innovation, lean concept etc). it is required that they use academic literature to support arguments, with references.

##### *Method*

Then, they describe their data collection method in detail (secondary or primary data, what kind of primary data, if interviews were performed – when, with, whom, how many interviews, (an interview guide and any transcribes from interviews can be reported in the appendix). If they conducted a survey – they describe the sample, (the questionnaire can be presented in the appendix).

##### *Findings*

Finally, this phase concludes with a synthesis of the investigation that will set the foundation for a possible solution.

### 3. ACT phase

In the Act phase, students have to develop evidence-based solutions, and the focus of their project is to present their proposal as a solution to their challenge that companies are facing. In this section, they can try to put themselves into the “consultant” lens and based on the analysis of the management of the innovation process (course content) they have just done and draft some recommendations for the firm. They need to explain what a value proposition is that derives from their project. If feasible at all, they have to present and briefly describe a prototype that addresses the CBL challenge of their interest. And they need to support argument by using academic literature. They have to try to base their opinions on theories and best practices that they learned during the course.

### 4. Reflection

In this part, they have been asked to reflect on the collaboration process with the company and on group working processes that they have experienced over the course of the CBL project. Was there anything particularly challenging? How were the group dynamics? In case of any disagreements or misunderstandings, how did they resolve them? How would they describe their collaboration with the challenge provider (i.e., the company)? Did they face any obstacles on this front?

### **External stakeholders’ engagement process**

- **1 - Engaging external stakeholders in education** can be a valuable way to enhance learning and provide practical insights. Here is the process for engaging external stakeholders in a real case study education which has been practicing in University of Stavanger:
- **2 - Identify relevant stakeholders:** Determine the key external stakeholders who would have a vested interest in the case study topic. These stakeholders can include industry experts, professionals, practitioners, customers, or representatives from big firms, SMEs, startups, and private of public sector.
- **3 - Select a compelling case study:** Choose a real-life case study that is relevant to the educational objectives and interests of the stakeholders. The case study should reflect a real-world scenario, highlighting challenges, decisions, and outcomes that are pertinent to the stakeholders' areas of expertise.
- **4 - Develop learning objectives:** Define clear learning objectives for the case study education, focusing on the knowledge, skills, and

insights that the stakeholders can gain. These objectives should align with the stakeholders' needs and the desired educational outcomes.

- **5 - Approach stakeholders for participation:** Reach out to the identified stakeholders and invite them to participate in the case study education. Clearly explain the purpose, format, and expected time commitment for their involvement. Emphasize the value they can contribute and the opportunity to share their expertise with learners.
- **6 - Conduct interviews and brainstorm session:** Organize interviews or panel discussions with the participating stakeholders. These can be conducted in-person, virtually, or through pre-recorded sessions, depending on logistics and stakeholder availability. Encourage open discussions, sharing of experiences, and exploration of different perspectives related to the case study.
- **7 - Facilitate discussions and Q&A sessions:** Organize facilitated discussions or Q&A sessions with the stakeholders to provide learners with the opportunity to directly engage with them. Encourage learners to ask relevant questions and seek further clarification from the stakeholders.

### **Example from external partner**

#### **Example from external partner's challenge which integrated in the *Sustainable Business Development and Innovation* course – Smart Mobility in Rogaland region**

Recent advancements in technology have opened new possibilities for operating public transportation. In Rogaland, industry partners have developed a cutting-edge transportation system that resembles a modern subway but doesn't require traditional tracks. This innovative system utilizes autonomous vehicles that are emission-free and operate in dedicated lanes either above or below ground. It provides fast, on-demand, and reliable transportation that is not affected by disruptions from other traffic. The system is designed to be flexible and scalable, adapting to the specific needs and demands of different areas. Additionally, goods deliveries can be scheduled during off-peak hours.

The implementation of this concept offers several benefits, including reduced noise, costs, and congestion in urban areas. The streamlined infrastructure minimizes the system's environmental impact while ensuring energy-efficient and secure autonomous operations. The vehicle design is optimized to work seamlessly with the infrastructure, and its fully self-driving capabilities allow passengers to be transported directly to their destination without making stops at other stations along the way.

To bring this project to life, the partners involved have identified relevant industry stakeholders who can contribute their expertise in various areas such as transport infrastructure, intelligent transport systems, tunnel infrastructure, vehicle manufacturing, and fleet management systems. The goal is to integrate all these elements into a single project, which is a large-scale collaboration aimed at creating a new export product for Norway. Additionally, the development of legislation for building and operating this system is a crucial part of the process.

The project partners are currently working on securing the necessary funding to build a prototype. Studies are being conducted in different cities to assess the feasibility of implementing this system. It is important to coordinate all stakeholders and ensure the project starts off on the right track with the appropriate tools in place.

The project is now ready to transition from a conceptual phase to the development of a prototype. In Stavanger, a small-scale above-ground prototype of the infrastructure will be constructed. Simultaneously, a vehicle prototype will be built to enable remote-controlled autonomous operation and testing of intelligent transport systems. This process involves a wide range of stakeholders. Additionally, studies are being conducted to determine how this system can be integrated into existing public transport services in various cities across Norway. The project partners are also collaborating with national and local authorities to establish Pan-European legislation that governs the construction and operation of this new mobility system in different countries across the continent.

**The challenge for students was to provide input on how to effectively manage the entire process.**

## **5.2. Traffic Flow Theory – CTU master course**

*Dr. Vladimír Faltus*

This chapter contains another case study describing the process of integrating intra-curricular CBL framework into the “Traffic Flow Theory” course educated at the Czech Technical University (CTU), Faculty of Transportation Sciences, in collaboration of the Institute of Transporting Systems and the Institute of Transport Telematics. The issue of traffic flow has been educated at CTU for a long time, it is one of the supporting key professional topics of the Faculty of Transportation Sciences.

### **The course basic characteristics**

This course is a part of the master's degree study programs, is educated face-to-face in English and Czech, and is coordinated by two practitioners

who have experience in both teaching and practice in the field of transportation.

The course is educated for 14 teaching weeks during the autumn semester and is formally divided into 2 hours of lectures and 1 hour of seminar each week. This practically means a two-hour lecture every week, and a two-hour seminar once every 14 days.

The course has 3 ECTS (European Credit Transfer and Accumulation System) credits. For full-time students in the “Technic and technology in transportation” and “Intelligent transport systems” study programs, this is a compulsory course, however, students of other study programs and foreign students including the ERASMUS program can study the course as an optional.

The course ends with an assessment and an exam. This means that the student must first complete the tasks arising from the seminars, on the basis of which he/she will receive an assessment (confirmation) with which he/she can then come to the exam. The exam then verifies the knowledge and skills acquired in the course, classifies the student and brings the credit.

### **Course goals and content**

The aim of the course is to acquaint students with the essence of traffic behavior on roads, through the basics of traffic flow theory based on traffic parameters, as well as the creation of microscopic and macroscopic models, statistical models in traffic and the basics of traffic flow physics. The links of the mentioned facts to the methods of traffic management are also investigated.

The goals of the course can be briefly defined as follows:

- To obtain the knowledge of the basics of traffic flow theory based on traffic parameters and physical phenomena;
- To be able to create and understand traffic flow models – macroscopic, microscopic, statistical;
- To be skilled how to use the obtained knowledge to improve traffic.

Here we can see the course content:

- The essence of traffic flow – the human mobility and related problems;
- Traffic flow characteristics – its definition, relations, obtaining/detection/measurement, evaluation and usage;
- Theoretical foundations and usage of mathematical models – modeling techniques;



- Specific macroscopic, microscopic and statistical models of traffic flow behavior;
- Transport quality assessment with regards to the characteristics and models;
- Evaluation of traffic excesses and their spread in the transport network – theory of shock waves, queues and special phenomena in traffic;
- The relationship of models to traffic optimization and management – using the model outcomes to improve traffic flow.

Through the course, students will develop a solid understanding of road traffic behavior, its causes, positive and negative impacts and, in the case of negative impacts, issues of mitigation. This will make it possible to ensure sustainable transport in the conditions of a dynamically developing human society.

Skills – students will be able to:

- Identify and accurately describe the essence of the problem in traffic;
- Mathematically express the reality of a traffic problem;
- Propose a way to obtain the necessary information and data for the given description of the traffic problem;
- Choose an appropriate type of model for a suitable analysis of the monitored traffic problem;
- Look for the causes of undesirable phenomena in traffic;
- Propose solutions to problems to improve the traffic situation, including possibilities to use or innovate means of traffic management;
- Compare solution variants, discuss the advantages and disadvantages of individual variants;
- Estimate the development of the traffic situation, including the spread of traffic excesses;
- Determine the quality level of the traffic stream.

The traffic flow theory is closely related to the issues of solving climate change, ecology, smartness and sustainability of transportation. Among the fundamental pillars of these approaches, undoubtedly there are the traffic flow issues, such as capacity and throughput of the transport network, effective work with traffic data, as well as issues of appropriate management and organization of traffic in that network – optimization of traffic in the sense of eliminating traffic (and resulting environmental) problems.

## **CBL motivation and usage**

Verification of the acquired theoretical knowledge takes place in a practical connection to specific transportation in a specific transport network. This moment is a suitable motive for the integration of the CBL framework project into the course. The course is educated in Prague – the capital of the Czech Republic – which offers a structured and complicated transport network, as well as complex transport relations including practically all possible transport situations.

Currently, Prague has automatic measurement of a number of traffic parameters and relationships. This offers students a number of challenges on how to investigate specific manifestations of the traffic flow, as well as how to solve their unwanted impact on traffic in favor of the healthy functioning of the localities in which the students themselves live.

Students enrolled in this course will be required to analyze and propose some solutions to solve any of the traffic problems related to transport sustainability, especially in cities or urban agglomerations, through an intra-curricular CBL approach. CBL includes techniques for identifying, analyzing and solving real-world challenges. Students will thus get the opportunity to work in close cooperation with road owners and managers.

The issue of CBL is intended for seminars where theoretical knowledge is applied to specific traffic locations. The course is normally attended by dozens of students, who can be divided into work teams for the needs of seminars and CBL, but can also work independently, depending on the complexity of the problem and the need to work with one's own traffic location. Here, students are tasked with identifying a challenge, conducting research, and developing potential solutions. They are responsible for acquisition and self-study of relevant data or other materials.

The scope of the seminar, 2 hours in 14 days, does not allow a deep grasp of the CBL method to the level of full-day or even several-day workshops, however, elements of CBL can be grasped even for the needs of less extensive requirements for students. By integrating CBL into the course's seminars, students have the opportunity to be more autonomous in their work and direct the task to their area of interest.

The course is educated in the autumn semester, i.e. from October to December of the calendar year; in connection with this project, the CBL application was designed for the time being at the level of teaching planning, it is to be verified in practice in the fall of 2023.

## **CBL project implementation**

The CBL approach is applied in seminars or for the needs of creating a semester paper, which the student can consult both within seminars and with the lecturers.

The CBL method is applied in its complete form, i.e. 3 phases “Engage”, “Investigate” and “Act”, divided approximately into thirds, with the focus of the course being that more emphasis is placed on the middle phase. The distribution is therefore approximately 1:4:2 in the number of seminars (each 14 days) for the individual phases with the fact that the theoretical (especially introductory) parts explaining the principles of the work are part of the introductory lectures so that the seminars are used especially for students' activities. Details are given for the individual stages in the following text.

To ensure the correct implementation of CBL, it is important to monitor the progress, which is ensured by the development and consultation of a report on the outcome of each stage as part of the term paper.

### **1<sup>st</sup> phase (Engage):**

Two introductory lectures and one introductory seminar are formally assigned for this phase. Right at the beginning of the course, during the first lecture, students are explained how to work using the principles of CBL, which is then applied in the seminars.

Students are encouraged to form a team or to work independently based on their specific interests. This will allow them to gain a greater sense of ownership of their own learning process and involve them in the situation. If the students work in a team, collaboration is necessary in all the tasks. The teacher checks the scope of the selected task so that the workload of students working in a team or individually is comparable when expressed as a unit for each student (typically, a larger team will work with a larger volume of data from a larger number of measurement locations, etc.).

Until now, in the previous version of the course, the students in the seminars devoted themselves to sections of the transport network selected by the teacher and obtained the necessary data from them in advance. Often even the students did not know where the data they were working with came from.

The aim of using CBL in this phase is for students to identify a traffic-problematic locality according to their interest. In some cases, the faculty's

experience in cooperation with infrastructure operators can be used, where students can be relied upon to choose some of the currently critical locations and problems that need to be solved.

The students' task for the first exercise is to identify a challenge. The task for the students is to find a locality in which traffic problems cause a deterioration in the quality of life, the environment or the climate. The challenge in this case means improving the quality of life, the environment or the climate – one of these aspects, or usually several aspects together. You can find some of the specific challenges in a subchapter below.

At this stage, teachers help students to identify such locations and to define the relevant problems. The choice of location is possible within a certain limitation, by which there is an ability to obtain the necessary data for the following tasks – typically it will be the territory of the capital city of Prague, where there is good access to data (see below).

At the end of the Engage phase, each student or team presents their selected location, explaining why they chose that location and what traffic problem they are pursuing.

### **2<sup>nd</sup> phase (Investigate):**

This phase is the most time-consuming phase of the CBL project applied. It is assumed that 4 seminars will be devoted to this phase.

In the previous version of the course, the student received data that was obtained and pre-verified by the teacher from locations chosen by the teacher; the student then worked on the task (model creation and application).

The aim is now for the students to actively carry out the investigation – to obtain and analyze the traffic data for the location selected by themselves in the previous phase and extract useful information from it with regard to the problem being solved. The essence of the problem is usually similar and is related to insufficient capacity of the transport network in relation to traffic demand.

The content of the seminars and the students' independent work is thus the practice of traffic models and calculations on specific traffic data from the area. Thanks to the previous problem selection in the Engage phase, students are in deep touch with the traffic data and solve the reality that is known to them, including obtaining the data, validity check and knowledge about time & space.

The student must first obtain traffic data from the subject area, typically from nearby strategic traffic detectors, and also can be from floating cars

systems. Data from the Prague metropolitan area is available in the Golemio project or from publicly available sources (traffic load on publicly accessible websites, typically map-oriented). Alternatively, students can do their own traffic research to verify data available from other sources.

The Golemio project ([www.golemio.cz](http://www.golemio.cz)) can be successfully used to obtain data from the capital city of Prague, operated under the public administration of Prague within the municipal organization (Operator ICT). It is a set of technical tools for working with urban data, including open data platform (for data publishing) and open-source software. This tool allows collecting and publishing traffic data from roads, vehicles, public transport and other sources, from a specific location and time. It also involves further data like air pollution, energy consumption of buildings, waste management, shared accommodation, etc. It also has a set of tools for working with data, including the possibility of broader analyses of sustainability.

Students themselves are responsible for obtaining and self-studying relevant data or other background materials. Students must also perform data validation themselves – a check, whether the measured data makes sense and whether it is not significantly burdened by some error.

Significant changes before the introduction of CBL and after implementation are summarized in the following table:

**Tab. 1: What changes when using the CBL approach**

Task	Without CBL	With CBL
Obtaining the data	<b>PASSIVE:</b> To get from the teacher	<b>ACTIVE:</b> To search and obtain by the student based on agreement in a team
Selection of the data	<b>PASSIVE:</b> Unknown for the student, pre-selected by the teacher	<b>ACTIVE:</b> Values, time and location selected in a team
Evaluation of the data	<b>PASSIVE:</b> Validated by the teacher previously	<b>ACTIVE:</b> Looking for errors, other validation by the student/team
Experience sharing	<b>PASSIVE:</b> Everyone has a similar experience	<b>ACTIVE:</b> There may be specifics to share in a team how to work with the data

The student then performs the investigation – the necessary calculations and applications of traffic models in order to understand the problems, to be able to answer the main questions and to have a solid basis for developing a potential solution to eliminate or mitigate the traffic problem in the follow-up phase. Students' work is expected to be carried out to a lesser extent in

seminars and to a greater extent in the form of independent work in their free time.

During the solution of this phase, practical exercises are provided by the teachers in the seminars with examples of how to get the required information from the available data. The teacher also provides students with some tools and methods and techniques for solving problems that may arise with regard to the nature of the data collected and processed. The teacher consults with students about specific questions related to specific investigation process.

At the end of this phase, a report is required from the students in the form of a technical report with calculations and models in appendices.

### **3<sup>rd</sup> phase (Act):**

In this final phase, which is devoted to the last two seminars, students are tasked with developing potential solutions to eliminate or mitigate the identified problem in the 1<sup>st</sup> phase, based on the facts investigated in the 2<sup>nd</sup> phase.

In the previous version of the course, traffic management issues were practiced using examples that were not related to the task solved in previous seminars. Thanks to the CBL approach, it is possible to link the solution of the task with the students' previous work, and thus activate them better.

During the lectures, students are introduced to a set of tools for optimal organization and management of traffic flow. Active work of students takes place in seminars, where students develop potential solutions based on brainstorming and other tools. Students or even teams of students share their approach and solutions with each other and thus provide mutual feedback to other participants.

The teacher provides support in the form of an offer of creative thinking tools for the development of solutions and for the selection of the optimal variant or for the case of recommending several different solutions for later selection of the final variant. The seminar leader and the lecturer also provide students with support in the form of basic theoretical knowledge about relevant approaches related to sustainable operation and development of traffic.

The seminar ends with a presentation of the own solution and output from all stages of CBL. Any external experts from the ranks of interested road administrators or related institutions can also participate in the presentations, who can help correct the selection of a potential solution.

## **Examples of challenges**

The typical challenges for the “Traffic flow theory” are can usually be the following:

- Improving the traffic situation – increasing the traffic quality, fluency and safety, increasing the quality of life;
- Reducing the negative impact of traffic on the environment and climate.

The application of these “global” challenges is the course tied to specific situations (that are different for different students or teams) as the following examples:

- Construction of a new residential area, point of interest or industrial area;
- Vehicle congestions during rush hours in a specific road section;
- The effect of traffic accidents on the possibility to drive through a specific road section;
- Traffic delays due to traffic lights in the case of heavy traffic;
- Non-fluent passage of public transport vehicles or passenger vehicles through a group of light-controlled intersections;
- Delays of public transport vehicles in heavy traffic in a specific road section;
- The effect of specific road reconstruction (narrowing) on traffic;
- The effect of organizing a specific cultural/social event on traffic;
- The effect of bypassing tolled sections of highways on traffic on surrounding roads in a specific area;
- The effect of city entrance fees or the introduction of paid parking zones on traffic in the surrounding areas;
- The effect of lowering the speed limit on highway capacity and traffic flow;
- The effect of truck overtaking on highway capacity and traffic flow;
- The effect of the hard shoulder running on the capacity of the highway and the traffic flow;
- Queues of vehicles at the entrance to the controlled tunnel;
- Reduction of road capacity due to the frequent pedestrian crossing;
- The influence of vehicle parking on the traffic flow in the adjacent road;
- And some more...

## **Assessment of the implementation of CBL in the course**

The evaluation of the intra-curricular CBL approach in the “Traffic flow theory” course consists of the final output of the CBL projects, when at the

end of the 3<sup>rd</sup> phase students or their teams present their outputs, work progress and relevant resources used. As part of their final output, students must critically reflect on their CBL project from the point of view of the appropriateness of the method used in all three phases and their feeling of what the past work has brought them. The following table with a SWOT analysis shows the expected positive and negative impacts of CBL implementation:

**Tab. 2: SWOT analysis of using the CBL in the “Traffic flow theory” course**

Strengths	Weaknesses
<ul style="list-style-type: none"> <li>• Students’ activation – pulling the students better into the problem</li> <li>• Mutual sharing of information and experience</li> <li>• The habit of teamwork makes education more attractive</li> </ul>	<ul style="list-style-type: none"> <li>• The work may be of different difficulty for different students</li> <li>• In the case of a teamwork, the result assessed for the credit may not reflect the individual qualities of the student</li> </ul>
Opportunities	Threats
<ul style="list-style-type: none"> <li>• The students will gain valuable experience with traffic data for their practical work in the future</li> <li>• The teacher can generalize acquired experience and subsequently use for his/her research and practice</li> </ul>	<ul style="list-style-type: none"> <li>• There may not be motivation for individual performance in some cases</li> <li>• Unclear data quality can in some cases unexpectedly cause higher demands for both students and teachers and thus less time to devote to other students individually to a sufficient extent</li> </ul>

The first deployment of the CBL-updated version of the course will be able to be evaluated after it has taken place in the fall of 2023.

### 5.3. Inspiring examples from “Sustainable transport” field

*Dr. Ticiano Costa Jordão*

In this section we provide some examples of a big idea, guiding question, and challenge related to sustainable transport and to climate change mitigation and adaptation in challenge-based learning:



## **Big Idea: Sustainable Transport**

**Guiding Question:** How can we design and implement sustainable transport solutions that meet the needs of our community and reduce environmental impact?

**Challenge:** Design a sustainable transport system for a community of your choice that reduces greenhouse gas emissions and promotes accessibility, equity, and safety. Your transport system should consider various modes of transportation (e.g. cycling, walking, public transportation, electric vehicles), infrastructure needs, and stakeholder engagement. Develop a comprehensive plan that outlines the implementation of your sustainable transport system and evaluates its effectiveness in achieving the desired outcomes. Present your plan to a panel of experts and stakeholders and seek feedback for improvement.

This challenge-based learning approach allows students to explore the big idea of sustainable transport by applying their knowledge, skills, and creativity to solve a real-world problem. The guiding question helps students focus on the key issues related to sustainable transport and provides a framework for their inquiry. The challenge provides a concrete task that requires students to engage in critical thinking, problem-solving, collaboration, and communication, while also promoting environmental and social sustainability.

An example of a big idea, guiding question, and challenge related to sustainable transport in challenge-based learning method, based on the **Apple CBL Classroom Guide**:

## **Big Idea: Sustainable Transport**

**Guiding Question:** How can we design and implement sustainable transport solutions that meet the needs of our community and reduce environmental impact?

**Challenge:** Develop a sustainable transport plan for your local community that reduces carbon emissions and promotes accessibility, equity, and safety. Your plan should consider various modes of transportation (e.g. cycling, walking, public transportation, electric vehicles), infrastructure needs, and stakeholder engagement. Work with community members, local government officials, and transportation experts to gather input and feedback on your plan. Use digital tools and multimedia to document your process and share your plan with the wider community. Celebrate your achievements and take action based on your learning to implement your sustainable transport plan in real-world contexts.

This challenge-based learning approach encourages students to explore the big idea of sustainable transport by applying their knowledge, skills, and creativity to solve a real-world problem. The guiding question helps students focus on the key issues related to sustainable transport and provides a framework for their inquiry. The challenge provides a concrete task that requires students to engage in critical thinking, problem-solving, collaboration, and communication, while also promoting environmental and social sustainability. The use of digital tools and multimedia encourages students to communicate their ideas and solutions in innovative ways and to engage with a wider audience beyond the classroom.

### **Examples from “Climate change adaptation” field**

Another example of a big idea, guiding question, and **challenge related to urban climate change adaptation** in challenge-based learning:

#### **Big Idea: Urban Climate Change Adaptation**

**Guiding Question:** How can cities adapt to the impacts of climate change and increase their resilience in the face of extreme weather events?

**Challenge:** Develop a climate change adaptation plan for your city that addresses key vulnerabilities and enhances resilience. Your plan should consider a range of strategies and measures, such as green infrastructure, building codes, transportation policies, and community engagement. Work with local government officials, experts in the field, and community members to gather input and feedback on your plan. Use digital tools and multimedia to document your process and share your plan with the wider community. Celebrate your achievements and take action based on your learning to implement your climate change adaptation plan in real-world contexts.

This challenge-based learning approach encourages students to explore the big idea of urban climate change adaptation by applying their knowledge, skills, and creativity to a real-world problem. The guiding question helps students focus on the key issues related to urban climate change adaptation and provides a framework for their inquiry. The challenge provides a concrete task that requires students to engage in critical thinking, problem-solving, collaboration, and communication, while also promoting environmental and social sustainability. The use of digital tools and multimedia encourages students to communicate their ideas and solutions in innovative ways and to engage with a wider audience beyond the classroom.

## **Big Idea: Climate Change Adaptation of Urban Transport Infrastructure**

**Guiding Question:** How can we adapt urban transport infrastructure to the impacts of climate change and promote sustainable mobility in cities?

**Challenge:** Develop a climate-resilient transport infrastructure plan for your city that addresses key vulnerabilities and enhances the sustainability of urban mobility. Your plan should consider a range of strategies and measures, such as the integration of low-carbon modes of transportation, green infrastructure, and the use of innovative technologies. Work with local government officials, experts in the field, and community members to gather input and feedback on your plan. Use digital tools and multimedia to document your process and share your plan with the wider community. Celebrate your achievements and take action based on your learning to implement your climate-resilient transport infrastructure plan in real-world contexts.

This challenge-based learning approach encourages students to explore the big idea of climate change adaptation of urban transport infrastructure by applying their knowledge, skills, and creativity to a real-world problem. The guiding question helps students focus on the key issues related to climate change adaptation and sustainable mobility in urban areas, and provides a framework for their inquiry. The challenge provides a concrete task that requires students to engage in critical thinking, problem-solving, collaboration, and communication, while also promoting environmental and social sustainability. The use of digital tools and multimedia encourages students to communicate their ideas and solutions in innovative ways and to engage with a wider audience beyond the classroom.

## **Big Idea: Security in the Food Supply Chain in the Face of Climate Change**

**Guiding Question:** How can we ensure the security of the food supply chain in the face of climate change and promote sustainable agriculture practices?

**Challenge:** Develop a climate-resilient food supply chain plan for your region that addresses key vulnerabilities and enhances the sustainability of food production and distribution. Your plan should consider a range of strategies and measures, such as the use of renewable energy sources, water-efficient irrigation systems, crop diversification, and food waste reduction. Work with local farmers, food producers, retailers, and consumers to gather input and feedback on your plan. Use digital tools and multimedia to document your process and share your plan with the wider community. Celebrate your achievements and take action based on your

learning to implement your climate-resilient food supply chain plan in real-world contexts.

**Big Idea: Climate Change Mitigation and Adaptation in the Railway Transport System**

**Guiding Question:** How can we reduce greenhouse gas emissions and enhance climate resilience in the railway transport system?

**Challenge:** Develop a climate-resilient and low-carbon railway transport system plan for your country that addresses key vulnerabilities and enhances the sustainability of railway transportation. Your plan should consider a range of strategies and measures, such as the use of renewable energy sources, the implementation of energy-efficient technologies, and the reduction of emissions from the transport of goods and passengers. Work with railway companies, engineers, and environmental experts to gather input and feedback on your plan. Use digital tools and multimedia to document your process and share your plan with the wider community. Celebrate your achievements and take action based on your learning to implement your climate-resilient and low-carbon railway transport system plan in real-world contexts.

## **Chapter 6: Conclusions towards Embracing Innovation in Education through PBL and CBL**

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As we reach the conclusion of this sourcebook, it's essential to reflect on the transformative journey we've embarked upon, exploring the depths and potentials of Problem-Based Learning (PBL) and Challenge-Based Learning (CBL) in the context of higher education. These innovative educational methodologies are not just teaching strategies; they represent a paradigm shift towards a more engaged, reflective, and impactful learning experience, particularly resonant in the field of smart and sustainable cities.

### **Reflecting on the Journey**

Throughout this sourcebook, we have navigated the intricate landscapes of PBL and CBL, uncovering their foundational principles, practical applications, and the rich tapestry of collaborative approaches that underpin these methodologies. From effective group discussions to the immersive world of community engagement and partnership, we have seen how these strategies foster critical thinking, problem-solving, and an authentic connection with real-world challenges.

As we journeyed through the pages, it was not just about exploring methodologies; it was about witnessing an evolution in educational thought. We have transitioned from viewing education as a mere transfer of knowledge to seeing it as a vibrant, interactive process where learning is not just absorbed but experienced, questioned, and applied. PBL and CBL represent more than methodologies; they signify a pedagogical shift towards a more engaged, learner-centric approach. This shift is not just about changing how we teach; it is about transforming how learners perceive, interact with, and impact their world.

This journey has not only deepened our understanding of the theoretical underpinnings of PBL and CBL but has also illuminated the pathways through which education can be a catalyst for innovation and societal progress. As we transition to discussing 'The Power of Real-World Context,' let us carry forward this enriched perspective, recognizing that the true essence of learning lies in its relevance to the lives we lead and the futures we aspire to create.

## **The Power of Real-World Context**

The insistence on real-world relevance is perhaps one of the most compelling aspects of Problem-Based Learning (PBL) and Challenge-Based Learning (CBL). This sourcebook has guided you through various examples and case studies, illuminating the profound impact of integrating real-world challenges into the learning process. It is evident that when students engage directly with actual urban sustainability challenges, the learning experience transcends theoretical knowledge and becomes a dynamic journey of discovery, innovation, and real-world impact.

In PBL and CBL, the classroom is not a boundary but a launchpad. Students are encouraged to step beyond the confines of traditional learning spaces and immerse themselves in the complexities and nuances of real-world problems. This engagement fosters a deep sense of connection with the subject matter, transforming abstract concepts into tangible issues that demand attention, understanding, and resolution.

The transition from passive recipients of knowledge to active contributors is a hallmark of the real-world context in PBL and CBL. Students do not merely learn about sustainability; they become integral parts of the sustainability narrative. They apply their critical thinking, creativity, and problem-solving skills to develop solutions that address the multifaceted challenges of modern urban living. This proactive involvement cultivates a sense of responsibility and empowerment, positioning students as agents of change within their communities.

Real-world context in PBL and CBL often involves collaboration with a diverse array of stakeholders, including local governments, community organizations, industry experts, and residents. This collaborative approach ensures that solutions are not only innovative but also grounded in the practicalities and specific needs of the community. It provides a platform for dialogue, mutual learning, and shared vision, reinforcing the bridge between academic learning and societal advancement.

The integration of real-world context in PBL and CBL transforms the learning process into a reflective journey. Students are not just solving problems; they are reflecting on the implications of their solutions, the ethical considerations, and the long-term impact of their actions. This reflective practice ensures that learning is not an end in itself but a continuous process of growth, adaptation, and commitment to making a positive difference in the world.

The power of real-world context in PBL and CBL cannot be overstated. It is the catalyst that transforms learning from a passive process to an active, impactful journey. As educators and learners embrace these methodologies, they are not just participating in education; they are actively

shaping a more informed, responsible, and sustainable future. The journey through PBL and CBL is not just about acquiring knowledge; it is about becoming lifelong learners and proactive citizens, ready to face the challenges of our times with confidence, creativity, and a deep commitment to positive change.

### **Preparing for the Future**

In the realm of education, our mission transcends the mere imparting of knowledge. It involves a profound responsibility to cultivate a new generation of thinkers, leaders, and innovators equipped to navigate the complexities of an ever-evolving world. Problem-Based Learning (PBL) and Challenge-Based Learning (CBL) stand at the forefront of this educational revolution, embodying the principles of critical thinking, collaboration, and real-world engagement that are essential for holistic student development.

PBL and CBL do not confine learning to the absorption of information; they transform it into an active process of inquiry, analysis, and synthesis. By challenging students to tackle real-world problems, these methodologies foster an environment where critical thinking is not just encouraged but is a necessity. Students learn to question, to critique, and to create, developing a mindset that views challenges as opportunities for innovation and growth.

The complexities of today's world require collaborative efforts that transcend disciplinary boundaries. PBL and CBL promote a learning culture where collaboration is the norm. Students learn to communicate effectively, to work in teams, and to appreciate the value of diverse perspectives. This collaborative spirit, coupled with an interdisciplinary approach, prepares students to contribute meaningfully to multifaceted teams and projects, mirroring the collaborative nature of most modern workplaces.

The emphasis of PBL and CBL on real-world engagement ensures that learning is not an isolated activity but an integral part of the societal fabric. Students are not just preparing for hypothetical scenarios; they are analyzing and solving the very issues that impact communities and industries. This engagement fosters a sense of responsibility and a deep understanding of the societal, environmental, and ethical implications of their work.

The ultimate goal of PBL and CBL is to prepare students not merely for tests or assignments but for the multifaceted challenges of life. The skills they acquire – problem-solving, critical thinking, collaboration – are not confined to academic success; they are essential life skills that empower students to navigate personal, professional, and societal challenges with resilience and foresight.

In preparing students for the future, PBL and CBL also play a crucial role in shaping active, conscientious citizens. Students learn that their actions have an impact and that they have a role to play in shaping a more equitable, sustainable, and just world. This sense of agency and responsibility is fundamental to the ethos of PBL and CBL, reflecting the broader educational imperative to nurture individuals who are not only knowledgeable but also ethically grounded and socially engaged.

As we look towards the future, the role of educators in harnessing the potential of PBL and CBL becomes increasingly pivotal. It is about charting a course that not only imparts knowledge but also instills the values, skills, and vision necessary for students to thrive and contribute positively in an ever-changing world. In this endeavor, PBL and CBL are not just methodologies; they are beacons of a future-oriented education, illuminating the path towards a more informed, engaged, and resilient society.

### **The Role of Technology**

In the journey through Problem-Based Learning (PBL) and Challenge-Based Learning (CBL), the pivotal role of technology has been consistently evident. Digital tools and online platforms have transcended their roles as mere facilitators of education; they have emerged as catalysts of innovation, reshaping the educational landscape by enabling dynamic collaboration, broadening access to information, and deepening engagement with learning materials. As we navigate the future of education, the integration of technology in PBL and CBL is poised to evolve, unlocking new dimensions of learning and interaction.

Technology has revolutionized the way students and educators collaborate. Digital platforms enable real-time communication and collaboration, breaking down geographical barriers and fostering a global learning community. Tools such as video conferencing, collaborative documents, and virtual whiteboards allow students to work together seamlessly, irrespective of their physical location. This ubiquity of collaboration tools ensures that ideas can be shared, discussed, and developed in a rich, interactive environment, mirroring the collaborative nature of the modern workplace.

The digital era has ushered in an unprecedented abundance of information. Online libraries, databases, and educational resources provide students with a wealth of knowledge at their fingertips. This easy access to information empowers students to conduct thorough research, explore diverse perspectives, and base their problem-solving approaches on a wide array of data and evidence. Technology thus acts as a gateway to a world



of knowledge, encouraging a more informed, research-driven approach to learning.

Digital tools have transformed traditional learning materials into interactive, engaging experiences. From simulations and virtual labs to interactive e-books and educational games, technology offers students an immersive learning experience. These interactive resources not only make learning more engaging but also cater to various learning styles, ensuring that each student can learn in a way that is most effective for them.

Technology enables personalized learning experiences, where educational content can be tailored to meet the individual needs of each student. Adaptive learning systems analyze the performance and learning style of students, providing customized resources and feedback. This personalization ensures that learning is at an appropriate pace and level for each student, maximizing their potential for growth and understanding.

The integration of technology in PBL and CBL is not just about enhancing the educational experience; it is also about preparing students for a future where digital literacy is paramount. By engaging with technology in their learning journey, students develop essential digital skills that are critical in an increasingly digital world. They learn to navigate digital tools, analyze digital data, and communicate effectively in digital environments, preparing them for the challenges and opportunities of the digital age.

As we look towards the future, the role of technology in education is set to become even more integral and transformative. In the realms of PBL and CBL, technology is not just a tool; it is a partner in the educational journey, opening new avenues for learning, innovation, and growth. Embracing this digital revolution in education means not only enhancing the learning experience but also equipping students with the skills, knowledge, and adaptability they need to thrive in a rapidly evolving world.

### **A Call to Action**

As this sourcebook draws to a close, we stand not at the end of a journey, but at the precipice of a new and dynamic phase in educational evolution. This moment is not merely a conclusion; it is a clarion call to action for educators, students, policymakers, and all stakeholders within the educational landscape. The exploration and insights into Problem-Based Learning (PBL) and Challenge-Based Learning (CBL) presented in this volume are more than academic discourse; they are a summons to embrace a future of education that is innovative, adaptive, and profoundly impactful.

Embracing PBL and CBL is a commitment to an ethos of continuous learning and relentless innovation. It is about fostering an educational

culture that does not shy away from the unknown but rather embraces it as an opportunity for growth and discovery. Educators are called upon to be lifelong learners themselves, constantly exploring new methodologies, integrating emerging technologies, and refining their pedagogical approaches to meet the evolving needs of their students.

The adoption of PBL and CBL is a commitment to creating learning environments that value inquiry, critical thinking, and creative problem-solving. It is about challenging the status quo, encouraging learners to question, to explore, and to innovate. These methodologies are not just about imparting knowledge; they are about instilling a mindset of exploration and a spirit of inquiry that transcends the classroom and permeates every aspect of learning.

The world our learners will inherit is one of complex challenges and unprecedented opportunities. Embracing PBL and CBL means preparing learners not just with knowledge, but with the skills, perspectives, and ethical grounding necessary to navigate and shape this world. It is about equipping them to tackle global issues, from sustainability and technology to social justice and economic transformation, with confidence, competence, and a sense of responsibility.

This call to action extends beyond educators and students. It is an invitation to policymakers, industry leaders, community organizations, and all stakeholders to engage in a collaborative journey towards transforming education. It is about building partnerships that bridge the gap between academia and the real world, ensuring that the learning journey is enriched with diverse perspectives, real-world challenges, and opportunities for meaningful impact.

As we stand at this juncture, the call to action is clear and compelling. It is a call to embrace the transformative potential of PBL and CBL, to commit to a future of education that is dynamic, inquiry-driven, and aligned with the complexities of our world. This is not just a conclusion of a sourcebook; it is an opening chapter of a new narrative in education, one where each educator, student, and stakeholder has a pivotal role to play in shaping a future that is informed, innovative, and infinitely hopeful.

### **Final Reflections: Envisioning the Future of Education**

As we reach the concluding pages of this sourcebook, it is imperative to recognize that the methodologies discussed herein – Problem-Based Learning (PBL) and Challenge-Based Learning (CBL) – are far more than mere educational concepts or instructional strategies. They represent the immense potential of learning that is deeply engaging, richly contextual, and vigorously driven by the challenges and complexities of the real world. This

sourcebook is not merely a collection of academic discussions; it is a testament to a transformative educational ethos, one that champions active engagement, critical inquiry, and the relentless pursuit of knowledge.

PBL and CBL transcend traditional educational boundaries, offering a dynamic and immersive learning experience that prepares students not just for academic success but for life itself. These methodologies encourage learners to connect with real-world issues, fostering a deep sense of purpose and relevance in their educational journey. They are not just about solving problems within the confines of a classroom; they are about understanding and engaging with the world in its full complexity and richness.

As you close this book, it is crucial to perceive it not as the conclusion of a journey but as the commencement of an ongoing, ever-evolving quest for knowledge and growth. Education, particularly when imbued with the principles of PBL and CBL, is a continuous journey of discovery, reflection, and transformation. It is a process that challenges individuals to not only seek answers but to question, to explore, and to innovate.

The future, with its myriad possibilities and challenges, beckons us to step forward with confidence and competence. PBL and CBL, with their emphasis on critical thinking, collaborative problem-solving, and real-world engagement, equip us with the necessary tools, skills, and mindset to navigate this future. They empower educators and learners alike to not just face the future but to shape it, to contribute positively and meaningfully to the tapestry of human knowledge and societal progress.

As this sourcebook concludes, let it ignite a spark of inspiration and a steadfast commitment to transformative education. Let it be a reminder that the potential for learning is boundless, that education is not confined to the pages of a textbook or the walls of a classroom. With PBL and CBL, we have the opportunity to redefine the educational landscape, to create learning experiences that are not only informative but transformative, not only instructive but constructive, paving the way for a future that is enlightened, empowered, and profoundly impactful.